

Consumer Confidence Report Certification Form

Water System Name: **TICO MUTUAL WATER CO**
Water System Number: **5601122**

The water system named above hereby certifies that its Consumer Confidence Report was distributed on _____ (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the Department of Public Health.

Certified By: Name _____

Signature _____

Title _____

Phone Number (_____) _____ Date _____

=====

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

___ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery method used: _____

___ "Good faith" efforts were used to reach non-bill paying customers. Those efforts included the following methods:

___ Posted the CCR on the internet at www. _____

___ Mailed the CCR to postal patrons within the service area (attach zip codes used)

___ Advertised the availability of the CCR in news media (attach copy of press release)

___ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of the newspaper and date published)

___ Posted the CCR in public places (attach a list of locations)

___ Delivery of multiple copies of CCR to single bill addresses serving several persons, such as apartments, businesses and schools

___ Delivery to community organizations (attach a list of organizations)

___ For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www. _____

___ For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

2011 Consumer Confidence Report

Water System Name: **TICO MUTUAL WATER CO**

Report Date: **May 2012**

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 - December 31, 2011

Este informe contiene información muy importante sobre su agua beber. Tradúzcalo ó hable con alguien que lo entienda bien.

Type of water sources(s) in use: According to DHS records, this Source is Groundwater. This Assessment was done using the Default Groundwater System Method.

Your water comes from 2 sources: Casitas Municipal Treated and Well 01.

For more information about this report, or for any questions relating to your drinking water, please call (805)646-5996 and ask for Frances Fitting.

TERMS USED IN THIS REPORT:

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency.

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Primary Drinking Water Standards (PDWS): MCLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Secondary Drinking Water Standards (SDWS): MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Variations and Exemptions: Department permission to exceed an MCL or not comply with a treatment technique under certain conditions.

ND: not detectable at testing limit

ppm: parts per million or milligrams per liter (mg/L)

ppb: parts per billion or micrograms per liter (μ g/L)

ppt: parts per trillion or nanograms per liter (ng/L)

ppq: parts per quadrillion or picograms per liter (pg/L)

pCi/l: picocuries per liter (a measure of radioactivity)

The sources of drinking water(both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, spring, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

2011 Consumer Confidence Report

Contaminants that may be present in source water include:

- *Microbial contaminants*, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- *Inorganic contaminants*, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- *Pesticides and herbicides*, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- *Radioactive contaminants*, which can be naturally occurring or the result of oil production and mining activities.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (USEPA) and the California Department of Health Services (Department) prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Department regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.

Tables 1,2,3,4,5,6 and 7 list all of the drinking water contaminants that were detected during the most recent sampling for the constituents. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The Department allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old.

TABLE 1 - SAMPLING RESULTS SHOWING THE DETECTION OF COLIFORM BACTERIA					
Microbiological Contaminants <small>(complete if bacteria detected)</small>	Highest No. of Detections	No. of Months in Violation	MCL	MCLG	Typical Sources of Contaminant
Total Coliform Bacteria	2/mo. (2011)	1	no more than 1 positive monthly sample	0	Naturally present in the environment.

Any violation of MCL,AL or MRDL is shaded. Additional information regarding the violation is provided later in this report.

TABLE 2 - SAMPLING RESULTS SHOWING THE DETECTION OF LEAD AND COPPER						
Lead and Copper <small>(complete if lead or copper detected in the last sample set)</small>	No. of Samples Collected	90th Percentile Level	No. Site Exceeding AL	AL	PHG	Typical Sources of Contaminant
Lead (Pb) (ppb)	5 (2009)	2.40	0	15	0.2	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers, erosion of natural deposits
Copper (ppm)	5 (2009)	0.359	0	1.3	.17	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

TABLE 3 - SAMPLING RESULTS FOR SODIUM AND HARDNESS						
Chemical or Constituent <small>(and reporting units)</small>	Sample Date	Level Detected	Range of Detections	MCL (MRDL)	PHG (MCLG)	Typical Sources of Contaminant
Sodium (ppm)	2011	55	55 - 55	none	none	Salt present in the water and is generally naturally occurring

2011 Consumer Confidence Report

TABLE 3 - SAMPLING RESULTS FOR SODIUM AND HARDNESS

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL (MRDL)	PHG (MCLG)	Typical Sources of Contaminant
Hardness (ppm)	2011	257	257 - 257	none	none	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

TABLE 4 - DETECTION OF CONTAMINANTS WITH A PRIMARY DRINKING WATER STANDARD

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL (MRDL)	PHG (MCLG) [MRDLG]	Typical Sources of Contaminant
Fluoride (F) ppm	2011	0.4	0.4 - 0.4	2	1	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories.
Nitrate (NO3) Blended ppm	2011	36.7	32 - 43	45	45	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Nitrate (NO3) Well 01 ppm	2011	45.6	40 - 51	45	45	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Nitrate + Nitrite as N ppm	2011	11.6	11.6 - 11.6	10	10	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits

Any violation of MCL,AL or MRDL is shaded. Additional information regarding the violation is provided later in this report.

