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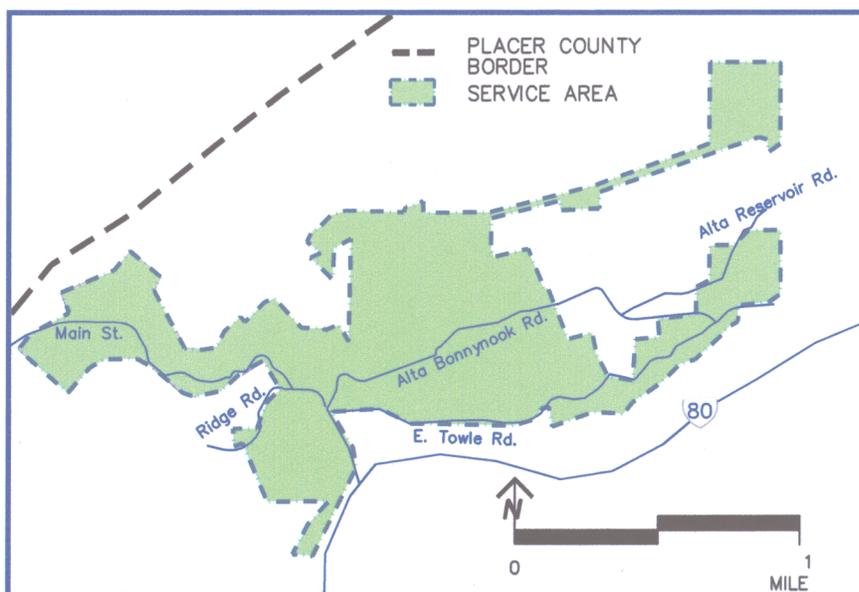
ALTA WATER SYSTEM for 2011 (Reported in 2012)

PCWA Water is Safe and Healthy

Placer County Water Agency is proud to supply safe and healthy water. We are pleased to report this year - as we have each and every year since 1991 - that the drinking water supplied to you meets or exceeds state and federal public health standards for drinking water quality and safety.

California water retailers, including PCWA, are required by law to inform customers about the quality of their drinking water. The results of PCWA's testing and monitoring programs of 2011 are reported in this newsletter.

If you have any questions about this report, please contact the PCWA Customer Services Center at (530) 823-4850 or (800) 464-0030.



Alta Service Area

About Your Drinking Water

Dinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. Environmental Protection Agency's **Safe Drinking Water Hotline:**

1-800-426-4791

Sierra Snowpack

The Source of Your Water Supply

Your water originates in the Sierra snowpack. Surface water from the Yuba and Bear River watersheds and Lake Spaulding flows into the PG&E and PCWA delivery systems. The water is treated at the Alta Water Treatment Plant. PCWA has completed and updated a Sanitary Survey and Source Water Assessment of the Yuba-Bear River watershed (2012). It was found the watershed was vulnerable to contaminants from highways, roadways and railroads near rivers and canals, septic tanks, utility pipelines crossing canals, upstream recreation, historic and active mining operations, utility operations, and timber harvest. Contaminants associated with these activities that could pose a threat to source water include but are not limited to sediment, bacteria, viruses, parasites, pesticides, herbicides and trace metals. Historically, contaminant levels have been very low in the source water and watershed. Full details of the Source Water Assessment may be seen at the Placer County Water Agency Business Center, 144 Ferguson Road, in Auburn.



Placer County Water Agency

Consumer Confidence Report for 2011 (Reported in 2012)

ALTA Water System

Primary Drinking Water Standards

Turbidity Performance Standards (a)

(that must be met through the water treatment process)

Turbidity of filtered water must: 1) Be less than or equal to 0.3 NTU in 95% of measurements in a month, and 2) Not exceed 1 NTU at any time.

(a) Turbidity is a measurement of clarity or the level of suspended matter in the water. In reporting turbidity, the highest single measurement and the lowest monthly percentage of samples meeting the turbidity limits are specified.

Lowest monthly percentage of samples that met Turbidity Performance Standard No. 1	100%
Highest single turbidity measurement during the year	0.15
Number of violations of any surface water treatment requirements	0

Constituent	Units	State MCL or {MRDL}	PHG (MCLG) or {MRDLG}	Range and Average or (HRAA)	Typical Source of Contaminant
Total Trihalomethanes	ug/L	80	None	20.0-51.0 (43.8)	Byproduct of drinking water disinfection
Total Haloacetic Acids	ug/L	60	None	11.0-19.0 (18.5)	Byproduct of drinking water disinfection
Chlorine	mg/L	{4}	{4}	0.65-1.05 (0.88)	Drinking water disinfectant added for treatment
Total Organic Carbon	mg/L	TT=AL<2	None	0.4-0.8 (0.6)	Various natural and manmade sources
Total Xylenes	ug/L	1750	1800	0-0.78 0.56	Discharge from petroleum, chemical factories, fuel solvent

