

2013 Consumer Confidence Report

Water System Name: Bianchi Flowers, Inc. Report Date: 6/30/2014

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 - December 31, 2013 and may include earlier monitoring data.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo ó hable con alguien que lo entienda bien.

Type of water source(s) in use: Groundwater

Name & general location of source(s): Bianchi Flowers, Inc. Groundwater (well) location is Butano Cut-off & Cloverdale Rd.

Drinking Water Source Assessment information: Performed in December 2002 & December 2011.

Time and place of regularly scheduled board meetings for public participation: Owners and operator discuss system a weekly, almost daily basis.

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TERMS USED IN THIS REPORT

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (USEPA).

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Primary Drinking Water Standards (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Secondary Drinking Water Standards (SDWS): MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Variations and Exemptions: Department permission to exceed an MCL or not comply with a treatment technique under certain conditions.

ND: not detectable at testing limit

ppm: parts per million or milligrams per liter (mg/L)

ppb: parts per billion or micrograms per liter (µg/L)

ppt: parts per trillion or nanograms per liter (ng/L)

ppq: parts per quadrillion or picogram per liter (pg/L)

pCi/L: picocuries per liter (a measure of radiation)

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- *Microbial contaminants*, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- *Inorganic contaminants*, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- *Pesticides and herbicides*, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- *Radioactive contaminants*, that can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the USEPA and the California Department of Public Health (Department) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. Department regulations also establish limits for contaminants in bottled water that provide the same protection for public health.

Tables 1, 2, 3, 4, 5, 7, and 8 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The Department allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old.

TABLE 1 – SAMPLING RESULTS SHOWING THE DETECTION OF COLIFORM BACTERIA

Microbiological Contaminants (complete if bacteria detected)	Highest No. of Detections	No. of months in violation	MCL	MCLG	Typical Source of Bacteria
Total Coliform Bacteria	(In a mo.)		More than 1 sample in a month with a detection	0	Naturally present in the environment
Fecal Coliform or <i>E. coli</i>	(In the year)		A routine sample and a repeat sample detect total coliform and either sample also detects fecal coliform or <i>E. coli</i>	0	Human and animal fecal waste

TABLE 2 – SAMPLING RESULTS SHOWING THE DETECTION OF LEAD AND COPPER

Lead and Copper (complete if lead or copper detected in the last sample set)	Sample Date	No. of samples collected	90 th percentile level detected	No. sites exceeding AL	AL	PHG	Typical Source of Contaminant
Lead (ppb)	2012	5	Less than 5 ug/L	Results: ND (non detected)	15	0.2	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ppm)	2012	5	Less than .05 mg/L	Results: ND (non detected)	1.3	0.3	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

TABLE 3 – SAMPLING RESULTS FOR SODIUM AND HARDNESS

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Sodium (ppm)	7/17/11	43	None	none	none	Salt present in the water and is generally naturally occurring
Hardness (ppm)	7/17/11	311	None	none	none	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

*Any violation of an MCL or AL is asterisked. Additional information regarding the violation is provided later in this report.

TABLE 4 – DETECTION OF CONTAMINANTS WITH A PRIMARY DRINKING WATER STANDARD

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant
Aluminum (ppb)	1/10/12	88		1,000	0.6	Erosion of natural deposits; residue from some surface water treatment processes
Arsenic (ppb)	11/16/11	6		10	0.004	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes
Barium (ppb)	11/16/11	203		1,00	2	Discharge of oil drilling wastes and from metal refineries; erosion of natural deposits
Fluoride (ppm)	11/16/11	.99		2	1	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Nickel (ppb)	11/16/11	10		1000	12	Erosion of natural deposits; discharge from metal factories
Selenium (ppb)	11/16/11	6		50	30	Discharge from petroleum, glass, and metal refineries; erosion of natural deposits; discharge from mines and chemical manufacturers; runoff from livestock lots (feed additive)
Nirate (AS NO3) (ppb)	5/8/13	ND (not detected)		45	45	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Radium 228 (pCi/L)	12/15/09	1.09		5	0.019	Some people who drink water containing radium 226 or 228 in excess of the MCL over many years may have an increased risk of getting cancer.

