

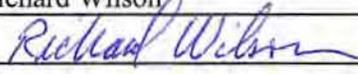
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: City of Anaheim

Water System Number: CA3010001

The water system named above hereby certifies that its Consumer Confidence Report was distributed on 5/1/15 to 6/30/15 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Richard Wilson
Signature: 
Title: Environmental Services Manager
Phone Number: (714) 765-4277 Date: 7/8/15

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.anaheim.net/utilities/wqr
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.anaheim.net/utilities/wqr
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

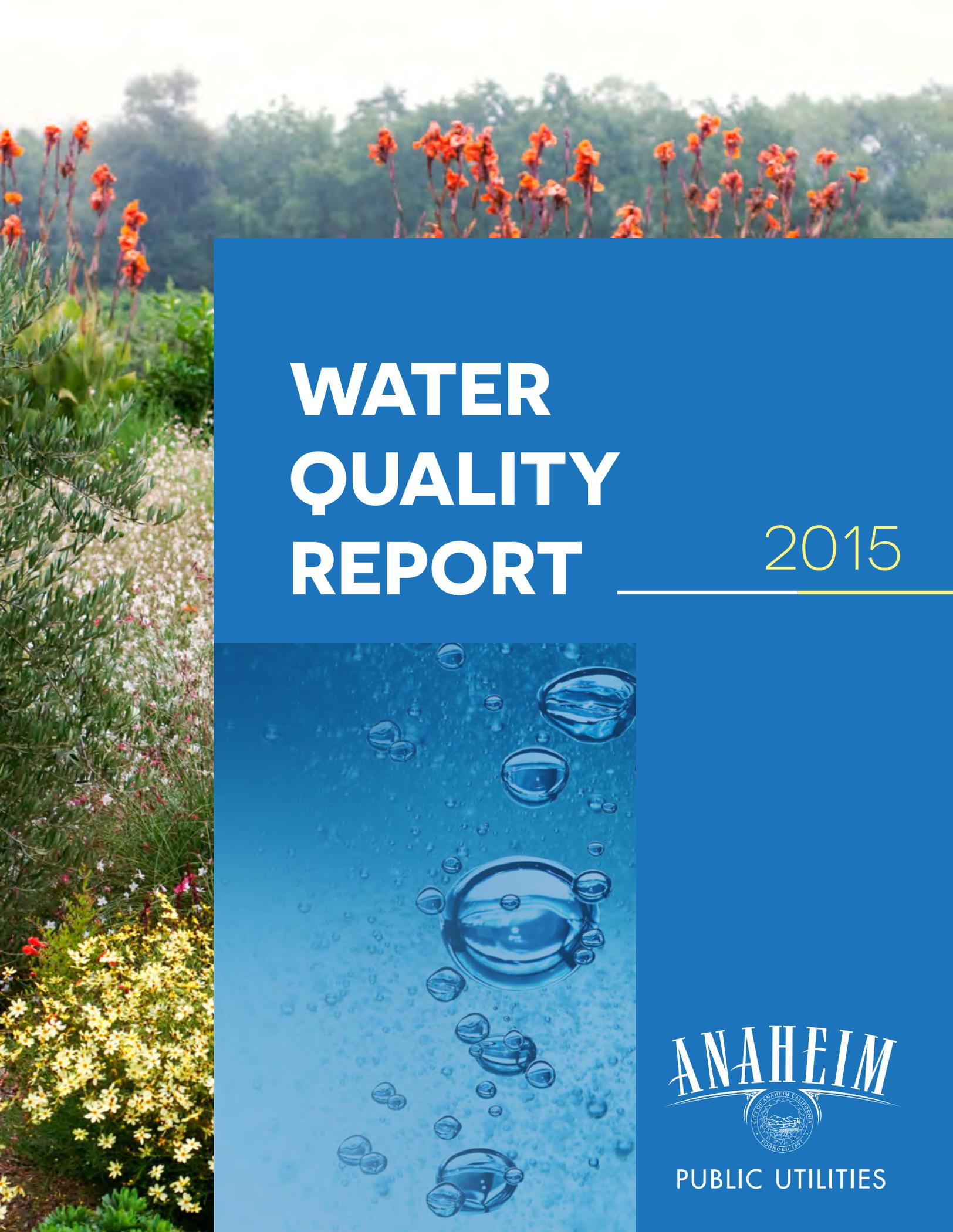
Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.anaheim.net/utilities/wqr
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

1. The CCR was posted on the Department's webpage on May 1
2. All Utilities bills that were sent out from May 1 to June 30 included a notice that the CCR was available and provided the URL
3. From May 1 to June 30, the Department's newsletter, "At Your Service" contained a notice that the CCR was available

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.



WATER QUALITY REPORT

2015



ANAHEIM

PUBLIC UTILITIES



TABLE OF CONTENTS

LETTER FROM THE GENERAL MANAGER	3
LET'S DO OUR PART	4
ANAHEIM'S SOURCES OF SUPPLY	5
BASIC INFORMATION ABOUT DRINKING WATER	6
WATER QUALITY INFORMATION	7
ANAHEIM WATER QUALITY DATA	11
WHAT IS A WATER QUALITY GOAL?	14
SOURCE WATER ASSESSMENTS	15
CONTACT	16

LETTER FROM THE **GENERAL MANAGER**

Dear Anaheim Water Customer:

Each day, Anaheim Public Utilities employees strive to provide you with high quality water, reliable service and competitive rates, which are among the lowest in Orange County. Here in California, we are currently in the fourth year of a severe drought. Although we have invested in regional storage and recycling facilities through our wholesale suppliers, our stored water levels continue to decrease, and the entire state of California has been mandated to conserve water by the Governor. Our target is to reduce water use by 20% across the city. This is achievable if we all do our part to reduce water use in our homes, businesses, and city facilities. Let us help you with rebates for efficient toilets, clothes washers, weather-based timers, rotating nozzles, or turf replacement. Our collective actions today to conserve will help avoid penalties and more dramatic mandates in the future.

