

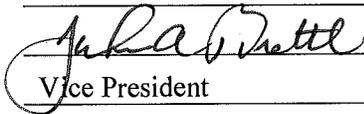
# Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Suburban Water Systems – La Mirada System

Water System Number: 1910059

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 10, 2015 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: John A. Brettl  
Signature:   
Title: Vice President  
Phone Number: ( 626 ) 543-2643 Date: 10/1/2015

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR at the following: [www.swwc.com/suburban/ccr-lamirada-2014.pdf](http://www.swwc.com/suburban/ccr-lamirada-2014.pdf)
  - Mailing the CCR to postal patrons within the service area (attach zip codes used) 90603, 90605, 90631, 90603, 90604, 90602, 90606, 90638
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places (attach a list of locations) La Mirada, La Habra, Whittier Library and city hall.
  - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - Delivery to community organizations (attach a list of organizations)
  - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized) SWS Facebook Page
  - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www. For La Mirada only
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

---

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.\_\_\_\_\_
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.\_\_\_\_\_
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

Suburban inserted a certification form in its June bills informing customers of the URL to view the 2014 CCR and included a tear-off to return to Suburban if they wanted a paper copy mailed to them. More than 1,000 requests for the paper copy report were processed.

Please send me a paper copy of the water quality report for:  
Por favor, envíenme una copia del reporte de calidad del agua para:

Please place an X in the appropriate box:

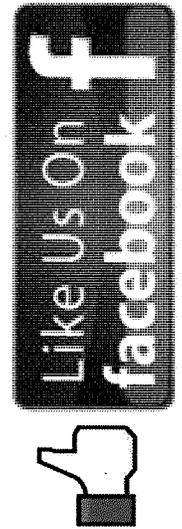
- |                                   |                                   |                                   |                                   |                                   |
|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| <input type="checkbox"/> System 1 | <input type="checkbox"/> System 2 | <input type="checkbox"/> System 3 | <input type="checkbox"/> System 4 | <input type="checkbox"/> System 5 |
| Covina                            | Glendora                          | West Covina                       | Whittier                          | La Mirada                         |
|                                   |                                   | Walnut                            | La Habra                          | Fullerton                         |
|                                   |                                   | Industry                          |                                   | Buena Park                        |
|                                   |                                   | La Puente                         |                                   |                                   |
|                                   |                                   | Hacienda Heights                  |                                   |                                   |

Name \_\_\_\_\_ Acct. No. \_\_\_\_\_

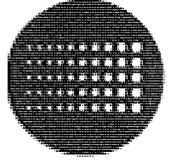
Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Telephone \_\_\_\_\_ Email \_\_\_\_\_



*Please Like Us on Facebook to get updates  
on Water Quality, Water Conservation,  
Credit Card Payments, and much MORE!  
[www.Facebook.com/SuburbanWater](http://www.Facebook.com/SuburbanWater)*



**Suburban  
Water Systems**  
*At Your Service*

## Suburban Water Systems Annual Water Quality Report Available Online

Every year Suburban Water Systems provides a water quality report, called a Consumer Confidence Report, to its customers. This report outlines in detail how the water delivered to your home or business compares to federal and state drinking water standards. We are proud to report that again Suburban's water meets or exceeds all standards. The report will be available for viewing and download at the following internet web pages depending on the city you live in.

Todos los años Suburban Water Systems proporciona un reporte de calidad de agua, llamado Informe de Confianza al Consumidor, a sus clientes. Este reporte describe en detalle cómo el agua entregada a su hogar o negocio se compara con los estándares federales y estatales de agua potable. Estamos orgullosos de informar que de nuevo el agua de Suburban cumple o excede todos los estándares. El reporte estará disponible para ver y descargar en las siguientes páginas Web del Internet dependiendo en la ciudad donde vive .

System 1	System 2	System 3	System 4	System 5
Covina	Glendora	West Covina Walnut Industry La Puente Hacienda Heights	Whittier La Habra	La Mirada Fullerton Buena Park

- System 1:  
[www.swwc.com/suburban/ccr-covinaknolls-2014.pdf](http://www.swwc.com/suburban/ccr-covinaknolls-2014.pdf)
- System 2:  
[www.swwc.com/suburban/ccr-glendora-2014.pdf](http://www.swwc.com/suburban/ccr-glendora-2014.pdf)
- System 3:  
[www.swwc.com/suburban/ccr-sanjosehills-2014.pdf](http://www.swwc.com/suburban/ccr-sanjosehills-2014.pdf)
- System 4:  
[www.swwc.com/suburban/ccr-whittier-2014.pdf](http://www.swwc.com/suburban/ccr-whittier-2014.pdf)
- System 5:  
[www.swwc.com/suburban/ccr-lamirada-2014.pdf](http://www.swwc.com/suburban/ccr-lamirada-2014.pdf)

If you are unable to access the Internet or if you would like a paper copy of the report sent to you, please fill out the information on the reverse side and include it with your payment in the enclosed envelope. You can also call our Quality Assurance Department at 626.543.2530 to request a copy.

Si no puede acceder al Internet o si desea una copia del reporte enviado a usted, por favor completar la información en el reverso y incluirlo con su pago en el sobre incluido . También puede llamar a nuestro Quality Assurance al 626.543.2530 para solicitar una copia.

***Thank you for being a customer of Suburban Water Systems!***