

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: City of Downey

Water System Number: 1910034

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 2015 (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Dan Mueller
Signature: 
Title: Principal Engineer/Utilities Mgr.
Phone Number: (562) 622-3578 Date: 10/6/15

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: <http://www.downeygis.org/wqr/wqr2014.pdf>
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons:* Posted CCR on a publicly-accessible internet site at the following URL: <http://www.downeygis.org/wqr/wqr2014.pdf>
- For privately-owned utilities:* Delivered the CCR to the California Public Utilities Commission



City of Downey Water & Sanitation Services

11111 Brookshire Avenue
Downey, CA 90241

Billing Inquires: (562) 904-7246
Trash Inquires : (562) 259-1239

Mail To: Dept LA 23221
Pasadena CA 91185-3221

Messages

Annual Drinking Water Quality Report now available on-line at <http://downeygis.org/wq/2014.pdf>
Please call (562) 904-7246 if you would like to have a paper report sent or have any questions.

Account Information

Customer Number: 141318+001
Service Location: 8014 TELEGRAPH RD
Billing Date: 6/18/15
Due Date: 7/9/15
Last Payment Date: 5/8/15
Previous Balance: 77.69
Payments: 77.69
Current Charges: 73.97
Adjustments:
Total Due: 73.97

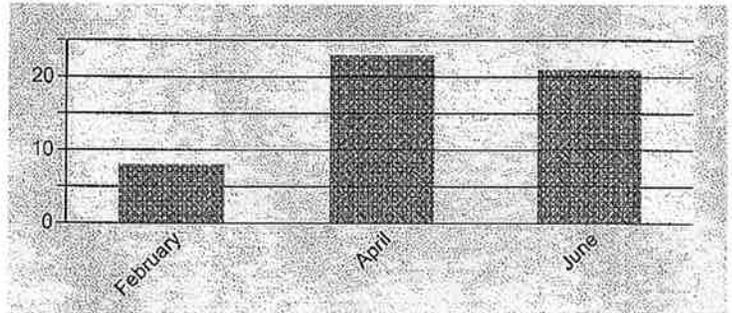
Billing Details

Account #: 1101-002-005 8014 TELEGRAPH RD
Service from 4/5/2015 to 6/6/2015

State Fee (AB 939)	1.90
Sewer Charge	7.58
Fixed Meter Charge	33.57
Variable Usage Charge	30.92
Total Current Charges	73.97

Meter Information

Meter #: 0001118701
Previous Read 1: 990 Current Read 1: 1011
Usage: 21 Days: 60
Your water usage is in hundred cubic feet. 1 HCF = 748 gallons.
Your average water use for this billing period was 261 gallons per day.



PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. MAKE CHECK PAYABLE TO CITY OF DOWNEY

Customer Number: 141318+001
Service Location: 8014 TELEGRAPH RD
Billing Date: 6/18/15
Due Date: 7/9/15

AMOUNT DUE: 73.97
TOTAL AMOUNT DUE BY: 7/9/15
AMOUNT ENCLOSED: \$



City of Downey
Water Division
Dept LA 23221
Pasadena CA 91185-3221

VERONICA CALDERON
8014 TELEGRAPH RD
DOWNEY CA 90240-2139

014131800100007397



City of Downey Water & Sanitation Services

11111 Brookshire Avenue
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Billing Inquires: (562) 904-7246
Trash Inquires : (562) 259-1239

Mail To: Dept LA 23221
Pasadena CA 91185-3221

Messages

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Account Information

Customer Number: 135702+001
Service Location: 8300 TELEGRAPH RD
Billing Date: 6/18/15
Due Date: 7/9/15
Last Payment Date: 5/18/15
Previous Balance: 743.92
Payments: 743.92
Current Charges: 977.57
Adjustments:
Total Due: 977.57

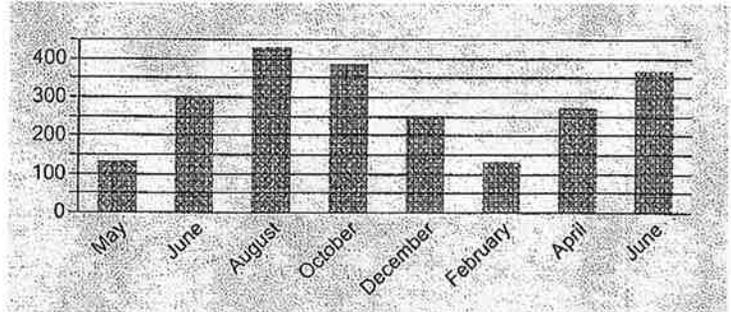
Billing Details

Account #: 1102-034-002 8300 TELEGRAPH RD
Service from 4/5/2015 to 6/6/2015

State Fee (AB 939)	1.90
Late Notice Fee	2.00
Sewer Charge	57.02
Fixed Meter Charge	80.09
Variable Usage Charge	836.56
Total Current Charges	977.57

Meter Information

Meter #: 0003368396
Previous Read 1: 18421 Current Read 1: 18791
Usage: 370 Days: 58
Your water usage is in hundred cubic feet. 1 HCF = 748 gallons.
Your average water use for this billing period was 4771 gallons per day. One year ago it was 3949 gallons per day.



PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. MAKE CHECK PAYABLE TO CITY OF DOWNEY

Customer Number: 135702+001
Service Location: 8300 TELEGRAPH RD
Billing Date: 6/18/15
Due Date: 7/9/15

AMOUNT DUE: 977.57
TOTAL AMOUNT DUE BY: 7/9/15
AMOUNT ENCLOSED: \$



City of Downey
Water Division
Dept LA 23221
Pasadena CA 91185-3221

BIRCHBARK VILLAS HOA
PRISTINE PROPERTY MANAGEMENT
9040 TELEGRAPH RD
STE 300
DOWNEY CA 90240

013570200100097757



City of Downey

June 17, 2015

Acapulco

Attn: General Manager
9021 Firestone Blvd.
Downey, CA 90241

Due to the severe drought, the City of Downey recently adopted an **Urgency Ordinance** in response to California's State of Emergency and the State-mandated 20% reduction in potable water use for **all City water users**. The latest State and City restrictions affect your outdoor watering and operations as follows:

EFFECTIVE IMMEDIATELY!

Landscape Irrigation

Irrigation with potable water is **only** permitted as follows:

- ✓ **Watering Hours:** Between 7:00 p.m. and 8:00 a.m.
- ✓ **Watering Duration:** No more than 6 minutes per station
- ✓ **Watering Days:**
 - **May to Sept.:** No more than **3 days** per week
 - **Oct. to April:** No more than **2 days** per week
 - Street addresses ending in **even** numbers: **Tuesday, Thursday, and/or Saturday**
 - Street addresses ending in **odd** numbers: **Monday, Wednesday, and/or Friday**

Indoor Water Use

- ✓ **Eating and Drinking Establishments:** No serving of water unless requested; **Note: Sample tabletop notices have been provided with this letter for your reference.**

Everyone's involvement is critical to preserving the State and City's precious water resources. Penalties up to \$500 per day for non-compliance may be enforced. Thank you for your cooperation as we work together to conserve water.

For questions about information contained in this letter and its attachments please call the Public Works Utilities Division at 562-904-7202 or visit www.downeyca.org and click on the "Water Conservation" caption.

Sincerely,

Mohammad Mostahkami, P.E.
Director of Public Works

*See the attached flyer for a summary of the State's and City's key water use restrictions

*For water saving rebates and tips visit <http://socalwatersmart.com/> and <http://www.bewaterwise.com/>

*Annual Drinking Water Quality Report is now available on-line at: <http://downeygis.org/wqr/wqr2014.pdf>

Future Unlimited

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PO BOX 7016
DOWNEY, CALIFORNIA
90241-7016
562-869-7331
www.downeyca.org

LIBRARY
11121 BROOKSHIRE AVE.
DOWNEY, CALIFORNIA
90241-7016
562-904-7360
www.downeylibrary.org

POLICE DEPARTMENT
10911 BROOKSHIRE AVE.
PO BOX 7016
DOWNEY, CALIFORNIA
90241-7016
562-861-0771

PARKS & RECREATION
7850 QUILL DR
DOWNEY, CALIFORNIA
90242
562-904-7238

UTILITIES DIVISION
9252 STEWART & GRAY RD.
DOWNEY, CALIFORNIA
90241-7016
562-904-7202

MAINTENANCE SERVICES
12324 BELLFLOWER BLVD
DOWNEY, CALIFORNIA
90242
562-904-7194



City of Downey

June 17, 2015

Days Inn

Attn: General Manager
11102 Lakewood Blvd.
Downey, CA 90241

Due to the severe drought, the City of Downey recently adopted an **Urgency Ordinance** in response to California's State of Emergency and the **State-mandated 20% reduction** in potable water use for **all City water users**. The latest State and City restrictions affect your outdoor watering and operations as follows:

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 - Street addresses ending in **even** numbers: **Tuesday, Thursday, and/or Saturday**
 - Street addresses ending in **odd** numbers: **Monday, Wednesday, and/or Friday**

Indoor Water Use

- ✓ **Eating and Drinking Establishments:** No serving of water unless requested
- ✓ **Hotels/Motels:** Shall provide guests the option of choosing not to have towels and linens laundered daily and shall display notice of this option in each room; **Note: Sample door hangers and room notices have been provided with this letter for your reference.**

Everyone's involvement is critical to preserving the State and City's precious water resources. Penalties up to \$500 per day for non-compliance may be enforced. Thank you for your cooperation as we work together to conserve water.

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Sincerely,

Mohammad Mostahkami, P.E.
Director of Public Works

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DOWNEY, CALIFORNIA
90242
562-904-7194



City of Downey

June 17, 2015

Mr. Ed Estrella
1111 Brookshire Ave.
Downey, CA 90241

Due to the severe drought, the City of Downey recently adopted an **Urgency Ordinance** in response to California's State of Emergency and the **State-mandated 20% reduction** in potable water use for **all City water users**. The latest State and City restrictions affect your outdoor watering and washing as follows:

EFFECTIVE IMMEDIATELY!

Landscape Irrigation

Irrigation with potable water is **only** permitted as follows:

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- ✓ **Watering Duration:** No more than 6 minutes per station
- ✓ **Watering Days:**
 - **May to Sept.:** No more than 3 days per week
 - **Oct. to April:** No more than 2 days per week
 - Street addresses ending in **even** numbers: **Tuesday, Thursday, and/or Saturday**
 - Street addresses ending in **odd** numbers: **Monday, Wednesday, and/or Friday**
- ✓ **Irrigation Runoff:** Irrigation runoff from incorrectly directed or maintained sprinklers, or excessive watering is prohibited

Exterior Washing

- ✓ **Hardscape:** No wash down of sidewalks, driveways, parking areas, patios, or other hardscape areas except to alleviate fire, sanitation, or health hazards.

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