Anaheim Public Utilities delivers service to more than 348,000 residents and 15,000 businesses within our 50-square-mile community, conducting more than 44,000 water quality tests throughout the year. We have our own water quality testing laboratory and treatment plant which provides drinking water that meets or surpasses all federal and state standards established by the U.S. Environmental Protection Agency and the State Water Resource Control Board.

The Water Quality Report provides an overview of water quality and the testing results from 2014. If you have any questions about your water quality, please call **714.765.4556** or email **WATERQUALITY@ANAHEIM.NET**. Thank you for allowing Anaheim Public Utilities to provide you with your essential water needs.



DUKKU LEE
General Manager
Anaheim Public Utilities



LET'S DO OUR PART

Did you know that over half of a household's water use is for outdoor irrigation? Each day, thousands of gallons of water are used for watering lawns and gardens. Anaheim Public Utilities has developed guidelines for reducing

water usage by limiting the number of days sprinklers may operate. For more information, visit WWW.ANAHEIM.NET/SAVEWATER, or follow us on Facebook.

LET'S DO OUR PART
SAVE WATER

ANAHEIM PUBLIC UTILITIES

Know Your Watering Days

ADDRESS	SUN	MON	TUE	WED	THU	FRI	SAT
Odd #			☑				☑
Even #	☑				☑		

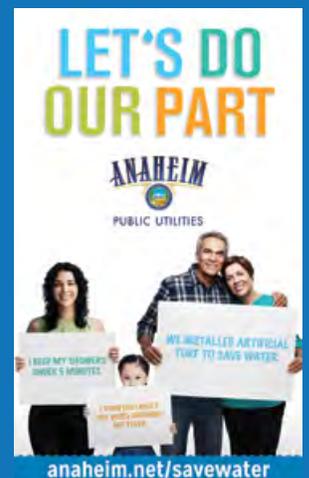
No sprinklers 9am-6pm, max 8 min/day/station

IN ADDITION TO THE NEW LANDSCAPE WATERING SCHEDULE, THE FOLLOWING MANDATORY WATER CONSERVATION MEASURES ARE IN EFFECT:

- 1 ADJUST LANDSCAPE WATERING TO ELIMINATE RUNOFF
- 2 USE A SHUT-OFF NOZZLE WHEN WASHING YOUR VEHICLE
- 3 USE A BROOM – NOT A HOSE – TO CLEAN DRIVEWAYS & PAVEMENT
- 4 TURN OFF FOUNTAINS THAT DO NOT USE A RECIRCULATING SYSTEM
- 5 RESTAURANTS MAY ONLY SERVE AND REFILL WATER, UPON REQUEST
- 6 HOTELS, MOTELS, AND OTHER COMMERCIAL LODGING ESTABLISHMENTS MUST DISPLAY NOTICES THAT LAUNDRING TOWELS AND LINENS DAILY IS OPTIONAL

WANT TO BE A WATER HERO? YOU CAN SHOW YOUR SUPPORT AND LET YOUR FRIENDS AND NEIGHBORS KNOW THAT YOU'RE DOING YOUR PART. GO TO WWW.ANAHEIM.NET/SAVEWATER AND CLICK ON THE WATER PLEDGE LINK, AND GET YOUR VERY OWN LET'S DO OUR PART WATER SAVING KIT* BY SHARING HOW YOU'RE CONSERVING WATER IN YOUR HOME OR BUSINESS. SHARE YOUR IDEAS AND LET OTHERS KNOW HOW THEY CAN SAVE WATER IN ANAHEIM!

*WHILE SUPPLIES LAST



LEARN MORE ABOUT THE DROUGHT HERE

A photograph of water cascading over large, reddish-brown rocks. The water is in motion, creating white foam and splashes. The rocks are textured and layered, with some water pooling in the crevices.

ANAHEIM'S SOURCES OF SUPPLY

ANAHEIM AND MORE THAN 20 CITIES AND RETAIL WATER DISTRICTS PUMP FROM THE GROUNDWATER BASIN TO PROVIDE WATER TO HOMES AND BUSINESSES.

Anaheim's water supply is a blend of groundwater from our own wells, as well as water imported from Northern California and the Colorado River by the Metropolitan Water District of Southern California (MWD). Customers may also receive water from Anaheim's owned and operated Lenain Water Treatment Facility.



WATCH HOW WATER GETS TO ANAHEIM

The source water for our wells is a natural aquifer that is replenished with water from the Santa Ana River, local rainfall, recycled, and imported water. Managed by the Orange County Water District, the groundwater basin is 350 square miles in area and lies beneath most of northern and central Orange County. Anaheim and more than 20 cities and retail water districts pump from the groundwater basin to provide water to homes and businesses.



BASIC INFORMATION ABOUT **DRINKING WATER**

The sources of drinking water (both tap water and bottled water) can include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of land or through layers of the ground, it dissolves naturally-occurring minerals and, in some cases, this may include radioactive material, and can pick up substances resulting from the presence of animal or human activity.

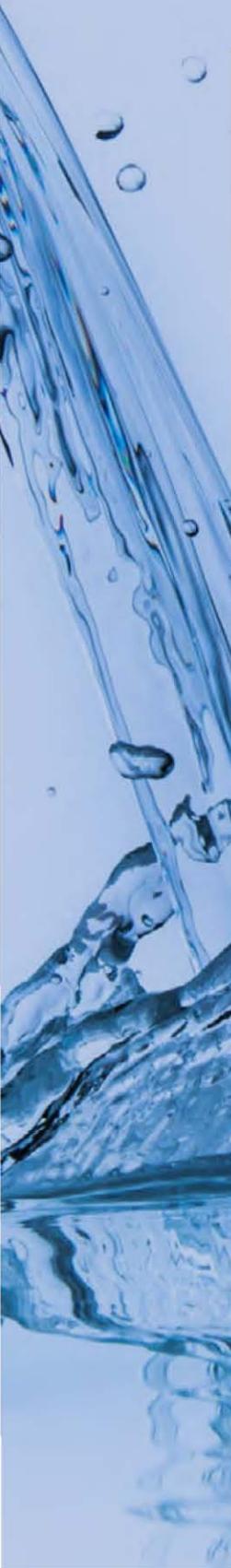
All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (U.S. EPA) and the State Water Resource Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in the water provided by public water systems. State Board regulations also establish limits for contaminants in bottled water that must provide the same protection for public health.

