



July 6, 2015

SENT VIA EMAIL & USPS:Karen.Wong@waterboards.ca.gov

Karen Wong, P.E., Sanitary Engineer
California Department of Public Health
Southern California Branch, Drinking Water Field Operations
500 North Central Avenue, Suite 500
Glendale, CA 91203

Subject: 2015 Consumer Confidence Report reporting 2014 Water Quality Data

Dear Karen Wong,

Pursuant to Section 64483(c), Title 22, California Code of Regulations which requires a water system to “mail a copy of the ... [CCR] to the Department, followed within 3 months by a certification that the report has been distributed to customers, and that the information is correct and consistent with the compliance monitoring data previously submitted to the Department”, enclosed are Valencia Water Company’s 2015 CCR and CCR Certification Form.

If you require any additional information, you can contact me at 661-295-6579 or ssaeed@valenciawater.com.

Sincerely,

Saba Saeed
Water Quality Supervisor

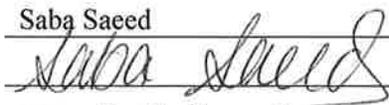
Enclosures

**Consumer Confidence Report
Certification Form**
(To be submitted with a copy of the CCR)

Water System Name: Valencia Water Company

Water System Number: PWS 1910240

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 10th, 2015- June 30th, 2015 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Saba Saeed
Signature: 
Title: Water Quality Supervisor
Phone Number: (661) 295-6579 Date: 7/6/15

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL:
www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations) □ Local Library
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - Other (attach a list of other methods used)

- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL:
www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Valencia Water Company (VWC) posted its Consumer Confidence Report (CCR) on June 9th, 2015, URL: www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf. Customers who receive their bills in the mail were sent an insert with their bill directing them to the URL during the billing cycle period of June 10th, 2015- June 24, 2015 (copy attached). Customers who receive bills electronically were sent an email advising of the posting and the URL on June 24th, 2015 (copy attached). For non-bill paying customers, notification was attempted by public notice via local media SCVNews.com (web), Santa Clarita Valley Family of Water Suppliers <http://www/scvh2o.org/faw.html> (web), and Santa Clarita Valley's public water wholesaler Castaic Lake Water Agency (CLWA) http://clwa.org/docs/category_publications/water-quality (web) - copies are attached. All notices indicate that printed reports are available upon request by contacting VWC directly. Copies of CCR were delivered to the local libraries by CLWA staff. The three local libraries are Valencia Public Library, Old Town Newhall Library and Canyon Country Library.



VALENCIA WATER COMPANY

24631 Avenue Rockefeller • Valencia, CA 91355

Phone (661) 295-6579 • Fax (661) 294-3806 • www.valenciawater.com

Bill
insert

WATER QUALITY REPORT

www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf

THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER. TRANSLATE IT, OR SPEAK WITH SOMEONE WHO UNDERSTANDS IT.

The Consumer Confidence Report (CCR) is the annual water quality report that the Safe Drinking Water Act (SDWA) requires Valencia Water Company (VWC) to provide you with. The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

In recent years, VWC has mailed its customers a printed copy of the CCR to comply with the SDWA. On February 21, 2013, the California Department of Public Health expanded its interpretation of the SDWA to allow for electronic delivery of the CCR. The electronic delivery method will allow VWC to reduce the consumption of paper and minimize potential printing and mailing costs. To view your 2015 Consumer Confidence Report and to learn more about your drinking water, please visit the following URL:

www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf

If you would like a paper copy of the 2015 CCR mailed to you or would like to speak with someone about the report, please call our office at (661) 295-6579.

INFORME de CALIDAD del AGUA

www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf

ESTE AVISO CONTIENE INSTRUCCIONES PARA QUE USTED PUEDA OBTENER INFORMACION IMPORTANTE ACERCA DE SU AGUA POTABLE. TRADUZCALO O HABLE CON ALGUIEN QUE SE LO PUEDA EXPLICAR.

