

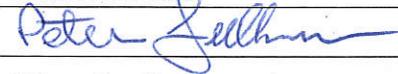
# Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: City of Santa Rosa

Water System Number: CA 4910009

The water system named above hereby certifies that its Consumer Confidence Report was distributed in June 2015 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Peter Fulkerson  
Signature:   
Title: Water Quality Supervisor  
Phone Number: (707) 543-3967 Date: July 21, 2015

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR at the following URL: [srcity.org/waterqualityreports](http://srcity.org/waterqualityreports)
  - Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places (attach a list of locations)
  - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - Delivery to community organizations (attach a list of organizations)
  - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: [srcity.org/waterqualityreports](http://srcity.org/waterqualityreports)
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

## Consumer Confidence Report Electronic Delivery Certification

*Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.*

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: **srcity.org/waterqualityreports**
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: **srcity.org/waterqualityreports**
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

*Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.*

***Last year, Santa Rosa Water notified its customers the Report would be available as an electronic version on our website and distributed its Consumer Confidence Report (Water Quality Report) using electronic notification.***

***This year notification of the availability of the Report was provided in the same manner.***

***The procedures for the electronic delivery of the 2014 Report are identified below:***

- ***Auto-pay customers (approximately 6,500) will receive an e-mail notification the report is available and a direct URL to the Report.***
- ***Regular bill-paying customers will receive a bill notification (1/3 sheet of paper commonly called a bill stuffer) in their June water bill explaining the availability of the Report.***

***For bill payers and non-bill payers, these "Good faith" efforts were instituted to advertise the Report's availability:***

- ***Advertisement campaign by Santa Rosa Press Democrat as follows:***
  - ***Print Ads - June 21, 24, 28, and July 1***
  - ***Press Democrat digital impressions – June 21-July 1<sup>st</sup>***
  - ***Press Democrat Newsletter – June 21-27<sup>th</sup>***
  - ***Press Democrat Email Marketing –June 20<sup>th</sup>***
- ***Santa Rosa Water has magnetic ad boxes explaining the availability of the Report. These ad boxes will be on each side and the back of the water sampling van. They will be in place for the months of June and July.***
- ***Announcement via social media sites.***

*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.*

**Consumer Confidence Report  
Certification Form  
Attachment**

City of Santa Rosa  
Water System #: CA 4910009  
July 21, 2015

The City of Santa Rosa mailed notification of the CCR to all billed customers within the service area:

95401  
95402 (PO boxes)  
95403  
95404  
95405  
95406 (PO Boxes)  
95407

Public Places where the Consumer Confidence Report is available to the public or posted:

City of Santa Rosa  
Santa Rosa Water Department  
69 Stony Circle  
Santa Rosa, CA 95401

City of Santa Rosa  
Utilities Field Operations  
35 Stony Point Road  
Santa Rosa, CA 95401

City of Santa Rosa  
Santa Rosa Water Department  
Laguna Treatment Plant  
4300 Llano Road  
Santa Rosa, CA 95407

City of Santa Rosa  
Human Resources Department  
100 Santa Rosa Ave  
Santa Rosa, CA 95401

City of Santa Rosa  
Revenue Division  
Utility Billing  
90 Santa Rosa Avenue  
Santa Rosa, CA 95401

Santa Rosa Chamber of Commerce  
1260 North Dutton Ave #272  
Santa Rosa, CA 95401

**Consumer Confidence Report  
Certification Form  
Attachment**

City of Santa Rosa  
Water System #: CA 4910009  
July 21, 2015

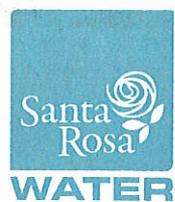
Social media outlets utilized:

Facebook  
Twitter  
GovDelivery

Other method of delivery:

A magnet advertising the availability of the CCR was attached to our water sample van with the URL to the CCR and the Water Quality direct phone number displayed. The sample van travels throughout Santa Rosa. In addition, the driver was provided copies of the CCR to hand to customers if requested.

# Quality matters.



We test your tap water  
more than 200  
times per month.

View our 2014 Annual  
Water Quality Report

VIEW ONLINE ...

[srcity.org/waterqualityreports](http://srcity.org/waterqualityreports)

OR A PRINTED COPY ...

Santa Rosa Water



## Water Quality Report

Santa Rosa Water is committed to you.

In 2014, Santa Rosa delivered high quality drinking water 24 hours a day to approximately 53,000 homes and businesses. Our water delivery infrastructure is closely monitored and maintained and the water is tested over 200 times per month.

Our 2014 Water Quality Report, which is now available, ensures that we have met the U.S. Environmental Protection Agency's safe drinking water requirements. [Click here to download the report in PDF format.](#)

Santa Rosa Water continues to meet high-quality standards of this precious resource, as evidenced in part by its great taste and impeccable monitoring record.

Thank you for taking the time to read our 2014 Annual Water Quality Report, which confirms our commitment to the quality of our water and to you.