TABLE 5 – DETECTION OF CONTAMINANTS WITH A SECONDARY DRINKING WATER STANDARD

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Bicarbonate Alkalinity (ppb)	7/17/11	191.5		-		
Calcium (ppb)	7/17/11	57		-		
Chloride (ppb)	7/17/11	66		600		
Color (units)	7/17/11	16		15		Naturally-occurring organic materials
Iron (ppb)	7/17/11	900		300		Leaching from natural deposits; industrial wastes
Magnesium (ppm)	7/17/11	41		-		
Manganese (ppb)	7/17/11	1050		50		Leaching from natural deposits

Odor (ton)	7/17/11	2		3		Naturally-occurring organic materials
pH	7/17/11	7		-		
Specific Conductance (US)	7/17/11	800		2,200		Substances that form ions when in water; seawater influence
Sulfate (ppm)	7/17/11	160		600		Runoff/leaching from natural deposits; industrial wastes
Total Dissolved Solids (ppm)	7/17/11	524		1,500		Runoff/leaching from natural deposits
Turbidity (NTU)	7/17/11	3.7		5		Soil runoff
Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	Notification Level		Health Effects Language

*Any violation of an MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.

Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Lead-Specific Language for Community Water Systems: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Bianchi Flowers, Inc. is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

**Summary Information for Violation of a MCL, MRDL, AL, TT,
or Monitoring and Reporting Requirement**

VIOLATION OF A MCL, MRDL, AL, TT, OR MONITORING AND REPORTING REQUIREMENT				
Violation	Explanation	Duration	Actions Taken to Correct the Violation	Health Effects Language
Iron & Manganese	Sample levels are above the MCL's	Present	Submitted treatment plan to state water. The State Water has approved treatment. System has chlorination system installed and manganese filtration is under construction.	Manganese: The notification level for manganese is used to protect consumers from neurological effects. High levels of manganese in people have been shown to result in effects of the nervous system.

For Water Systems Providing Ground Water as a Source of Drinking Water

TABLE 7 – SAMPLING RESULTS SHOWING FECAL INDICATOR-POSITIVE GROUND WATER SOURCE SAMPLES					
Microbiological Contaminants (complete if fecal-indicator detected)	Total No. of Detections	Sample Dates	MCL [MRDL]	PHG (MCLG) [MRDLG]	Typical Source of Contaminant
<i>E. coli (well source only)</i>	0	3/2013 4/2013 5/2013 6/2013 7/2013 8/2013 9/2013 10/2013 11/2013 12/2013	1.0 <1.0 <1.0 <1.0 <1.0 <1.0 1.0 <1.0 <1.0 1.0	(0)	Usually human and animal fecal waste, however there is none of this around well.
Coliform (well source only)	10	3/2013 4/2013 5/2013 6/2013 7/2013 8/2013 9/2013 10/2013 11/2013 12/2013	<2419.6 <2419.6 <2419.6 <2419.6 40.8 1732.9 61.3 <1.0 579.4 166.4		Usually human and animal fecal waste, however there is none of this around well.

**Summary Information for Fecal Indicator-Positive Ground Water Source Samples,
Uncorrected Significant Deficiencies, or Ground Water TT**

SPECIAL NOTICE OF FECAL INDICATOR-POSITIVE GROUND WATER SOURCE SAMPLE

Usually human and animal fecal waste causes high levels of e.coli and coliform, however there is none of this around well. There was a lot (30in) of rain in the Nov-Dec 2012 winter. We bacteria test monthly at the distribution and no high levels have been found. The system has an Active chlorination system working, so that the e.coli and coliform do not reach the distribution system. The system, as well as the source water is tested monthly, as per the direction of the Dept of State Drinking Water (March 2013). System has notified all tenants and posted a boil water signs at all residences.

VIOLATION OF GROUND WATER TT

TT Violation	Explanation	Duration	Actions Taken to Correct the Violation	Health Effects Language
	See above note under Special Notice of Fecal Indicator....		See above note under Special Notice of Fecal Indicator....	