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Operations Mgr

Richard Johnson
Construction Mgr

Dear Customers,

Perhaps you have heard on the radio or television that California is facing a serious water crisis that will affect our daily lives. Our water supply shortage exists as the result of several years of inadequate precipitation. It is necessary for the District to call for the conservation and protection of local and imported water supplies against wasteful and unreasonable use.

The Lake Hemet MWD Board of Directors adopted Resolution No. 752 including some new mandatory restrictions as follows:

No person shall irrigate turf or ornamental landscapes during and 48 hours following measurable precipitation.

The District shall provide notice to restaurants and other food service establishments that they can only serve water to customers upon request.

The District shall provide notice to operators of hotels and motels that they must provide their guests with the option of choosing not to have towels and linens laundered daily and prominently display notice of this option.

The District shall prohibit irrigation with potable water of ornamental turn on public street medians.

The District shall prohibit irrigation with potable water outside of newly constructed homes and buildings that is not delivered by drip or microspray systems.

Lake Hemet will monitor the results of the voluntary program outlined above. This is with the understanding that if voluntary measures do not achieve the goal of at least 28% reduction, if the drought conditions worsen, or if MWD finds it necessary to implement mandatory water supply restrictions, the District may implement a mandatory water conservation program.

Lake Hemet Municipal Water District has other suggestions to aide in conserving water. Please contact Mr. Noah Bischof of our offices at 658-3241, ext 237 to discuss these alternatives or if you would like our staff to perform a water audit of your residential system. You may also visit www.lhmwd.org and click on the *"Be Water Wise"* tab for more conservation ideas.

Very truly yours,

Thomas W. Wagoner
General Manager

LAKE HEMET MUNICIPAL WATER DISTRICT
P.O. Box 5039
Hemet, CA 92544-0039

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2014 CONSUMER CONFIDENCE REPORT

Valley System 3310022
MISSION STATEMENT

The Mission of Lake Hemet Municipal Water District is to produce and deliver high quality water to our customers for domestic and agricultural use, to provide sewer collection services and to maintain Lake Hemet as a clean safe water reservoir and recreational facility, in an economical, efficient and responsible manner now and in the future.

WATER CONSERVATION

In the Bathroom

- Install a water-saving shower head. Older heads use 5-10 gallons per minute (gpm). All new fixtures use approximately 2.5 gpm and offer equal water coverage and force.
- Many high water consumption problems stem from toilets which slowly leak water because of bad valves, improperly positioned float arms or defective overflow tubes. Place dye tablets in your toilet tank. After several minutes if you see the dye enter your toilet bowl you know you have a leak.

In the Kitchen

- Rinse dishes, vegetables and fruits in a filled basin, rather than under running water.
- Water your plants with left-over rinse water. (Plants also love fish tank water!)
- Wash only full loads in the dishwasher. Use the "light wash" setting when possible.
- Consider buying a high efficiency dishwasher that will save water and energy.
- Keep a jug of chilled water in the refrigerator for drinking to avoid running the water until it gets cold.

In the Laundry

- Wash only full loads of clothing.
- Hand wash single garments.
- Consider buying a high efficiency washing machine that will save water and energy.

In the Garden

- Select plants carefully. Read the plant tag, it tells you the amount of sunlight and water the plant needs as well as the recommended soil conditions.
- Plants that require partial shade do best on eastern exposures where they are shaded from the hot afternoon sun.
- Consider the slope and drainage patterns of the site. Plant moisture-loving plants at the base of slopes where they can take advantage of natural drainage.
- Group plants in the landscape according to their water need: high, medium or low. This will result in more efficient irrigation. Water the root zone of the plant instead of the foliage. This saves water and reduces diseases.
- Water at night or in early morning to avoid losing water to evaporation.
- Water deeply. Light, frequent watering causes shallow rooting and increases the need for water.
- Use drip irrigation and micro-sprays when possible. They use 30 to 50 percent less water than sprinklers.