More information about contaminants and potential health effects can be obtained at WATER.EPA.GOV/DRINK or by calling the U.S. EPA's Safe Drinking Water Hotline at **800.426.4791**.

CONTAMINANTS THAT MAY BE PRESENT IN SOURCE WATER INCLUDE:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife
- Pesticides and herbicides, which may come from a variety of sources, such as agriculture, urban storm water runoff and residential uses
- Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm runoff, industrial or domestic wastewater discharges, oil and gas production, mining, and farming
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production. They can also come from gasoline stations, urban storm water runoff, agricultural application and septic systems
- Radioactive contaminants, which can be naturally occurring or the result of oil and gas production or mining activities

A vertical graphic on the left side of the page showing a close-up of water splashing, with droplets and ripples in shades of blue.

WATER QUALITY INFORMATION

THE EPA WOULD LIKE YOU TO KNOW

ABOUT LEAD IN TAP WATER

ANAHEIM PUBLIC UTILITIES IS RESPONSIBLE FOR PROVIDING HIGH-QUALITY DRINKING WATER, BUT CANNOT CONTROL THE VARIETY OF MATERIALS USED IN HOME PLUMBING COMPONENTS.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing.

Anaheim Public Utilities is responsible for providing high-quality drinking water, but cannot control the variety of materials used in home plumbing components.

When your water has been sitting for several hours, you can minimize the potential for lead exposure by running your tap for 30 seconds to two minutes before using it for drinking or cooking. If you are concerned about lead in your water, you may want to have it tested.

Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the U.S. EPA's Safe Drinking Water Hotline, **800.426.4791**, or online at **EPA.GOV/SAFEWATER/LEAD**.



IMMUNO COMPROMISED PEOPLE

Some individuals may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised people, such as persons with cancer undergoing chemotherapy; those who have undergone organ transplants; those with HIV/AIDS or other immune system disorders; some elderly; and infants can be particularly at risk from infections.

These individuals or their caretakers should seek advice about drinking water from their health care providers.

The U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbial contaminants are available from WATER.EPA.GOV/DRINK or the Safe Drinking Water Hotline **800.426.4791**.





RADON ADVISORY

RADON IS A COLORLESS, ODORLESS GAS THAT IS FORMED FROM RADIOACTIVE DECAY OF URANIUM IN THE GROUND, WHICH IS FOUND THROUGHOUT THE U.S. IT CAN MOVE UP THROUGH THE GROUND AND INTO A HOME THROUGH CRACKS AND HOLES IN THE FOUNDATION.

Radon can build up to high levels in all types of homes and can get into indoor air when released from tap water during showering, dishwashing, and other household activities. Breathing air containing radon can lead to lung cancer. The radon entering a home through tap water, however, is negligible compared to the amount that can enter a home through soil.

The U.S. EPA Action Level for radon in indoor air is 4.0 picocuries per liter. Radon from your tap water contributes no more than 0.1 picocurie per liter in indoor air.

If you are concerned about radon in your home, test the air. If the level of radon is 4 picocuries per liter of air or higher, there are ways to address a radon problem that are cost effective.

For additional information, call the California radon program (**800.745.7236**), the U.S. EPA Safe Drinking Water Hotline (**800.426.4791**), or the National Safety Council Radon Hotline (**800.SOS.RADON**).

NEW REGULATION FOR HEXAVALENT CHROMIUM

IN JULY 2014 CALIFORNIA BECAME THE FIRST STATE IN THE NATION TO REGULATE HEXAVALENT CHROMIUM, ALSO KNOWN AS CHROME-6.

Previously, chrome-6 had been regulated as total chromium which includes other forms of the mineral. Chrome-6 can be present in water due to natural geologic conditions or from industrial pollution. In Orange County, groundwater often contains trace amounts of naturally occurring chrome-6 that are far below the new MCL. See the table containing water quality monitoring data for information on Anaheim's water.

WANT ADDITIONAL INFORMATION?

There is information on our website about your drinking water quality and water issues in general, visit ANAHEIM.NET/UTILITIES to learn more. Click on Public Utilities, then "Water Quality." Or, contact our water quality staff at **714.765.4556**.



WHAT ARE WATER QUALITY STANDARDS?

Drinking water standards established by the U.S. EPA and State Water Resource Control Board set limits for substances that may affect consumer health or aesthetic qualities of drinking water. The chart in this report shows the following types of water quality standards:

MAXIMUM CONTAMINANT LEVEL (MCL):

The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the Public Health Goals (PHGs) or Maximum Contaminant Levels Goals (MCLGs) as is economically and technologically feasible.

MAXIMUM RESIDUAL DISINFECTANT LEVEL (MRDL):

The highest level of a disinfectant allowed in drinking water. There is convincing evidence that the addition of a disinfectant is necessary for control of microbial contaminants.

NOTIFICATIONS LEVEL (NL):

The level above which a water agency is required to notify its governing body if an unregulated contaminant is found in its drinking water.

PRIMARY DRINKING WATER STANDARD:

MCLs for contaminants that affect health, along with their monitoring and reporting requirements and water treatment requirements.

SECONDARY MCLs

Set to protect the odor, taste, and appearance of drinking water.

REGULATORY ACTION LEVEL (AL):

The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements that a water system must follow.



