



City of Arcadia

Public Works Services Department

Tom Tait
Public Works Services Director

July 19, 2012

Ms. Shu-Fang Orr
California Department of Public Health
Drinking Water Field Operations Branch
500 North Central Avenue, Suite 500
Glendale, CA 91203

**RE: CITY OF ARCADIA 2011 CONSUMER CONFIDENCE REPORT (CCR)
CERTIFICATION**

Dear Ms. Orr:

The City of Arcadia distributed copies of the 2011 CCR to residents on June 21, 2012 via the US Postal Service. In addition, copies of the 2011 CCR are available to non-bill paying customers and the general public at the following locations:

- City Hall – 240 W. Huntington Drive
- Arcadia Library – 20 W. Duarte Road
- Community Center – 365 Campus Drive
- Public Works Services Center – 11800 Goldring Road
- Arcadia Chamber of Commerce – 388 W. Huntington Drive

The CCR is also available on the City's website:
<http://www.ci.arcadia.ca.us/home/index.asp?page=1078>.

If you have any questions regarding this matter, please contact Vanessa Hevener, Environmental Services Officer at (626) 305-5327.

Sincerely,

Tom Tait
Public Works Services Director

**Consumer Confidence Report
Certification Form**
(to be submitted with a copy of the CCR)

Water System Name: CITY OF ARCADIA

Water System Number: 191003

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **June 21, 2012** to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the Department of Public Health.

Certified by: Name: TOM TAIT
Signature: *Tom Tait*
Title: PUBLIC WORKS SERVICES DIRECTOR
Phone Number: (626) 305-1386 Date: 6/21/12

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: _____

"Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

Posting the CCR on the Internet at <http://www.ci.arcadia.ca.us/home/index.asp?page=1078>

Mailing the CCR to postal patrons within the service area (attach zip codes used)

Advertising the availability of the CCR in news media (attach copy of press release)

Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)

Posted the CCR in public places (attach a list of locations)

Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools

Delivery to community organizations (attach a list of organizations)

For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www._____

For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission