

# Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Placer County Water Agency – Alta

Water System Number: 3110024

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **April 2<sup>nd</sup>, 2014 – May 30<sup>th</sup>, 2014** (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the California Department of Public Health.

Certified by: Name: Matt Young  
Signature: *Matt Young*  
Title: Director of Customer Services  
Phone Number: (530) 823-4850 Date: June 30, 2014

*To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:*

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- “Good faith” efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR at the following URL: <http://www.pcwa.net/ccr/alta.pdf>
  - Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places (attach a list of locations)
  - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - Delivery to community organizations (attach a list of organizations)
  - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <http://www.pcwa.net/ccr/alta.pdf>
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission



(1)



PLACER COUNTY WATER AGENCY  
PO BOX 6570  
AUBURN CA 95604-6570  
www.pcwa.net

**ACCOUNT INFORMATION**

Account Number  
Cycle-Route 70-01  
Customer Class RESIDENTIAL  
Service Address  
Bill Date 04/16/2014  
**DUE DATE FOR CURRENT CHARGES 05/09/2014**

**ACCOUNT BALANCE**

Last Bill Amount 86.82  
Payments -86.82  
Adjustments 0.00  
Balance Forward 0.00  
Current Charges 81.54  
**TOTAL AMOUNT DUE \$81.54**

\*\*AUTO\*\*SCH 3-DIGIT 956 6 PS3 86438RB16-A-1  
1283 1 AT 0.406



**PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION**

*Payments not received within 30 days of bill date incur a 6% late fee*

SERVICE	SERVICE PERIOD	METER SIZE	METER NUMBER	# DAYS	CURRENT READ	PREVIOUS READ	CONSUMPTION
WT	02/11/2014 - 04/10/2014	3/4 INCH		58	303.00	299.00	4.00

**ANNUAL CCR IMPORTANT INFORMATION**

Please see back of bill for consumption graph. Graph to return to front of bill on your next statement.

Please visit the link below to view your 2013 WATER QUALITY REPORT. To speak with someone about the report or if you would like a paper copy of the 2013 Consumer Confidence Report mailed to your home, please call (530) 823-4850 or (800) 464-0030.

Por favor visite el siguiente enlace para ver sus 2013 INFORME SOBRE LA CALIDAD DEL AGUA. Para hablar con alguien sobre el informe o si desea una copia en papel del Informe del Consumidor 2013 Confianza por correo a su casa, por favor llame al (530) 823-4850 or (800) 464-0030.

<http://www.pcwa.net/ccr/alta.pdf>

**CURRENT CHARGES**

FIXED CHARGE 38.84  
WATER USE 1ST TIER 4.00 units @ 1.25 5.00  
RENEWAL/REPLACE CHG 37.70  
**CURRENT CHARGES \$81.54**

KEEP THE ABOVE PORTION FOR YOUR RECORDS AND RETURN THIS STUB WITH YOUR PAYMENT

**MAKE CHECK PAYABLE TO : PCWA**

**ACCOUNT INFORMATION**

Account Number  
Customer Class RESIDENTIAL  
Service Address  
Bill Date 04/16/2014

**AMOUNT DUE**

**DUE DATE FOR CURRENT CHARGES 05/09/2014**  
**TOTAL AMOUNT DUE \$81.54**

THANK YOU FOR YOUR PROMPT PAYMENT

**REMIT PAYMENT TO**

PLACER COUNTY WATER AGENCY  
PO BOX 45808  
SAN FRANCISCO, CA 94145-0808



**IMPORTANT:** For change of address or correspondence, please mail separately to Placer County Water Agency, PO Box 6570, Auburn CA, 95604-6570.

000014016000024363000000081544

P1R0041614PT86101

**EMAIL – EBILL CUSTOMERS**

You are receiving this email because you were or are currently enrolled to receive E-BILL notifications in place of receiving a hard copy of your bill from Placer County Water Agency.

This is to inform you that PCWA has provided the annual Water Quality Report through a link (located in your April/May bill) taking you directly to our website. Refer to your most recent e-bill for the correct report link.

<http://www.pcwa.net/water-resources/water-quality.html>

If you have questions regarding this information, please call our Customer Services Center at 530.823.4850. Thank you.



PLACER COUNTY WATER AGENCY  
 SINCE 1957  
 BUSINESS CENTER      PHONE  
 144 Ferguson Road      530.823.4850  
 MAIL      800.464.0030  
 P.O. Box 6570      WWW.PCWA.NET  
 Auburn, CA 95604

June 25, 2014

{ MERGEFIELD Customer\_Name }  
 { MERGEFIELD Customer\_Address\_1 }  
 { MERGEFIELD Customer\_Address\_2 }  
 { MERGEFIELD City }, { MERGEFIELD State } { MERGEFIELD Zip }

RE: { MERGEFIELD Service\_Address }

Dear Customer,

This is to inform you that PCWA has provided the annual Water Quality Report through a link (located in your April/May bill) taking you directly to our website. You are receiving this message because we have determined your service to be a multi-unit or multi-user service. It is very important that all users of this service have access to and knowledge of this information.

Please make this information available to all users of this service by posting in a common area, distributing copies of this message, or both. Refer to your May/June bill for the correct report link (all system reports can be found at the link below).

<http://www.pcwa.net/customer-services/water-quality.html>

Please note, we will no longer be providing printed copies of the report for each unit served, unless specifically requested.

If you have questions regarding this information, please call our Customer Services Center at 530.823.4850.

Thank you.

Placer County Water Agency