URBAN WATER MANAGEMENT PLAN

Similarly, the District is also preparing an update to its Urban Water Management Plan (UWMP). The UWMP evaluates existing and future water supplies and demands for the next 20 years. This year's update also includes the State law to achieve a 20% reduction in water used per person, also known as the "20 by 2020" law. Due to the conservation efforts of the District's customers, the 20% reduction was already achieved in 2009 and 2010. However, continued diligence is needed as some of the reduction may have been due to economic effects and above-average rainfall last year.

EASY PAY / ONLINE / PHONE BILL PAY

Our payment alternatives, "Easy Pay", "Online" and "Phone" have provided customers with simple, safe, and convenient alternatives to mailing or hand delivering payment for their water bills. For information on how to get started with either "Easy Pay" or "Online Bill Pay", look for more information in your bill or "on-line" at **www.lhmwd.org**. To pay by phone with your credit or debit card, Visa, MasterCard, Discover or check, call 1-877-543-8358, 24 hours a day, 7 days a week. You can also contact the District office at 951-658-3241 to pay by phone with credit or debit card during office hours.

Source water assessments of all thirteen wells were completed in November 2008. These sources, based on assessments, are considered most vulnerable to sewer collection systems, septic systems, wells – agricultural / irrigation, and high-density housing. Copies of the completed assessments are available at State Water Resources Control Board, Division of Drinking Water Field Office, 1350 Front Street, Room 2050, San Diego, CA 92101 or at Lake Hemet Municipal Water District, 26385 Fairview Avenue, Hemet, CA 92544. You may request summaries of the assessments be sent to you by contacting CDPH at 619-525-4159 or Robert W. Norman at 951-658-3241.

WATER QUALITY REPORT

This brochure is a snapshot of last year's water quality. Included are details about where your water comes from, what it contains, and how it compares to State standards. We are committed to providing you with information because informed customers are our best allies. For more information about your water, call 951-658-3241 and ask for Robert W. Norman

Este informe contiene información muy importante sobre su agua beber. Tradúzcalo ó hable con alguien que lo entiende bien. 951-658-3241

The District's Board of Directors meets the third Thursday of every month at the main office, located at 26385 Fairview Avenue, at 3:00 PM. Please feel free to participate in these meetings.

Your water comes from thirteen wells located along the San Jacinto River from Valle Vista to San Jacinto. All source water is disinfected with chlorine to protect you against microbial contaminants. During 2014, 2.9% of the water served was supplied by Eastern Municipal Water District's East Valley Wells.

The attached table lists all the drinking water contaminants that we detected at our groundwater wells and in the distribution system during the most recent sampling. The State allows us to monitor for certain contaminants less than once per year because concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old. Unless otherwise noted, the data presented in the tables is from testing performed during 2014. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune systems disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

GENERAL INFORMATION

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

- **Microbial contaminants**, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- **Inorganic contaminants**, such as salts and metals, that can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- **Pesticides and herbicides**, that may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- **Organic chemical contaminants**, including synthetic and volatile organic chemicals that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- **Radioactive contaminants**, which can be naturally occurring or can be the result of oil and gas production and mining activities.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that your water poses a health risk. In order to ensure that tap water is safe to drink, USEPA and the State Water Resources Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. State Board regulations also establish limits for contaminants in bottled water that must provide the same protection for public health. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791.)

Terms & abbreviations used:

- **Maximum Contaminant Level (MCL)**: The highest level of contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.
- **Maximum Contaminant Level Goal (MCLG)**: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCGLs are set by the U.S. Environmental Protection Agency.
- **Maximum Residual Disinfectant Level (MRDL)**: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- **Maximum Residual Disinfectant Level Goal (MRDLG)**: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **Public Health Goal (PHG)**: The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.
- **Primary Drinking Water Standard (PDWS)**: MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.
- **Regulatory Action Level (AL)**: The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
- **n/a**: not applicable; **pCi/l**: picocuries per liter (a measure of radiation); **umhos/cm**: a measure of electrical conductance; **ppm**: parts per million or milligrams per liter (a contaminant at 2 ppm equals 0.000002 gallon of contaminant in 1 gallon of water); **ppb**: parts per billion or micrograms per liter (a contaminant at 7 ppb equals 0.000000007 gallon of contaminant in 1 gallon of water); **NTU**: Nephelometric Turbidity Units.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator whether or not your drinking water meets health standards.
If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Lake Hemet MWD is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking and cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

LAKE HEMET MUNICIPAL WATER DISTRICT
Valley System 3310022

The table below lists all constituents detected in the District's groundwater wells and distribution during the most recent sampling. Water quality data pertaining to Eastern Municipal Water District's East Valley Wells is appended to this report.

Detected Contaminants with Primary MCLs or MRDLs

Microbiological (2014)

Contaminant	Highest % of Monthly Positives	PHG (MCLG)	MCL	No. of Months in Violation	Major Sources in Drinking Water
Total Coliform Bacteria (Total Coliform Rule)	1.58%	(0)	More than 5% of monthly samples are positive	0	Naturally present in the environment

Inorganics (2012 – 2014)

Contaminant	Units	PHG (MCLG)	MCL	Range	Average	Major Sources in Drinking Water
Total Chromium	ppb	(100)	50	ND – 1.9	0.25	Discharge from steel and pulp mills and chrome plating; erosion of natural deposits.
Barium	ppm	2	1	ND – 0.24	0.09	Discharges from metal refineries; erosion from natural deposits.
Fluoride	ppm	1	2.0	0.1 – 0.4	0.25	Erosion of natural deposits; water additive promoting strong teeth
Nitrate	ppm	45 (as NO3)	45 (as NO3)	**2.9 – 58***	19.0	Runoff & leaching from fertilizer use; leaching from septic tanks & sewage; erosion of natural deposits
Selenium	ppb	30	50	ND – 6.0	1.0	Erosion of natural deposits; runoff from livestock lots (feed additive)

Radiochemicals (2006 – 2014)

Contaminant	Units	PHG (MCLG)	MCL	Range	Average	Major Sources in Drinking Water
Gross Alpha Particle Activity	pCi/L	(0)	15	.1 – 8.9	2.9	Erosion of natural deposits.
Uranium	pCi/L	0.43	20	0.4 – 6.3	2.1	

Disinfection By products and Chlorine Residual (2014)

Contaminant	Units	PHG [MRDLG]	MCL [MRDL]	Range	Highest Annual Avg.	Major Sources in Drinking Water
Total Trihalomethanes	ppb	n/a	80	0.8 – 15	9.6	By-product of drinking water disinfection.
Haloacetic Acids	ppb	n/a	60	0 – 22	7.2	By-product of drinking water disinfection.
Chlorine Residual	ppm	[4 as Cl2]	[4.0 as Cl2]	0.90 – 1.45	1.3	Drinking water disinfectant added for treatment.

Lead and Copper - Distribution System Tap Sampling (2013)

Contaminant	Units	PHG	AL	90th percentile Level Detected	No. of Samples Collected	No. of Sites > AL	Major Sources in Drinking Water
Copper	ppm	0.3	1.3	0.18	30	0	Internal corrosion of household plumbing systems; erosion of natural deposits.
Lead	ppb	0.2	15	ND	30	0	Internal corrosion of household plumbing systems; erosion of natural deposits.

Detected Contaminants with Secondary MCLs (2014)

Constituent	Units	PHG (MCLG)	SMCL	Range	Average	Typical Source of Contaminant
Specific Conductance	uS/cm	n/a	1600	360 – 860	571	Substances that form ions when in water; seawater influence
Total Dissolved Solids	ppm	n/a	1000	220 – 500	335	Runoff/leaching from natural deposits.
Chloride	ppm	n/a	500	11 – 51	27	Runoff/leaching from natural deposits; seawater influence.
Sulfate	ppm	n/a	500	16 – 220	63	Runoff/leaching from natural deposits; industrial wastes.
Turbidity – Distribution Sys.	NTU	n/a	5	ND – 0.86	0.04	Soil runoff.