El Reporte de Confianza del Consumidor, o CCR, es un reporte anual de la calidad del agua que el Safe Drinking Water Act (SDWA) le requiere al Valencia Water Company (VWC) para proveérselo a usted. El propósito del CCR es de darle más conocimiento a los clientes de la calidad del agua potable, de donde proviene el agua potable, lo que se necesita para llevar agua a sus hogares, y la importancia de la protección de las fuentes de agua potable.

En los últimos años, VWC ha enviado por correo a sus clientes una copia impresa de la CCR para cumplir con SDWA. El 21 de febrero del 2013, el Departamento de Salud Pública de California (California Department of Public Health) ha ampliado su interpretación de los SDWA para permitir la entrega electrónica de la CCR. El método de entrega de manera electrónica permitirá reducir el consumo de papel, y minimizará los costos de impresión y envío. Para ver su reporte de Confianza del Consumidor del 2015 y para aprender más acerca de su agua potable, por favor visite el siguiente enlace URL:

www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf

Si usted desea una copia en papel de la CCR del 2015 enviada por correo a su dirección postal o le gustaría hablar con alguien sobre el informe, por favor póngase en contacto con nuestra oficina al (661) 295-6579.



VALENCIA WATER COMPANY

24631 Avenue Rockefeller ▪ Valencia, CA 91355

Phone (661) 295-6579 ▪ Fax (661) 294-3806 ▪ www.valenciawater.com

ULAT SA KALIDAD NG TUBIG

www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf

NAGLALAMAN ANG ABISONG ITO NG MGA TAGUBILIN PARA MAKAKUHA KA NG MAHALAGANG IMPORMASYON TUNGKOL SA IYONG INUMING TUBIG. ISALIN ITO, O MAKIPAG-USAP SA ISANG TAONG NAKAIINTINDI NITO.

Ang Ulat sa Kumpiyansa ng Konsumer (Consumer Confidence Report [CCR]) ay ang taunang ulat sa kalidad ng tubig na iniaatas ng Batas sa Ligtas na Inuming Tubig (Safe Drinking Water Act [SDWA]) na ibigay sa iyo ng Valencia Water Company (VWC). Ang layunin ng CCR ay ang itaas ang kamalayan ng mga mamimili sa kalidad ng kanilang inuming tubig, kung saan nanggagaling ang kanilang inuming tubig, kung ano ang kailangan upang maghatid ng tubig sa kanilang mga tahanan, at sa kahalagahan ng pagprotekta sa mga pinagkukunan ng inuming tubig.

Kamakailan, nagpadala ang VWC sa mga mamimili nito ng nakalimbag na sipi ng CCR upang sumunod sa SDWA. Noong Pebrero 21, 2013, pinalawak ng Kagawaran ng Pampublikong Kalusugan ng California ang interpretasyon nito ng SDWA upang tulutan ang elektronikong paghahatid ng CCR. Magbibigay-daan ang paghahatid sa paraang elektroniko na mabawasan ng VWC ang pagkonsumo ng papel at mga potensyal na gastos sa pagpapalimbag at pagpapadala sa koreo. Upang tingnan ang iyong 2015 Ulat sa Kumpiyansa ng Konsumer at upang matuto nang higit pa tungkol sa iyong inuming tubig, mangyaring bisitahin ang sumusunod na URL:

www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf

Kung gusto mo ng siping papel ng 2015 CCR na ipinadala sa iyo o kung gusto mong makipag-usap sa isang tao tungkol sa ulat, mangyaring tumawag sa aming opisina sa (661) 295-6579.

수돗물 품질 보고서

www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf

이 공지문에는 여러분이 드시는 식수에 대한 중요한 정보를 얻으실 수 있는 방법이 포함되어 있으므로 번역하여 참조하시거나, 이 내용을 이해할 수 있는 분과 얘기하십시오. 이에 대한 정보를 받으시기 바랍니다.

소비자 신뢰 보고서 (Consumer Confidence Report)는 안전식수법 (Safe Drinking Water Act)에 따라 Valencia Water Company (VWC)가 제공하는 연례 수돗물 품질 보고서입니다. CCR은 식수의 수질, 수원, 수돗물의 생산과 공급과정, 수원 보호의 중요성에 대한 고객의 인식을 고취시키는 데에 그 목적을 두고 있습니다.