Secondary Drinking Water Standards

Total Dissolved Solids	mg/L	1000	None	47	Runoff, leaching from natural deposits
Specific Conductance	uS/cm	1600	None	40	Substances that form ions when in water
Chloride	mg/L	500	None	3.6	Runoff, leaching from natural deposits
Sulfate	mg/L	500	None	0.56	Runoff, leaching from natural deposits
Odor	units	3	None	1-1 1	Naturally occurring organic materials

STATEMENT ON LEAD (None found in this system). If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. PCWA is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

DEFINITIONS: Understanding Your Water Quality Report

MCL: Maximum Contaminant Level. The highest level of a contaminant that is allowed in drinking water. Primary MCL's are set as close to the PHG's (or MCLG's) as is economically and technologically feasible. Secondary MCL's are set to protect the odor, taste and appearance of drinking water.

MCLG: Maximum Contaminant Level Goal. The level of a contaminant in drinking water below which there is no known or expected risk to health. Set by the U.S. Environmental Protection Agency.

MRDL: Maximum Residual Disinfectant Level. The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG: Maximum Residual Disinfectant Level Goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLG's do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Primary Drinking Water Standard. MCL's and MRDL's for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

PHG: Public Health Goal. The level of a contaminant in drinking water below which there is no known or expected risk to health. PHG's are set by the California Environmental Protection Agency.

AL: Action Level. The concentration of a contaminant, which if exceeded, triggers treatment or other requirements which a water system must follow.

NTU: Nephelometric Turbidity Units. A measure of the clarity of water. Turbidity is monitored because it is a good indicator of water quality. High turbidity can hinder the effectiveness of disinfectants.

TT: Treatment Technique. A required process intended to reduce the level of a contaminant in drinking water.

pCi/L: picocuries per liter. A measure of radiation.

mg/L: milligrams per liter or parts per million (ppm)

ug/L: micrograms per liter or parts per billion (ppb)

uS/cm: MicroSiemens per centimeter.

HRAA: Highest Running Annual Average

<: Less Than

ND: ND or Non-Detected: An analysis result below detectable levels.

NA: Non-Applicable

Monitoring of Unregulated Substances

Constituent	Units	State MCL (or MRDL)	PHG (MCLG) (or MRDLG)	Range (Average)	Typical Source of Contaminant
Sodium	mg/L	None	None	5.5	Runoff, leaching from natural deposits
Hardness	mg/L	None	None	6.6	Runoff, leaching from natural deposits

FOR INFORMATION on water quality or questions about this report, PCWA customers are invited to contact the PCWA Customer Service Center at (530) 823-4850 or (800) 464-0030.

Environmental Influences on Drinking Water

The sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

- Inorganic contaminants, such as salt and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

- Pesticides and herbicides, that may come from a variety of sources such as agriculture, urban storm water runoff and residential uses.

- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, agricultural application and septic systems.

- Radioactive contaminants, that can be naturally-occurring or be the result of oil and gas production and mining activities.

Note to At-Risk Water Users

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791.

Ensuring The Safety of Your Drinking Water

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (USEPA) and the state Department of Public Health prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. State regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.

2011 Testing Results

Measurements reported here were collected in 2011 (unless otherwise noted). In accordance with federal regulations, data is from the most recent tests. We are allowed to monitor for some contaminants less than once per year because concentrations of these contaminants do not change frequently.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.



PLACER COUNTY WATER AGENCY

144 Ferguson Road (P.O. Box 6570)
Auburn, California 95604

**Annual Water Quality Report
to PCWA Customers (For 2011)**

**ALTA
Treated Water System**



Public Meetings

The Placer County Water Agency Board of Directors meets regularly the first and third Thursdays of each month at 2 p.m. at the Placer County Water Agency Business Center, 144 Ferguson Road, in Auburn.

The public is welcome.

Contacting Your Elected Directors

DISTRICT 1: Gray Allen

DISTRICT 2: Alex Ferreira

DISTRICT 3: Lowell Jarvis

DISTRICT 4 & 2012 Board Chair: Mike Lee

DISTRICT 5 & 2012 Vice Chair: Ben Mavy

If you would like to contact a member of the board, please call the PCWA Customer Service Center at (530) 823-4850 or (800) 464-0030. We will be pleased to put you in touch with the elected representative from your area.

This newsletter is published as a public service of the



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Auburn, California 95604

(530) 823-4850 • (800) 464-0030

General Manager: David A. Breninger
Newsletter Editor: Dave Carter

www.pcwa.net