Consumer Confidence Report
Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Placer County Water Agency – Bianchi

Water System Number: 3110040

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **April 2nd, 2014 – May 30th, 2014** (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the California Department of Public Health.

Certified by: Name: Matt Young

Signature: Matt Young

Title: Director of Customer Services

Phone Number: (530) 823-4850 Date: June 30, 2014

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).

☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).

☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- ☒ Posting the CCR at the following URL: http://www.pcwa.net/ccr/bianchi.pdf
- ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
- ☐ Advertising the availability of the CCR in news media (attach copy of press release)
- ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- ☐ Posted the CCR in public places (attach a list of locations)
- ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- ☐ Delivery to community organizations (attach a list of organizations)
- ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
- ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
- ☒ Other (attach a list of other methods used)

☒ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: http://www.pcwa.net/ccr/bianchi.pdf

☐ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report
Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: http://www.pcwa.net/ccr/bianchi.pdf

☒ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: http://www.pcwa.net/ccr/bianchi.pdf

☐ Water system emailed the CCR as an electronic file email attachment.

☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).

☐ *Requires prior CDPH review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

A direct link to the CCR for the Bianchi System was provided as a bill message on the customer's bill (1), received in April/May (http://www.pcwa.net/ccr/bianchi.pdf). For those customers enrolled in e-notifications (2), an email was sent to the customer letting them know of the direct link to the CCR in the bill message of their April/May bill. For those customers who are unable to receive electronic delivery, we have provided our phone number and instructions to call if they have questions or would like a paper copy of the 2013 CCR mailed to their home. We have also mailed a letter to all multi-user accounts (3) notifying them they can find the direct link to the CCR pertaining to them on their April/May bill and also provided a letter for them to post or distribute to the multi-user customers who do not receive individual bills with the corresponding link to the CCR. Attached are printed examples of all of the above.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.

(1)

PCWA

PLACER COUNTY WATER AGENCY
PO BOX 6570
AUBURN CA 95604-6570
www.pcwa.net

AUTOALL FOR AADC 956 5 AADC 86748RA24-A-1
956 1 AB 0.406

ACCOUNT INFORMATION	
Account Number	
Cycle-Route	31-31
Customer Class	RESIDENTIAL
Service Address	
Bill Date	04/24/2014
DUE DATE FOR CURRENT CHARGES	**05/19/2014**

ACCOUNT BALANCE	
Last Bill Amount	257.99
Payments	-257.99
Adjustments	0.00
Balance Forward	0.00
Current Charges	69.80
TOTAL AMOUNT DUE	**$69.80**

PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION

Payments not received within 30 days of bill date incur a 6% late fee

SERVICE	SERVICE PERIOD	METER SIZE	METER NUMBER	# DAYS	CURRENT READ	PREVIOUS READ	CONSUMPTION
WT	02/18/2014 - 04/16/2014	5/8 INCH		57	521.00	514.00	7.00

ANNUAL CCR IMPORTANT INFORMATION

Please see back of bill for consumption graph. Graph to return to front of bill on your next statement.

Please visit the link below to view your 2013 WATER QUALITY REPORT. To speak with someone about the report or if you would like a paper copy of the 2013 Consumer Confidence Report mailed to your home, please call (530) 823-4850 or (800) 464-0030.

Por favor visite el siguiente enlace para ver sus 2013 INFORME SOBRE LA CALIDAD DEL AGUA. Para hablar con alguien sobre el informe o si desea una copia en papel del Informe del Consumidor 2013 Confianza por correo a su casa, por favor llame al (530) 823-4850 or (800) 464-0030.

http://www.pcwa.net/ccr/bianchi.pdf

CURRENT CHARGES		
FIXED CHARGE		26.13
WATER USE 1ST TIER	7.00 units @ 0.94	6.58
STATE & FED MANDATE		10.01
RENEWAL/REPLACE CHG		23.75
BACKFLOW ADMIN CHG		3.33
CURRENT CHARGES		**$69.80**

P1R0416I4PT86101

KEEP THE ABOVE PORTION FOR YOUR RECORDS AND RETURN THIS STUB WITH YOUR PAYMENT

MAKE CHECK PAYABLE TO : PCWA

ACCOUNT INFORMATION	
Account Number	
Customer Class	RESIDENTIAL
Service Address	
Bill Date	**04/24/2014**

AMOUNT DUE	
DUE DATE FOR CURRENT CHARGES	**05/19/2014**
TOTAL AMOUNT DUE	**$69.80**

THANK YOU FOR YOUR PROMPT PAYMENT

IMPORTANT: For change of address or correspondence, please mail separately to Placer County Water Agency, PO Box 6570, Auburn CA, 95604-6570.

REMIT PAYMENT TO

PLACER COUNTY WATER AGENCY
PO BOX 45808
SAN FRANCISCO, CA 94145-0808

0000028900000134860000000069806

EMAIL – EBILL CUSTOMERS

You are receiving this email because you were or are currently enrolled to receive E-BILL notifications in place of receiving a hard copy of your bill from Placer County Water Agency.

This is to inform you that PCWA has provided the annual Water Quality Report through a link (located in your April/May bill) taking you directly to our website. Refer to your most recent e-bill for the correct report link.

http://www.pcwa.net/water-resources/water-quality.html

If you have questions regarding this information, please call our Customer Services Center at 530.823.4850. Thank you.

(3)

PCWA
water • energy • stewardship

PLACER COUNTY WATER AGENCY
SINCE 1957

BUSINESS CENTER
144 Ferguson Road
MAIL
P.O. Box 6570
Auburn, CA 95604

PHONE
530.823.4850
800.464.0030
WWW.PCWA.NET

June 25, 2014

{ MERGEFIELD Customer_Name }
{ MERGEFIELD Customer_Address_1 }
{ MERGEFIELD Customer_Address_2 }
{ MERGEFIELD City }, { MERGEFIELD State } { MERGEFIELD Zip }

RE: { MERGEFIELD Service_Address }

Dear Customer,

This is to inform you that PCWA has provided the annual Water Quality Report through a link (located in your April/May bill) taking you directly to our website. You are receiving this message because we have determined your service to be a multi-unit or multi-user service. It is very important that all users of this service have access to and knowledge of this information.

Please make this information available to all users of this service by posting in a common area, distributing copies of this message, or both. Refer to your May/June bill for the correct report link (all system reports can be found at the link below).

http://www.pcwa.net/customer-services/water-quality.html

Please note, we will no longer be providing printed copies of the report for each unit served, unless specifically requested.

If you have questions regarding this information, please call our Customer Services Center at 530.823.4850.

Thank you.

Placer County Water Agency