최근 몇년 동안 VWC는 SDWA에 준하여 인쇄한 CCR 사본을 고객들에게 우편으로 발송해 왔습니다. 캘리포니아 공공보건부는 지난 2013년 2월 21일 CCR이 전자 문서로 발송될 수 있도록 SDWA의 해석 범위를 확대하였고, 이에 따라 VWC는 전자문서발송 방식을 이용함으로써 종이 사용을 줄이고 인쇄 및 우편 발송 비용을 최소화할 수 있게 됩니다. 2015년 소비자 신뢰 보고서를 보시고 식수에 대한 더 많은 정보를 얻기를 원하시면 다음 URL을 방문하시기 바랍니다:

www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf

2015년 CCR 사본을 우편으로 받아보길 원하시거나 보고서 내용에 대해 담당자와 상담을 원하시면 저희 사무실에 (661) 295-6579로 전화하시기 바랍니다.



VALENCIA WATER COMPANY

24631 Avenue Rockefeller □ Valencia, CA 91355

Phone (661) 295-6579 □ Fax (661) 294-3806 □ www.valenciawater.com

水質報告書

www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf

此通知的提出是讓客戶掌握自來水有關重要消息的說明。此報告書用於對水質關心的人。

消費者信心報告(CCR)是安全飲用水法案(SDWA)要求 Valencia 自來水公司 (VWC)於每年提供給消費者之水質報告書。CCR 的目的是讓客戶認識，對於水的質量，來源以及供水到各家庭的工具以及保護水源的重要性。

近年來，為了遵守 SDWA 的規定 VWC 已把 CCR 複印本寄到客戶(用水者)的郵箱。2013 年 02 月 21 日 California 公共衛生所已擴大安全自來水法(SDWA)的解釋，允許用電子方法傳送消費者信心報告(CCR)。這方法使 Valencia 自來水公司 (VWC)可減少用紙和列印的費用。為了了解 2015 年消費者信心報告書的內容和更加了解自來水的質量，請登入以下的 URL 網站：

www.valenciawater.com/images/ContentImages/2015_Water_Quality_Report.pdf

若您需要 2015 年復印本的消費者信心報告書(CCR)或者想詳細了解此報告書內容者，請跟我們聯絡，聯絡電話：**(661) 295-6579**。

Saba Saeed

From: Kathleen Willson
Sent: Wednesday, June 24, 2015 5:38 PM
To: WadeCabitac
Cc: Saba Saeed
Subject: FW: TEST 2015 Water Quality Report

Just received.

From: Customer Service
Sent: Wednesday, June 24, 2015 4:54 PM
Subject: TEST 2015 Water Quality Report



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水質報告書

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若您需要2015年復印本的消費者信心報告書(CCR)或者想詳細了解此報告書內容者，請跟我們聯絡，聯絡電話: (661) 295-6579.

SCVNews.com | Annual Water Quality Report from SCV Utilities

Press Release

Castaic Lake Water Agency (CLWA), CLWA Santa Clarita Water Division, Los Angeles County Waterworks District #36, Newhall County Water District, and the Valencia Water Company continuously work to ensure you and your neighbors have a reliable and high quality water supply at a reasonable price.

The State Water Resources Control Board Division of Drinking Water requires water agencies to provide all customers an annual report on the quality of drinking water and to show how it meets federal and state drinking water standards.

This 2015 Annual Water Quality Report describes in detail the quality of local water supplies in the Santa Clarita Valley during 2014. There is additional explanation of the requirements and test results in the report. This year we are posting the report on our websites and mailing notices of its availability to customers in order to save our ratepayers money and still comply with current law.

To view the 2015 Annual Water Quality Report, go to [any](#) of the websites of the water suppliers noted above or access it at the Santa Clarita Valley Family of Water Suppliers website:

http://www.scvh2o.org/docs/2015-CCR-Water-Report-FINAL-web_version.pdf

or the CLWA website at:

<http://clwa.org/docs/wp-content/uploads/2015/06/2015-CCR-Water-Report-.pdf>

Paper copies of the 2015 Water Quality Report can be obtained by contacting your local water retailer identified in the report.

