2013 Consumer Confidence Report

Water System Name: Neil's Service Center Report Date: May 26, 2014

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 - December 31, 2013 and may include earlier monitoring data.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo ó hable con alguien que lo entienda bien.

Type of water source(s) in use: Well 02 Non-Transient, Non-Community

Name & general location of source(s): PWS:4800801 located at 5137 Quinn Rd., Vacaville, CA 95688

Drinking Water Source Assessment information: N/A

Time and place of regularly scheduled board meetings for public participation: None.

For more information, contact: Clark Neil Phone: (707) 448-2279

TERMS USED IN THIS REPORT

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (USEPA).

Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Primary Drinking Water Standards (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Secondary Drinking Water Standards (SDWS): MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Variances and Exemptions: Department permission to exceed an MCL or not comply with a treatment technique under certain conditions.

ND: not detectable at testing limit

ppm: parts per million or milligrams per liter (mg/L)

ppb: parts per billion or micrograms per liter (µg/L)

ppt: parts per trillion or nanograms per liter (ng/L)

ppq: parts per quadrillion or picogram per liter (pg/L)

pCi/L: picocuries per liter (a measure of radiation)

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- *Microbial contaminants*, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- *Inorganic contaminants*, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- *Pesticides and herbicides*, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- *Radioactive contaminants*, that can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the USEPA and the California Department of Public Health (Department) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. Department regulations also establish limits for contaminants in bottled water that provide the same protection for public health.

Tables 1, 2, 3, 4, 5, 7, and 8 list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The Department allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of the data, though representative of the water quality, are more than one year old.

TABLE 1 – SAMPLING RESULTS SHOWING THE DETECTION OF COLIFORM BACTERIA

Microbiological Contaminants (complete if bacteria detected)	Highest No. of Detections	No. of months in violation	MCL	MCLG	Typical Source of Bacteria
Total Coliform Bacteria	(In a mo.) 0	0	More than 1 sample in a month with a detection	0	Naturally present in the environment
Fecal Coliform or *E. coli*	(In the year) 0	0	A routine sample and a repeat sample detect total coliform and either sample also detects fecal coliform or *E. coli*	0	Human and animal fecal waste

TABLE 2 – SAMPLING RESULTS SHOWING THE DETECTION OF LEAD AND COPPER

Lead and Copper (complete if lead or copper detected in the last sample set)	Sample Date	No. of samples collected	90th percentile level detected	No. sites exceeding AL	AL	PHG	Typical Source of Contaminant
Lead (ppb)	08/14/12	5	2.5		15	0.2	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits
Copper (ppm)	08/14/12	5	0.27		1.3	0.3	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives

TABLE 3 – SAMPLING RESULTS FOR SODIUM AND HARDNESS

Chemical or Constituent (and reporting units)	Sample Date	Level Detected	Range of Detections	MCL	PHG (MCLG)	Typical Source of Contaminant
Sodium (ppm)	8/14/12	42		none	none	Salt present in the water and is generally naturally occurring
Hardness (ppm)	8/14/12	310		none	none	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring

**Any violation of an MCL or AL is asterisked. Additional information regarding the violation is provided later in this report.*

TABLE 4 – DETECTION OF CONTAMINANTS WITH A PRIMARY DRINKING WATER STANDARD						
Chemical or Constituent (and reporting units)	**Sample Date**	**Level Detected**	**Range of Detections**	**MCL [MRDL]**	**PHG (MCLG) [MRDLG]**	**Typical Source of Contaminant**
Barium ppm	08/14/12	0.20		1	2	Discharge of oil drilling wastes and from metal refineries; erosion of natural deposits.
Di(2-ethylhexyl) phthalate ppb	08/14/12	0.6		4	12	Discharge from rubber and chemical factories; inert ingredient in pesticides
Halocetic Acids ppb	08/12/13	5.5		60	N/A	Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.
Methyl-tert-butyl ether (MTBE) ppb	11/04/13	2.35	ND – 6	13	13	Leaking underground storage tanks; discharge from petroleum and chemical factories
Nitrate (as nitrate, NO_3) ppm	08/12/13	7.7		45	45	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits
Fluoride ppm	08/14/12	0.18		2.0	1	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Perchlorate ppb	08/14/12	0.25		6	6	Perchlorate is an inorganic chemical used in solid rocket propellant, fireworks, explosives, flares, matches, and a variety of industries. It usually gets into drinking water as a result of environmental contamination from historic aerospace or other industrial operations that used or use, store, or dispose of perchlorate and its salts.
Arsenic ppb	08/14/12	4		10	0.004	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes

TABLE 5 – DETECTION OF CONTAMINANTS WITH A SECONDARY DRINKING WATER STANDARD						
Chemical or Constituent (and reporting units)	**Sample Date**	**Level Detected**	**Range of Detections**	**MCL**	**PHG (MCLG)**	**Typical Source of Contaminant**
Chloride ppm	08/14/12	26		500		Runoff/leaching from natural deposits; seawater influence
Silver ppb	08/14/12	3		100		Industrial discharges
***Manganese** ppb	08/14/12	***1400**		50		Leaching from natural deposits.
Specific Conductance uS/cm	02/04/03	573.5	467-680	1600		Substances that form ions when in water; seawater influence.
Sulfate ppm	08/14/12	24		500		Runoff/leaching from natural deposits; industrial wastes.
Total Dissolved Solids (TDS) ppm	08/14/12	480		1000		Runoff/leaching from natural deposits.