CITY OF ANAHEIM

WATER QUALITY

BASED ON 2014 DATA

CHEMICAL	MCL	PHG (MCLG)	GROUNDWATER AVERAGE AMOUNT	LENAIN AVERAGE AMOUNT	MWD AVERAGE AMOUNT	RANGE OF DETECTIONS	MOST RECENT SAMPLING DATE	TYPICAL SOURCE OF CONTAMINANT
RADIOLOGICALS								
RADON (pci/l)	Not Regulated	n/a	311	n/a	ND	ND - 319	2014	Soil Gas from Natural Deposits
URANIUM (pci/l)	20	0.43	5.1	4.7	3.0	2.0 - 8.5	2014	Erosion of Natural Deposits
GROSS ALPHA (pci/l)	15	(0)	<3	ND	ND	ND - 3.8	2014	Erosion of Natural Deposits
GROSS BETA (pci/l)	50(a)	(0)	n/a	n/a	5	ND - 6	2014	Decay of Natural or Man-made Deposits
ORGANIC CHEMICALS								
TRICHLOROETHYLENE (ppb)	5	1.7	<0.5	ND	ND	ND - 0.7	2014	Industrial Discharge
INORGANIC CHEMICALS								
ALUMINUM (ppm)	1	0.6	ND	0.17	0.15	ND - 0.31	2014	Water Treatment Chemical
ARSENIC (ppb)	10	0.004	<2	ND	ND	ND - 2.0	2014	Erosion of Natural Deposits
BARIUM (ppm)	1	2	<0.1	0.12	0.11	ND - 0.12	2014	Erosion of Natural Deposits
CHROMIUM, HEXAVALENT (ppb)	10	0.02	<1	ND	ND	ND - 2.1	2014	Erosion of Natural Deposits
FLUORIDE (ppm)	2	1	0.44	0.33	0.8	0.29 - 1.0	2014	Erosion of Natural Deposits, Water Additive
NITRATE AS NO₃ (ppm)	45	45	12	ND	ND	ND - 19	2014	Fertilizers, Septic Tanks
NITRATE+NITRITE AS N (ppm)	10	10	2.8	ND	ND	ND - 4.3	2014	Fertilizers, Septic Tanks
SECONDARY STANDARDS*								
ALUMINUM (ppb)	200*	600	ND	170	150	ND - 310	2014	Water Treatment Chemical
CHLORIDE (ppm)	500*	n/a	85	82	90	46 - 115	2014	Erosion of Natural Deposits
COLOR (units)	15*	n/a	ND	ND	1	ND - 1	2014	Natural Organic Materials
ODOR (threshold odor number)	3*	n/a	ND	ND	2	ND - 2	2014	Naturally-occurring Organic Materials
SPECIFIC CONDUCTANCE (mho/cm)	1,600*	n/a	900	919	984	654 - 1060	2014	Erosion of Natural Deposits
SULFATE (ppm)	500*	n/a	139	210	232	103 - 241	2014	Erosion of Natural Deposits
TOTAL DISSOLVED SOLIDS (ppm)	1,000*	n/a	562	600	625	444 - 651	2014	Erosion of Natural Deposits
TURBIDITY (ntu)	5*	n/a	0.06	0.04	ND	ND - 0.20	2014	Erosion of Natural Deposits
UNREGULATED CONTAMINANTS REQUIRING MONITORING								
BICARBONATE (as HCO ₃) (ppm)	Not Regulated	n/a	228	140	n/a	140 - 258	2014	Erosion of Natural Deposits
BORON (ppb)	NL=1,000	n/a	140	100	105	ND - 240	2014	Erosion of Natural Deposits



CITY OF ANAHEIM

WATER QUALITY

BASED ON 2014 DATA

CHEMICAL	MCL	PHG (MCLG)	GROUNDWATER AVERAGE AMOUNT	LENAIN AVERAGE AMOUNT	MWD AVERAGE AMOUNT	RANGE OF DETECTIONS	MOST RECENT SAMPLING DATE	TYPICAL SOURCE OF CONTAMINANT
CHROMIUM, TOTAL (ppb) (b)	50	n/a	n/a	<0.2	<0.2	ND - 0.5	2014	Erosion of Natural Deposits
CHROMIUM, HEXAVALENT (ppb) (b)	10	0.02	n/a	0.03	0.04	ND - 2.1	2014	Erosion of Natural Deposits
CALCIUM (ppm)	Not Regulated	n/a	98	64	73	51 - 110	2014	Erosion of Natural Deposits
DICHLORODIFLUOROMETHANE (ppb)	NL=1,000	n/a	<0.5	ND	ND	ND - 1.5	2014	Industrial Waste Discharge
MAGNESIUM (ppm)	Not Regulated	n/a	18	26	26	16 - 27	2014	Erosion of Natural Deposits
PH (pH units)	Not Regulated	n/a	7.9	7.6	8.1	7.3 - 8.1	2014	Erosion of Natural Deposits
POTASSIUM (ppm)	Not Regulated	n/a	4.1	4.4	4.6	3.3 - 4.9	2014	Erosion of Natural Deposits
TOTAL ALKALINITY (ppm as CaCO ₃)	Not Regulated	n/a	187	120	126	109 - 212	2014	Erosion of Natural Deposits
TOTAL HARDNESS (grains/gal)	Not Regulated	n/a	19	16	17	14 - 21	2014	Erosion of Natural Deposits
TOTAL HARDNESS (ppm as CaCO ₃)	Not Regulated	n/a	319	274	288	240 - 351	2014	Erosion of Natural Deposits
TOTAL ORGANIC CARBON (ppm)	Not Regulated	TT	0.32	2.4	2.6	ND - 2.9	2013	Various Natural and Man-made Sources
CHLORATE (ppb)	NL = 800	n/a	n/a	222	124	21 - 380	2014	Byproduct of chlorine disinfection
MOLYBDENUM (ppb)	Not Regulated	n/a	n/a	4.7	5.0	4.4 - 6.1	2014	Erosion of Natural Deposits
STRONTIUM (ppb)	Not Regulated	n/a	n/a	1038	986	854 - 1120	2014	Erosion of Natural Deposits
VANADIUM (ppb)	NL=50	n/a	4.1	2.5	2.6	2.2 - 5.6	2014	Erosion of Natural Deposits

ppm = Parts-per-million; ppb = parts-per-billion; pCi/L = picoCuries per liter; NTU = nephelometric turbidity units; NL = notification level; n/a = not applicable
 ND = Not detected; < = average is less than the detection limit for reporting purposes; MCL = Maximum Contaminant Level; MCLG = federal MCL Goal; PHG = California Public Health Goal
 mho/cm = Micromho per centimeter; TT = treatment technique; *Contaminant is regulated by a secondary standard to maintain aesthetic qualities (taste, odor, color).
 (a) **Gross Beta MCL** = The State Board considers 50 pCi/L to be the level of concern. The official MCL is "4 millirem/year annual dose equivalent to the total body or any internal organ."
 (b) **UCMR3** (Federal Unregulated Contaminant Monitoring Rule / Phase 3) = Detection/reporting levels are much lower than current California regulatory detection/reporting level standards.