TABLE 5 - DETECTION OF CONTAMINANTS WITH A SECONDARY DRINKING WATER STANDARD

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL (MRDL)	PHG (MCLG)	Typical Sources of Contaminant
Chloride ppm	2011	56	56 - 56	500	n/a	Runoff/leaching from natural deposits; seawater influence
Color (Unfiltered) Units	2011	6	6 - 6	15	n/a	Naturally-occurring organic materials
Corrosivity (Langlier Index)	2011	-0.2	-0.2 - -0.2	> 0	n/a	Natural or industrial-influenced balance of hydrogen, carbon and oxygen in the water, affected by temperature and other factors.
Iron (Fe) ppb	2011	70	70 - 70	300	n/a	Leaching from natural deposits; Industrial wastes
Specific Conductance umhos/cm	2011	734	734 - 734	1600	n/a	Substances that form ions when in water; seawater influence
Sulfate (SO4) ppm	2011	68	68 - 68	500	n/a	Runoff/leaching from natural deposits; industrial wastes
TDS ppm	2011	450	450 - 450	1000	n/a	Runoff/leaching from natural deposits
Zinc (Zn) ppm	2011	0.02	0.02 - 0.02	5	n/a	Runoff/leaching from natural deposits

Any violation of MCL,AL or MRDL is shaded. Additional information regarding the violation is provided later in this report.

2011 Consumer Confidence Report

TABLE 6 - DETECTION OF UNREGULATED CONTAMINANTS

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	Notification Level	Health Effects Language
Boron ppm	2011	0.1	0.1 - 0.1 (2011)	1	The babies of some pregnant women who drink water containing boron in excess of the notification level may have an increased risk of developmental effects, based on studies in laboratory animals.

TABLE 7 - DETECTION OF FEDERAL DISINFECTANT/DISINFECTANT BYPRODUCT RULE

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL (MRDL)	PHG (MCLG)	Typical Sources of Contaminant
Total Trihalomethanes (TTHMs) ppb	2011	11	11 - 11	80	n/a	By-product of drinking water disinfection
Haloacetic Acids (five) ppb	2011	2	2 - 2	60	n/a	By-product of drinking water disinfection

Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care provider. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791)

For Lead (Pb), If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. *TICO MUTUAL WATER CO* is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

2011 Consumer Confidence Report

Summary Information for Contaminants Exceeding an MCL, MRDL, or AL, or a violation of Any Treatment Technique or Monitoring and Reporting Requirement

About our Total Coliform Bacteria: Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.

For Nitrate (NO₃) results above 23 ppm (50% of the MCL) but below 45 ppm (the MCL): Infants below the age of six months who drink water containing nitrate in excess of the MCL may quickly become seriously ill and, if untreated, may die because high nitrate levels can interfere with the capacity of the infant's blood to carry oxygen. Symptoms include shortness of breath and blueness of the skin. High nitrate levels may also affect the oxygen-carrying ability of the blood of Pregnant women.

About our Nitrate + Nitrite as N: Infants below the age of six months who drink water containing nitrate in excess of the MCL may quickly become seriously ill and, if untreated, may die because high nitrate levels can interfere with the capacity of the infant's blood to carry oxygen. Symptoms include shortness of breath and blueness of the skin. High nitrate levels may also affect the oxygen-carrying ability of the blood of Pregnant women.

About our Corrosivity (Langlier Index): Corrosivity less than 0 indicates your water may be corrosive to the plumbing and fixtures. The Corrosivity MCL was set to protect you against unpleasant aesthetic affects such as color, taste and odor. Violating this MCL does not pose a risk to public health.

Drinking Water Source Assessment Information

Assessment Info

A source water assessment was conducted for the WELL 01 of the TICO MUTUAL WATER CO water system in April, 2001. A source water assessment for the CASITAS MUNICIPAL-TREATED of the TICO MUTUAL WATER COMPANY water system number 5601122, is currently unavailable.

Well 01 - is considered most vulnerable to the following activities not associated with any detected contaminants:

Historic gas stations

Casitas - is not available, see Discussion of Vulnerability section below.

Discussion of Vulnerability

Assessment summaries are not available for some sources. This is because:

- The Assessment has not been completed. Contact the local Department of Health Services (DHS) Drinking Water field office or the water system to find out when the Assessment is scheduled to be done.
- The source is not active. It may be out of service, or new and not yet in service.
- The Assessment was not submitted electronically. The site used to obtain Assessments only provides access to Assessment summaries submitted electronically.

Acquiring Info

A copy of the complete assessment may be viewed at:

DHS Drinking Water Field Operations Branch

1180 Eugenia Place

Suite 200

Carpinteria, CA 93013

You may request a summary of the assessment be sent to you by contacting:

Kurt Souza

District Engineer

805 566 1326

For more info you may visit <http://swap.ice.ucdavis.edu/TSinfo/TSintro.asp> or contact the health department in the county to which the water system belongs.