The Santa Clarita Valley Family of Water Suppliers consists of the Castaic Lake Water Agency, CLWA Santa Clarita Water Division, Los Angeles County Waterworks District No. 36, Newhall County Water District, and the Valencia Water Company.



About the Castaic Lake Water Agency:

The Castaic Lake Water Agency (CLWA) is the Santa Clarita Valley's public water wholesaler. CLWA is one of 29 State Water Project contractors and receives water imported from northern California and Kern County through the California Aqueduct. CLWA operates two large treatment plants, three major pump stations, three water storage facilities and over 45 miles of large diameter transmission pipelines delivering water to four local water retailers. Our mission is to provide reliable, quality water at a reasonable cost to the Santa Clarita Valley. www.clwa.org

About CLWA Santa Clarita Water Division:

Santa Clarita Water is a division of the Castaic Lake Water Agency (SCWD). SCWD is a water retailer that serves approximately 121,000 people with over 29,000 service connections in portions of the City of Santa Clarita in the communities of Canyon Country, Newhall, and Saugus and unincorporated portions of Los Angeles County. SCWD supplies water from local groundwater sources and CLWA imported water. www.scwater.org

About Los Angeles County Waterworks District #36:

Los Angeles County Waterworks Districts (LACWD) is a network of public water systems formed pursuant to Division 16, County Waterworks Districts of the California Water Code. LACWD currently provides retail water service to five County Waterworks Districts. District #36, Val Verde, serves a population of about 5,150 people through 1,350 service connections in a portion of the Santa Clarita Valley. www.lacwaterworks.org

About Newhall County Water District:

Newhall County Water District, created in 1953, is one of four water purveyors in the Santa

Clarita Valley and currently supplies a population of more than 44,000 with over 9,700 service connections. Governed by a five-member Board of Directors, elected at large by residents of the district, its 34-square mile service area includes four distinct geographical areas in the valley – Castaic, Newhall, Pinetree, and Tesoro. www.ncwd.org

About Valencia Water Company:

Valencia Water Company (Valencia) serves approximately 118,000 people with over 31,000 service connections in the Santa Clarita Valley, including Valencia, Stevenson Ranch, and portions of Newhall, Saugus, and Castaic. Valencia supplies its customers with high-quality water supplied from local wells and from imported supplies. Valencia has served the Santa Clarita Valley since 1965. The Valencia Water Company is a private corporation whose stock is owned by the Castaic Lake Water Agency. www.valenciawater.com

NEWS RELEASE
DATE: JUNE 22, 2015
FOR IMMEDIATE RELEASE

CONTACT:

Cathy Z. Hollomon, Water Resources Planner, CLWA (661) 297-1600, ext. 282

**NOTICE FOR IMPORTANT INFORMATION ABOUT YOUR
DRINKING WATER QUALITY
FROM THE SANTA CLARITA VALLEY FAMILY OF WATER SUPPLIERS**

Castaic Lake Water Agency (CLWA), CLWA Santa Clarita Water Division, Los Angeles County Waterworks District #36, Newhall County Water District, and the Valencia Water Company continuously work to ensure you and your neighbors have a reliable and high quality water supply at a reasonable price. The State Water Resources Control Board Division of Drinking Water requires water agencies to provide all customers an annual report on the quality of drinking water and to show how it meets federal and state drinking water standards.

This 2015 Annual Water Quality Report describes in detail the quality of local water supplies in the Santa Clarita Valley during 2014. There is additional explanation of the requirements and test results in the report. This year we are posting the report on our websites and mailing notices of its availability to customers in order to save our ratepayers money and still comply with current law.

To view the 2015 Annual Water Quality Report, go to any of the websites of the water suppliers noted above or access it at the Santa Clarita Valley Family of Water Suppliers website:

http://www.scvh2o.org/docs/2015-CCR-Water-Report-FINAL-web_version.pdf

or the CLWA website at:

<http://clwa.org/docs/wp-content/uploads/2015/06/2015-CCR-Water-Report-.pdf>

Paper copies of the 2015 Water Quality Report can be obtained by contacting your local water retailer identified in the report.

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