TURBIDITY - TREATMENT PLANT COMBINED FILTER EFFLUENT	TREATMENT TECHNIQUE	TURBIDITY MEASUREMENTS	SAMPLE DATE	TYPICAL SOURCE OF CONTAMINANT
1 Highest single turbidity measurement	1 NTU	Lenain = 0.11 NTU	2014	Soil run-off
2 Percentage of samples less than 0.3 NTU	1 NTU	MWD = 0.06 NTU	2014	Soil run-off
	95%	Lenain = 100%	2014	Soil run-off
	95%	MWD = 100%	2014	Soil run-off

Turbidity is a measure of the cloudiness of the water, an indication of particulate matter, some of which might include harmful microorganisms. Low turbidity in the City of Anaheim's and Metropolitan's treated water is a good indicator of effective filtration. Filtration is called a "treatment technique." A treatment technique is a required process intended to reduce the level of contaminants in drinking water that are difficult and sometimes impossible to measure directly.



CITY OF ANAHEIM

WATER QUALITY

BASED ON 2014 DATA

DISINFECTION BYPRODUCTS	MCL (MRDL/MRDLG)	AVERAGE AMOUNT	RANGE OF DETECTIONS	TYPICAL SOURCE OF CONTAMINANT
TOTAL TRIHALOMETHANES (ppb)	80	Highest LRAA = 63	15 - 74	Byproducts of Chlorine Disinfection
HALOACETIC ACIDS (ppb)	60	Highest LRAA = 16	2.4 - 20	Byproducts of Chlorine Disinfection
CHLORINE RESIDUAL (ppm)	(4 / 4)	0.9	0.1 - 2.7	Disinfectant Added for Treatment
AESTHETIC QUALITY				
COLOR (color units)	15*	ND	ND - 2	Erosion of Natural Deposits
ODOR (threshold odor number)	3*	ND	ND - 1	Erosion of Natural Deposits
TURBIDITY (ntu)	5*	0.11	0.05 - 0.64	Erosion of Natural Deposits

Total trihalomethanes and haloacetic acids are tested quarterly at 12 locations. Chlorine residual disinfectant levels are tested weekly at 51 locations. Color, odor, and turbidity are tested quarterly at 11 locations. MRDL = Maximum Residual Disinfectant Level; MRDLG = Maximum Residual Disinfectant Level Goal; LRAA = Locational Running Annual Average; ND = not detected; ntu = nephelometric turbidity units; *Contaminant is regulated by a secondary standard to maintain aesthetic qualities (color, odor, clarity).

LEAD AND COPPER ACTION LEVELS AT RESIDENTIAL TAPS

	ACTION LEVEL (AL)	HEALTH GOAL	90TH PERCENTILE VALUE	SITES EXCEEDING AL / NUMBER OF SITES	TYPICAL SOURCE OF CONTAMINANT
LEAD (ppb)	15	0.2	ND<5	0 / 55	Corrosion of Household Plumbing
COPPER (ppm)	1.3	0.3	0.17	0 / 55	Corrosion of Household Plumbing

Every three years, at least 50 residences are tested for lead and copper at-the-tap. The most recent set of samples was collected in 2012. Lead was detected in 3 samples; none exceeded the action level. Copper was detected in 27 samples; none exceeded the action level. The regulatory action level is the concentration which, if exceeded in more than ten percent of the homes tested, triggers treatment or other requirements that a water system must follow.

The City of Anaheim complied with the lead and copper action levels.



WHAT IS A

WATER QUALITY GOAL?

IN ADDITION TO MANDATORY WATER QUALITY STANDARDS, U.S. EPA AND CAL/EPA HAVE SET VOLUNTARY WATER QUALITY GOALS FOR SOME CONTAMINANTS. THE CHART IN THIS REPORT INCLUDES THREE TYPES OF WATER QUALITY GOALS:



- 1** **MAXIMUM CONTAMINANT LEVEL GOAL (MCLG):**
The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by U.S. EPA.
- 2** **MAXIMUM RESIDUAL DISINFECTANT LEVEL GOAL (MRDLG):**
The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- 3** **PUBLIC HEALTH GOAL (PHG):**
The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.



SOURCE WATER ASSESSMENTS

IMPORTED WATER ASSESSMENT

The Metropolitan Water District of Southern California (MWD,) updated its source water assessment of the Colorado River and State Water Project supplies in 2012. Colorado River supplies are considered to be most vulnerable to recreation contamination, urban/storm water runoff, increasing urbanization, and wastewater. State Water Project supplies are considered to be most vulnerable to urban/storm water runoff, wildlife, agriculture, recreation and wastewater. A copy of the assessment can be obtained by contacting MWD by phone, at **213.217.6850**.



GROUND WATER ASSESSMENT

Anaheim has completed source water assessments of areas around each well and around the Walnut Canyon Reservoir, which provides imported water to the Lenain Water Treatment Facility. As in any urban area, Orange County's groundwater is considered potentially vulnerable to contamination from sources such as gas stations, dry cleaners, and industrial activities. To help prevent surface contamination of our wells, we seal the upper 400 to 500 feet of the well casing.

A copy of the complete assessment is available at the State Water Resources Control Board, Division of Drinking Water, 605 W. Santa Ana Boulevard, Building 28, Santa Ana, CA 92701. You may request a summary of the assessment by contacting the DPH Sanitary Engineer at **714.547.0430** or Anaheim's Environmental Services Division at **714.765.4277**.