Zinc ppm	08/14/12	0.006		5.0		Runoff/leaching from natural deposits.

TABLE 6 – DETECTION OF UNREGULATED CONTAMINANTS					
Chemical or Constituent (and reporting units)	**Sample Date**	**Level Detected**	**Range of Detections**	**Notification Level**	**Health Effects Language**
None.					

**Any violation of an MCL, MRDL, or TT is asterisked. Additional information regarding the violation is provided later in this report.*

Additional General Information on Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Summary Information for Violation of a MCL, MRDL, AL, TT, or Monitoring and Reporting Requirement

VIOLATION OF A MCL, MRDL, AL, TT, OR MONITORING AND REPORTING REQUIREMENT				
Violation	**Explanation**	**Duration**	**Actions Taken to Correct the Violation**	**Health Effects Language**
Manganese	The Manganese stains the water fixtures.	Continuous Raw Well	None	The notification level for manganese is used to protect consumers from neurological effects. High levels of manganese in people have been shown to result in effects of the nervous system.

For Water Systems Providing Ground Water as a Source of Drinking Water

TABLE 7 – SAMPLING RESULTS SHOWING FECAL INDICATOR-POSITIVE GROUND WATER SOURCE SAMPLES					
Microbiological Contaminants (complete if fecal-indicator detected)	**Total No. of Detections**	**Sample Dates**	**MCL [MRDL]**	**PHG (MCLG) [MRDLG]**	**Typical Source of Contaminant**
E. coli	(In the year) 0		0	(0)	Human and animal fecal waste
Enterococci	(In the year) N/A		TT	n/a	Human and animal fecal waste
Coliphage	(In the year) N/A		TT	n/a	Human and animal fecal waste

Summary Information for Fecal Indicator-Positive Ground Water Source Samples, Uncorrected Significant Deficiencies, or Ground Water TT

SPECIAL NOTICE OF FECAL INDICATOR-POSITIVE GROUND WATER SOURCE SAMPLE
None.

SPECIAL NOTICE FOR UNCORRECTED SIGNIFICANT DEFICIENCIES
None.

VIOLATION OF GROUND WATER TT				
TT Violation	**Explanation**	**Duration**	**Actions Taken to Correct the Violation**	**Health Effects Language**
None.				

For Systems Providing Surface Water as a Source of Drinking Water

TABLE 8 - SAMPLING RESULTS SHOWING TREATMENT OF SURFACE WATER SOURCES	
Treatment Technique [(a)] (Type of approved filtration technology used)	N/A
Turbidity Performance Standards [(b)] (that must be met through the water treatment process)	Turbidity of the filtered water must: 1 – Be less than or equal to _____ NTU in 95% of measurements in a month. 2 – Not exceed _____ NTU for more than eight consecutive hours. 3 – Not exceed ____ NTU at any time.
Lowest monthly percentage of samples that met Turbidity Performance Standard No. 1.	
Highest single turbidity measurement during the year	
Number of violations of any surface water treatment requirements	

(a) A required process intended to reduce the level of a contaminant in drinking water.

(b) Turbidity (measured in NTU) is a measurement of the cloudiness of water and is a good indicator of water quality and filtration performance. Turbidity results which meet performance standards are considered to be in compliance with filtration requirements.

** Any violation of a TT is marked with an asterisk. Additional information regarding the violation is provided below.*

Summary Information for Violation of a Surface Water TT

VIOLATION OF A SURFACE WATER TT				
TT Violation	**Explanation**	**Duration**	**Actions Taken to Correct the Violation**	**Health Effects Language**
N/A				

Summary Information for Operating Under a Variance or Exemption

N/A.

ATTACHMENT 7

Consumer Confidence Report
Certification Form

(to be submitted with a copy of the CCR)

(to certify electronic delivery of the CCR, use the certification form on the Department's website at http://www.cdph.ca.gov/certlic/drinkingwater/Pages/CCR.aspx)

Water System Name: Neil Service Center

Water System Number: 4800801

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 06/27/2014 (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the California Department of Public Health.

Certified by:

Name: Clark Neil Neil's Service Center

Signature: Clark Neil

Title: Manager

Phone Number: (707) 448-2279 Date: 06/26/2014

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

☒ CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: Hand delivered and posted in breakroom and bathroom.

☐ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- ☐ Posting the CCR on the Internet at www._____
- ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
- ☐ Advertising the availability of the CCR in news media (attach copy of press release)
- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☐ Posted the CCR in public places (attach a list of locations)
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Other (attach a list of other methods used)

☐ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following address: www._____

☐ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.