ATTACHMENT 7

Consumer Confidence Report
Certification Form

(to be submitted with a copy of the CCR)

Water System Name: Long Beach Water Department

Water System Number: 1910065

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 6/19/13 (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the California Department of Public Health.

Certified by:

Name: Tai J. Tseng

Signature:

Title: Director of Operations

Phone Number: (562) 570-2472 Date: July 21, 2014

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described by the February 2013, CCR Delivery Memorandum (water systems utilizing electronic delivery methods must complete the second page).
- ☐ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: www.lbwater.org/water-quality-report.pdf
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☒ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: www.lbwater.org/water-quality-report.pdf
- ☐ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.

Consumer Confidence Report
Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete the below by checking all items that apply and fill-in where appropriate.

- ☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification).URL:www.lbwater.org/water-quality-report.pdf
- ☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- ☐ Water system emailed the CCR as an electronic file email attachment.
- ☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- ☐ *Requires prior CDPH review and approval.* Water system utilized an additional electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Staff created a dedicated URL (www.lbwater.org/water-quality-report.pdf), where the department's 2014 annual water quality report is permanently housed and available to all of the department's customers.

All customers were sent two separate newsletters, where the URL was prominently noted.

In addition, these same newsletters provided information to customers about how to get in contact with the department in order to request a non-electronic version of the report.

City of Long Beach Zip Codes

90745, 90746, 90747
90801, 90802, 90803, 90804, 90805, 90806, 90807, 90808, 90809
90810, 90813, 90814, 90815
90822
90831, 90832, 90833, 90834, 90835
90840, 90842, 90844, 90845, 90846, 90847, 90848
90853
90888
90899