CITY COUNCIL PUBLIC UTILITIES BOARD

CITY COUNCIL

TOM TAIT, Mayor
LUCILLE KRING, Mayor Pro Tem
KRIS MURRAY, Council Member
JORDAN BRANDMAN, Council Member
JAMES VANDERBILT, Council Member

PAUL EMERY, Interim City Manager

PUBLIC UTILITIES BOARD

JOHN MACHIAVERNA, Chairperson
DIANE SINGER, Vice-Chairperson
ROBERT W. HERNANDEZ, Board Member
SUSAN FAESSEL, Board Member
DAVID WAIN, Board Member
CHIP MONACO, Board Member
LON CAHILL, Board Member

DUKKU LEE, Public Utilities General Manager

CONTACT

QUESTIONS ABOUT YOUR WATER?
CONTACT US FOR ANSWERS

For information about this report or your water quality in general, please contact our Water Quality Laboratory at **714.765.4556**, or e-mail us at WATERQUALITY@ANAHEIM.NET. You may also address water quality and other utility issues by attending a Public Utilities Board meeting scheduled for 5 p.m. on the fourth Wednesday of each month, at Anaheim West Tower, 11th Floor Conference Room, Anaheim, California.

Contact the U.S. Environmental Protection Agency to learn more about the potential health effects of contaminants listed in this report, visit WATER.EPA.GOV/DRINK or call hotline at **800.426.4791**.

We comply with the *Americans with Disabilities Act*.

For this information in other formats, contact: **714.765.3300**, TTY **714.765.5125** or visit ANAHEIM.NET/UTILITIES.

Este informe contiene información importante acerca del agua potable de Anaheim. Para obtener un informe de la calidad del agua en español, llame por favor al 765-4151.
Mahalaga ang impormasyong ito. Mangyaring ipasalin ito.
此份有关你的食水报告,内有重要资料和信息,请找他人为你翻译及解释清楚。
Chi tiet này thật quan trọng. Xin nhờ người dịch cho quý vị.
이 안내는 매우 중요합니다. 본인을 위해 번역인을 사용하십시오.

SUMMARY OF YOUR 05/26/15 BILL

ACCOUNT #

2000

Anaheim Public Utilities

City of Anaheim
201 South Anaheim Boulevard
Anaheim, CA 92805

Questions?

Please call 714-765-3300 or visit us online at www.anaheim.net

CUSTOMER NAME/MAILING ADDRESS	BILL DATED	AMOUNT
SERVICE ADDRESS: 223 N PAGEANT ST BLOCK #: 2025	03/25/15	\$206.86
	TOTAL PAYMENTS SINCE	\$206.86 -
	TOTAL ADJUSTMENTS SINCE	\$0.00
	TOTAL BALANCE FORWARD	\$0.00
	LEVEL PAY/INSTALLMENT	\$0.00
	TOTAL CURRENT CHARGES	\$226.44
TOTAL AMOUNT DUE		\$226.44
LAST PAYMENT DATE: 04/21/15		
LAST PAYMENT AMOUNT: \$206.86		

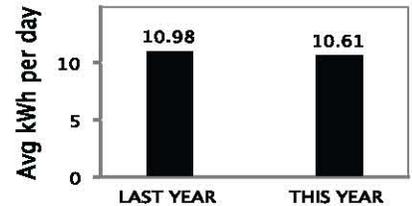
CY/RT: 1-105
NEXT METER READING ON OR ABOUT: 07/22/15

METER READING SUMMARY

DESCRIPTION	SERVICE PERIOD	NO. OF DAYS	METER NUMBER	METER CONSTANT	PREVIOUS READING	CURRENT READING	TOTAL CONSUMPTION
ELECTRIC	03/24/15 to 05/20/15	57	01073D30	1.00	57667	58272	605 KWH
WATER	03/24/15 to 05/20/15	57	035190N00582	1.00	2345	2375	30 HCF

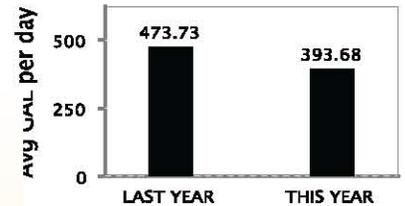
ELECTRIC CHARGES	CONSUMPTION	
CUSTOMER CHARGE		\$6.41
BASIC LIFELINE	513 KWH	\$55.81
NON LIFELINE	92 KWH	\$14.83
UNDERGROUND SURCHARGE		\$3.08
RATE STABILIZATION		\$10.92
Total Electric Charges		\$91.05

ELECTRIC USAGE COMPARISON



WATER CHARGES	CONSUMPTION	
CUSTOMER CHARGE		\$9.50
COMMODITY	30 HCF	\$15.00
COMMODITY ADJUSTMENT	30 HCF	\$41.40
SYSTEM RELIABILITY	30 HCF	\$11.25
Total Water Charges		\$77.15

WATER USAGE COMPARISON



1 HCF = 748 gallons

PARAMEDIC PROGRAM		
PARAMEDIC MEMBERSHIP		\$6.00
Total Paramedic Charges		\$6.00
OTHER CHARGES		
STREET SWEEPING FEE		\$4.43
SOLID WASTE COLLECTION 96 GALLON CART		\$37.81
WASTE WATER SYSTEM MAINTENANCE		\$9.82
STATE ENERGY SURCHARGE		\$0.18
Total Other Charges		\$52.24

NEW LANDSCAPE WATERING RESTRICTIONS IN PLACE--know your watering days. Visit www.anaheim.net/savewater.

The 2015 Anaheim Public Utilities Water Quality Report is now available for viewing at www.anaheim.net/utilities/wqr.

Fold and tear here. Please return this portion with your payment. Do not include correspondence with your payment. All correspondence should be sent to: Customer Service, P.O. Box 3222, Anaheim, CA 92803-3222

Anaheim Public Utilities

Check payable to: **City of Anaheim**

If you would like to receive your bill electronically, please check here and enter your email address below:

ACCOUNT #
2000
SERVICE ADDRESS:
223 N PAGEANT ST

REMITTANCE STUB

BALANCE FORWARD	CURRENT CHARGES	TOTAL AMOUNT DUE
\$0.00	\$226.44	\$226.44
DUE BY		06/16/15

ENTER AMOUNT PAID
Please do not send cash.
Do not staple or clip payment.

