

**Consumer Confidence Report
Certification Form**
(To be submitted with a copy of the CCR)

Water System Name: Placer County Water Agency – Monte Vista

Water System Number: 3110124

The water system named above hereby certifies that its Consumer Confidence Report was distributed on **April 2nd, 2014 – May 30th, 2014** (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the California Department of Public Health.

Certified by: Name: Matt Young
Signature: *Matt Young*
Title: Director of Customer Services
Phone Number: (530) 823-4850 Date: June 30, 2014

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- “Good faith” efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: http://www.pcwa.net/ccr/monte_vista.pdf
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: http://www.pcwa.net/ccr/monte_vista.pdf
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission



PLACER COUNTY WATER AGENCY
PO BOX 6570
AUBURN CA 95604-6570
www.pcwa.net

ACCOUNT INFORMATION

Account Number
Cycle-Route 70-02
Customer Class RESIDENTIAL
Service Address
Bill Date 04/16/2014
DUE DATE FOR CURRENT CHARGES 05/09/2014

ACCOUNT BALANCE

Last Bill Amount 95.30
Payments -95.30
Adjustments 0.00
Balance Forward 0.00
Current Charges 60.08
TOTAL AMOUNT DUE \$60.08

AUTOSCH 3-DIGIT 956 7 PS3 86438R816-A-1
1476 1 AT 0.406



PLEASE SEE REVERSE SIDE FOR IMPORTANT INFORMATION
Payments not received within 30 days of bill date incur a 6% late fee

SERVICE	SERVICE PERIOD	METER SIZE	METER NUMBER	# DAYS	CURRENT READ	PREVIOUS READ	CONSUMPTION
WT	02/11/2014 - 04/10/2014	5/8 INCH		58	1321.00	1315.00	6.00

ANNUAL CCR IMPORTANT INFORMATION

Please see back of bill for consumption graph. Graph to return to front of bill on your next statement.

Please visit the link below to view your 2013 WATER QUALITY REPORT. To speak with someone about the report or if you would like a paper copy of the 2013 Consumer Confidence Report mailed to your home, please call (530) 823-4850 or (800) 464-0030.

Por favor visite el siguiente enlace para ver sus 2013 INFORME SOBRE LA CALIDAD DEL AGUA. Para hablar con alguien sobre el informe o si desea una copia en papel del Informe del Consumidor 2013 Confianza por correo a su casa, por favor llame al (530) 823-4850 or (800) 464-0030.

http://www.pcwa.net/ccr/monte_vista.pdf

CURRENT CHARGES

FIXED CHARGE 27.45
WATER USE 1ST TIER 6.00 units @ 1.25 7.50
RENEWAL/REPLACE CHG 25.13
CURRENT CHARGES \$60.08

KEEP THE ABOVE PORTION FOR YOUR RECORDS AND RETURN THIS STUB WITH YOUR PAYMENT
MAKE CHECK PAYABLE TO : PCWA

ACCOUNT INFORMATION

Account Number
Customer Class RESIDENTIAL
Service Address
Bill Date 04/16/2014

AMOUNT DUE

DUE DATE FOR CURRENT CHARGES 05/09/2014
TOTAL AMOUNT DUE \$60.08

THANK YOU FOR YOUR PROMPT PAYMENT

ROBERT EWING
PO BOX 113
GOLD RUN CA 95717-0113

REMIT PAYMENT TO

PLACER COUNTY WATER AGENCY
PO BOX 45808
SAN FRANCISCO, CA 94145-0808



IMPORTANT: For change of address or correspondence, please mail separately to Placer County Water Agency, PO Box 6570, Auburn CA, 95604-6570.

000020679000024701000000060082

P1R0041614PT86101

EMAIL – EBILL CUSTOMERS

You are receiving this email because you were or are currently enrolled to receive E-BILL notifications in place of receiving a hard copy of your bill from Placer County Water Agency.

This is to inform you that PCWA has provided the annual Water Quality Report through a link (located in your April/May bill) taking you directly to our website. Refer to your most recent e-bill for the correct report link.

<http://www.pcwa.net/water-resources/water-quality.html>

If you have questions regarding this information, please call our Customer Services Center at 530.823.4850. Thank you.



PLACER COUNTY WATER AGENCY
 SINCE 1957

BUSINESS CENTER	PHONE
144 Ferguson Road	530.823.4850
MAIL	800.464.0030
P.O. Box 6570	WWW.PCWA.NET
Auburn, CA 95604	

June 25, 2014

{ MERGEFIELD Customer_Name }
 { MERGEFIELD Customer_Address_1 }
 { MERGEFIELD Customer_Address_2 }
 { MERGEFIELD City }, { MERGEFIELD State } { MERGEFIELD Zip }

RE: { MERGEFIELD Service_Address }

Dear Customer,

This is to inform you that PCWA has provided the annual Water Quality Report through a link (located in your April/May bill) taking you directly to our website. You are receiving this message because we have determined your service to be a multi-unit or multi-user service. It is very important that all users of this service have access to and knowledge of this information.

Please make this information available to all users of this service by posting in a common area, distributing copies of this message, or both. Refer to your May/June bill for the correct report link (all system reports can be found at the link below).

<http://www.pcwa.net/customer-services/water-quality.html>

Please note, we will no longer be providing printed copies of the report for each unit served, unless specifically requested.

If you have questions regarding this information, please call our Customer Services Center at 530.823.4850.

Thank you.

Placer County Water Agency