Other Detected Constituents That May Be Of Interest (2014)

Constituent	Units	PHG (MCLG)	MCL	Range	Average	Typical Source of Contaminant
Total Hardness	ppm	n/a	n/a	100 – 240	182.5	Sum of polyvalent cations present in the water, generally magnesium and calcium, and are usually naturally occurring.
PH	Std Units	n/a	n/a	7.6 – 8.2	8.0	
Calcium	ppm	n/a	n/a	34 – 80	61	
Magnesium	ppm	n/a	n/a	4 – 9.8	7.1	
Sodium	ppm	n/a	n/a	21 – 96	41	Salt present in the water and is generally naturally occurring.
Bicarbonate	ppm	n/a	n/a	120 – 250	179	

***Level prior to blending. Nitrate levels in the water supplied were within drinking water standards.**

Dectected Constituents East Valley Wells: Eastern Municipal Water District

(5.5% of supply) bought from EMWD in 2014

Detected Constituents

		DLR Value		Range	Average	
Alkalinity	ppm	null		120-160	140	
Arsenic	ppb	2		ND-9.1	2	Erosion of natural deposits; runoff from orchards, glass & electronic production wastes.
Barium	ppb	0.1		ND-110	ND	Discharge of ol drilling/metal refineries. Erosion of natural deposits
Bicarbonate	ppm	null		150-190	160	
Calcium	ppm	null		35-70	53	
Chloride	ppm	null		Dec-42	21	
Specific Conductance	uS/cm	null		380-530	450	Substances that form ions when in water; seawater influence
Floride	ppm	0.1		0.1-0.5	0.3	Erosion of natural deposits; water additive promoting strong teeth
Color-apparent	units	2.5		<2.5-7.5	<2.5	
Hardness	ppm	null		100-200	150	
Magnesium	ppm	null		3.3-6.8	5.2	
Nitrate(NO3)	ppm	2		ND-1.9	0.5	Runoff & leaching from fertilizer use; leaching from septic tanks
Nitrite	ppm	2		ND-8.5	2.1	
PH	units	null		7.6-7.9	7.7	
Potassium	ppm	null		2.3-4.0	3.5	
Silica	ppm	null		20-27	23	
Sodium	ppm	null		26-46	32	
Sulfate	ppm	0.5		22-70	47	Runoff/leaching from natual deposits; industrial wastes.
Total Dissolved Solids	ppm	null		210-340	260	Runoff/leaching from natural deposits.
Total Organic Carbon TOC	ppm	0.3		0.3-0.7	0.5	
Turbidity	NTU	0.1		0.1-0.4	0.3	Soil runoff.

East Valley Wells: UCMR3 Data (Not Regulated) Detected Constituents

Chlorate	ppb	0.5	ND-760	180
Molydbenum	ppb	null	10-Mar	6
Strontium	ppb	null	230-380	310
Vanadium	ppb	3	4.7-20	7.9

- Refrain from hosing down driveways or other hard surfaces, except for health or sanitary reasons, and use a broom or blower instead.
- Repair and maintain faucets, toilets, pipes and prevent other potential water leaks.
- Irrigate lawns and landscape only before 6 a.m. or after 6 p.m. and adjust automatic timers accordingly.
- Adjust and operate all landscape irrigation systems to maximize efficiency and avoid over watering.
- Turn off decorative fountains unless they are equipped with a recycling system.
- Install plumbing fixtures with low-flow devices, except where high-flow fixtures are required for health or sanitary reasons.
- Install pool and spa covers, where possible, to minimize water loss due to evaporation.
- Refrain from allowing hoses to run while washing vehicles and instead use a bucket or hose with an automatic shut-off or nozzle valve.
- Plant drought-tolerant trees and plants (xerophitic and natives) when installing new landscaping.
- Thank you for your cooperation with these water conservation ideas, and remember ...
  ...Every Drop Counts.