APA0526A AUTO SCH 5-DIGIT 92807
7000001138 00.0004.0070 1035/1



City of Anaheim
201 South Anaheim Boulevard
P.O. Box 3069
Anaheim, CA 92803-3069

Anaheim Public Utilities

City of Anaheim
201 South Anaheim Boulevard
Anaheim, CA 92805

Questions?

Please call 714-765-3300 or visit
us online at www.anaheim.net

CUSTOMER NAME/MAILING ADDRESS

SERVICE ADDRESS:
223 N PAGEANT ST

CY/RT: 1-105

BLOCK #: 2025

TOTAL CHARGES

TOTAL BALANCE FORWARD	\$0.00
TOTAL CURRENT CHARGES (DUE BY 06/16/15)	\$226.44
TOTAL AMOUNT DUE AFTER 06/16/15 INCLUDING LATE FEE	\$228.64
TOTAL AMOUNT DUE	\$226.44



ANAHEIM PUBLIC UTILITIES

AT YOUR SERVICE

SPRING-SUMMER ISSUE • 2015

NEW MANDATORY LANDSCAPE WATERING SCHEDULE IN EFFECT

Due to the ongoing drought, the Anaheim City Council has approved an ordinance to restrict landscape watering to 2 days per week on assigned days. Standard sprinklers are limited to a maximum of 8 minutes per irrigation station. Homes and businesses with street addresses ending in an odd number are only allowed to water on Tuesday and Saturday, and those with street addresses ending in an even number are only allowed to water on Sunday and Thursday.

ADDRESS	SUN	MON	TUE	WED	THU	FRI	SAT
Odd #							
Even #							

No sprinklers Sun-Sat, max 8 mins/day/station

Water-saving habits are becoming a way of life for our region and we want to thank everyone for all they've done to save so far. Take a look at the checklist of mandatory water conservation measures (see the clipboard on the right) and make sure you are doing your part to save water.

For additional information regarding mandatory water restrictions, visit us at anaheim.net/savewater.

THINKING OF REMOVING YOUR TURF?

Anaheim Public Utilities is now offering zero-interest loans, in addition to rebates, for residents and businesses interested in participating in the turf removal program. For more details, visit us at anaheim.net/savewater.



ANAHEIM PRESENTS FY 2015/16 BUDGET THAT INVESTS IN CORE SERVICES AND NEIGHBORHOODS

In June, an overview of the proposed FY 2015/16 Budget was presented to the City Council via two public workshops. The proposed FY 2015/16 budget continues the positive momentum of the last three years and the Economic Outlook supports our continued optimism. The proposed budget is balanced and reflects the strategic alignment of city services with a focus on investing in core services and public safety, and encouraging business growth to ensure Anaheim remains a beautiful, vibrant community.

Budget priorities include:

- Addition of 10 new Police Officers, which represents the second year of the City Council's initiative to add 40 new Police Officers over four years.
- Enhancements in safety and emergency response services.
- Increased staffing to support the mobile recreation program.
- Addition of daily after school programs with homework help and skill building at parks located in neighborhoods where our youth will benefit most.

For more information visit anaheim.net.



ANAHEIM WANTS YOU!

Anaheim residents are being encouraged to take part in shaping Anaheim's future.



Anaheim has always elected City Council members from across the entire city (At-Large). Last year, voters

decided to create six City Council voting districts. Starting in 2016, each district will elect its own City Council member, who will live in that district (the Mayor will continue to be elected At-Large).

Public meetings will be held in the Council Chambers and throughout the city to gather comments and ideas for drawing district boundaries. A demographer, Justin Levitt, will explain the process for shaping Anaheim's districts. He will also be available to provide hands-on assistance on how to use the online tool to draw district boundaries prior to and immediately following each meeting. Go to anaheim.net/districts for mapping instructions, FAQs, the meeting calendar, and additional information.

An Advisory Committee of five retired Superior Court judges have volunteered to listen to community suggestions. In October, the Committee, chaired by the Hon. Edward J. Wallin (Ret.) of Anaheim, will make its recommendation to the City Council. The Council will hold public hearings and make a final decision by the end of 2015.

This is the first time in the more than 150 years of Anaheim's history that City Council elections will be conducted by districts. Residents are encouraged to take this important opportunity to be part of the conversation and help shape Anaheim's future.

Community meetings will be held twice a month through September.

ANAHEIM'S WATER QUALITY REPORT

The 2015 Water Quality Report is now available online at anaheim.net/utilities/WQR. The report provides residents with an overview of water quality and the testing results from 2014.

If you have any questions about water quality or would like to speak to someone about the report, please call 714.765.4556 or email waterquality@anaheim.net.



LET'S
CONNECT



Check us out on Facebook. Go to [facebook.com/anaheimutilities](https://www.facebook.com/anaheimutilities), then click on "Like." Find out about upcoming events, special projects, money-saving programs, and more. Connect with us today!

SOLAR REBATES ARE AVAILABLE TO RESIDENTS AND BUSINESSES



Anaheim Public Utilities is offering residential and commercial customers the opportunity to receive a rebate on installed solar energy systems. Residents and businesses interested in going green with renewable energy are encouraged to contact us today to find out more about the solar energy program. The next solar rebate application period will be from September 16 to September 30, 2015. If there are more reservations than available funding, a lottery system will be used.

How does it work? The first step is to request quotes from qualified, licensed solar system installers. When hiring a contractor, be sure to check references and obtain multiple written quotes. After choosing one who meets your needs, the installer will apply for a rebate on your behalf. Upon approval, your installer may proceed with a plan check and install your solar system. It's that easy!

Anaheim Public Utilities does not endorse or pre-approve solar installers. It is important for every customer considering a solar installer to thoroughly investigate that installer's credentials.

For additional information, visit anaheim.net/utilities/solar or call 714.765.4182.

PARAMEDIC MEMBERSHIP PROGRAM

Protect You, Your Family & Your Business

Just one emergency call can cost you hundreds of dollars. Join the Paramedic Membership Program, designed to offset the cost of response for just \$36/year. Your paramedic response fees will be waived, lessening the financial impact to your family or business.

Call us at (714) 765-4060 or email us at ParamedicProgram@anaheim.net to add the Paramedic Membership Program directly to your Anaheim Public Utilities account.



PROTECT YOURSELF AGAINST UTILITY FRAUD

FRAUD ALERT

Our customers have reported receiving numerous fraud calls and visits from individuals impersonating

Anaheim employees asking for immediate payment of "past due" bills. These criminals are using "spoofing software" to falsely display our name and phone number on your caller ID. Customers have then been instructed to purchase a "Green Dot MoneyPak" in the amount of the overdue bill, and call a number different from the customer service number listed on our utility bills to make the payment.

Do not fall victim to this scam. Anaheim Public Utilities will never make unsolicited calls asking for payment information over the phone or demand payment in person. If you are ever in doubt, please contact us immediately at 714.765.3300. You may also visit us in-person at 201 S. Anaheim Blvd. 1st floor. Keep in mind that we will always send at least one past-due notice and one disconnection notice to our customers before termination of services.

Your utility bill can be paid by calling the 714.765.3300 and using our automated system, or by accessing your account 24 hours a day on our secure website at anaheim.net/utilities.

EN ESPAÑOL

NUEVO HORARIO OBLIGATORIO EN EFECTO PARA REGAR EL CÉSPED Y JARDÍN

A causa de la sequía que continua, el Consejo Municipal de Anaheim ha aprobado una ordenanza para restringir el regar del césped y jardín a sólo 2 días por semana, en los días indicados. Los aspersores regulares se limitan a un máximo de 8 minutos por estación de riego. Casas y negocios con domicilios (direcciones de calle) que terminan en un número impar sólo pueden regar el martes y sábado, y aquellos que con domicilios (direcciones de calle que terminan en un número par sólo pueden regar el domingo y jueves).

Los hábitos que nos ayudan ahorrar agua se están convirtiendo en parte de la vida (una forma de vida) diaria para nuestra región y queremos darles las gracias a todos por lo que han hecho (hasta ahora) para ahorrar. Revise la lista de medidas obligatorias para ahorrar agua (vea la lista a la derecha) y asegúrese que usted está haciendo su parte para ahorrar agua.

Para recibir más información sobre las restricciones de agua obligatorias, visite el sitio anaheim.net/savewater.

CELEBRE LA INDEPENDENCIA DE NUESTRA NACIÓN EN ANAHEIM

En 2014, los votantes aprobaron una medida electoral que abrió el camino para la venta y el uso sano y salvo de fuegos artificiales en Anaheim, al de nuevo hacer legalizado la venta y uso a partir de este año. El Consejo Municipal de Anaheim ha autorizado una localidad conveniente, el Honda Center ubicado en el 2695 E. Katella Ave., para la venta de fuegos artificiales sanos y salvos. Para conocer más sobre la venta de fuegos artificiales, visite el sitio anaheimfireworks.com.

La tienda de fuegos artificiales en el Honda Center estará abierta de 10 a.m. a 10 p.m. a partir del 28 de junio hasta el 3 de julio y de 10 a.m. a 9 p.m. el 4 de julio. Sin embargo, los fuegos artificiales sólo pueden ser descargados de 10:00 a.m. a 10:00 p.m. el 4 de julio.

Le pedimos a nuestros residentes que celebren la Independencia de nuestra nación con cuidado. Por favor tome en cuenta que los fuegos artificiales sanos y salvos sólo pueden ser descargados en propiedad privada con el permiso del dueño, como en residencias de familias singulares. Los fuegos artificiales no so permitidos en propiedades públicas como parques, centros comunitarios, y bibliotecas, ni en estacionamientos de estas localidades. Tome en cuenta, por favor, que es prohibido el descargo de todos los fuegos artificiales en Anaheim Hills, específicamente, al este de la Autopista Costa Mesa (SR 55) y al sur de la Autopista Riverside (SR 91).

Para alertar a los oficiales sobre el uso ilegal de fuegos artificiales, marque **714.765.1900** y en el evento de una emergencia de incendio marque al **911**. Para más información sobre el uso de fuegos artificiales en Anaheim, por favor visite el sitio anaheim.net/fireworks.

¡ANAHEIM LO QUIERE A USTED!

Los residentes de Anaheim están siendo alentados a tomar parte en la formación del futuro de Anaheim. Esta es la primera vez en más de 150 años de historia de la ciudad de Anaheim en la que las elecciones para el Consejo Municipal serán conducidas por distritos. El año pasado, los votantes decidieron crear seis distritos electorales, y empezando en 2016, cada distrito elegirá a su propio miembro de Consejo Municipal, quien tendrá que vivir en dicho distrito.

Reuniones públicas se están llevando a cabo en las Cámaras del Consejo y en toda la ciudad con el fin de recaudar comentarios e ideas para trazar los límites de cada distrito. El demógrafo de la ciudad está disponible para proporcionar asistencia práctica a quien desee utilizar la herramienta de mapas en línea antes e inmediatamente después de cada reunión, así como para presentar mapas en bosquejo al Secretario de la Ciudad. Un Comité Asesor de cinco jueces jubilados del Tribunal Superior se ha ofrecido como voluntarios para escuchar las sugerencias de la comunidad y hará su recomendación al Consejo Municipal en octubre. El Consejo llevará a cabo audiencias públicas y ara una decisión final para el fin del 2015.

Se les alienta a los residentes a tomar esta importante oportunidad de ser parte de la conversación y ayudar a moldear el futuro de Anaheim. Visite anaheim.net/districts para más información y calendario de reuniones.

IMPORTANT NUMBERS

Customer Service.....714.765.3300
(utility bill questions & electric/water emergency repairs)

TDD Line - Deaf and Hearing-impaired.....714.765.5125

Para Español.....714.765.3300

Business & Community Programs.....714.765.4250
(rebates and incentives)

PowerWatch714.772.5818
(current energy conditions)

Electric & Water Theft Hotline714.765.5187

At Your Service Newsletter714.765.4252

Citywide Information Hotline714.765.4311

To request this information in an alternative format, please call 714.765.5424, TTY 714.765.5125.

Para adquirir esta información en un formato alternativo, por favor llame al 714.765.5424, TTY 714.765.5125.