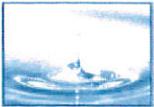
Sincerely, David M. Guhin  
Director of Santa Rosa Water  
[srcity.org/water](http://srcity.org/water)

Please feel free to contact Santa Rosa Water with questions or to request a printed copy of the report at 707.543.3965 or [waterquality@srcity.org](mailto:waterquality@srcity.org)

Santa Rosa Water, Board of Public Utilities  
Santa Rosa City Hall Council Chambers  
100 Santa Rosa Avenue, Santa Rosa, CA 95404  
(707) 543-4200 | (707) 543-3031 TDD

**JUNE 2015 | WATER QUALITY REPORT**

# What's On Tap?



Volume 9, Issue 5

June/July 2015

## Water Smart Expo 2015

The Water-Use Efficiency team hosted its annual Water Smart Expo at the Wednesday Night Market on May 27. The theme of the event was “All About Sustainable Landscaping!”

There were 23 vendor booths that participated, including:

- **Blue Barrels**—showcasing its rainwater harvesting display
- **Wyatt Irrigation** gave out buckets and irrigation ideas
- **Park Landscaping** demonstrated how to program a smart controller
- **Go to the Landscape** had a graywater system set-up
- **Sonoma Compost** gave away compost
- **Master Gardeners** provided advice on planting and design



City booths included: Environmental Compliance, Utility Billing, Water Resources, Energy & Sustainability, Storm Water, Environmental Resources and Water-Use Efficiency. The Sonoma County Water Agency also tabled a booth.

There was a large attendance with many people interested in rebates, workshops and the variety of topics provided by each vendor.

A raffle drawing was held the following day and two lucky City Water customers received a Water Smart controller that will be installed by a professional landscaper.

*Article contributed by Gail Chavez,  
Water Resources Specialist*

## New Intranet on the Way

The City Information Technology (IT) Department has begun the transition of our intranet software platform to the latest version of Microsoft Sharepoint. You are probably familiar with the current intranet system, which is called City-Web. The new intranet implementation is called INET and adds new features and capabilities designed to enhance collaboration and efficiency in the organization.

The new platform includes some features which you will be familiar with if you use social media, including use of hashtags, “likes,” and the ability to follow a person or topic. Each user has a newsfeed as well—where people or topics that you like or are following will be aggregated for easy viewing.

Each individual user will also have an area called OneDrive, where they will be able to access their files from multiple devices as well as easily share files with co-workers using links, rather than sending copies via e-mail. OneDrive also allows real-time collaboration between multiple users on the same document.

The IT Department will be doing the migration in stages. If you have been to the Helpdesk site recently, you may have noticed it is on the new system already.

*continued on page 5*

### Algebra Academy

For three weeks in June, Santa Rosa Water employees got the chance to share their knowledge with the youth of our community. Experts in their fields from Santa Rosa Water included members of the Water Quality, Water-Use Efficiency, Laboratory, GIS, Energy & Sustainability, Storm Water & Creeks, Local Operations and Subregional Operations teams. They presented real-life applications of algebraic concepts and theories to students participating in the Algebra Academy.

The Algebra Academy is a three-week program held at area businesses where students are able to learn algebra standards and their application to high-tech, real-world situations, interview engineers and technical experts and participate in activities related to each host business. The goals of the Academy are to support English Language Learner students in graduating from high school and to encourage them to consider careers in science, technology, engineering and math. The Algebra Academy is supported by the Santa Rosa Chamber of Commerce.

Santa Rosa Water participated in the Academy by hosting different groups of students on-site over the three weeks. Each day, students spent an hour of learning new algebraic theories with their teacher and then learned from employees of Santa Rosa Water to see how math and science concepts are applied in various sections of the department. Students learned a basic knowledge of the history and importance of the sanitary sewer and water distributions systems—and what they mean to public health. They also learned the basic concepts of the department's GIS system, energy management and sustainability program and how to measure flow rates, pipe and tank volumes. They also took tours of the Laguna Treatment Plant and the Laguna Environmental Laboratory, viewed low impact design features for storm water and took a walk around the ponds and creek behind the Utilities Field Operations (UFO) building and also viewed a demonstration of the Local Operations CCTV and wastewater hydro-flushing equipment.



Every day's session ended with Santa Rosa Water staff sharing lunch and being interviewed by the students. Employees are always eager to support the Algebra Academy because it provides students with skills they need to succeed in high school and get them thinking about their future careers. It is also an excellent opportunity for Santa Rosa Water to engage our community's youth in a conversation about water presented through the lens of math and science.

David Guhin and Gina Perez attended the graduation ceremony that was held at Sonoma State University. The ceremony was well-attended by members of the host businesses as well as the students' families. Each of the teachers spoke about their experiences over the three weeks. Aaron Prysock said, "Thank you for taking the time to make a difference in a child's life. What we do for them today will make a huge difference in their futures." Nikko Mendoza, one of the speakers who was a student 7 years ago, said that he wouldn't be a student at UC Davis majoring in aerospace science and engineering had it not been for the program and having the opportunity to learn what an engineer actually was. Let's start thinking about how we can take advantage of this excellent opportunity again next year!

Thank you to Peter Fulkerson, Rick Santarini, Jason Tibbals, Mike Pieraccini, Dave Ward, Tony Llamas, Ron Marincic, Colin Close, Tasha Wright, Nicole Dorotinsky, Sean McNeil, Chinmaya Lewis, Heather Anderson, Randy Barron, Gail Chavez, Deb Lane, Esra Senvardarli, Kayla Nelson, Teresa Gudino, Joe Schwall, Denise Cadman, Mark Shipman and Jerilynn Schisser for your participation in the Academy!

## Waves for Water

Some friends and I took a recent "surf" trip to Southern Nicaragua in early May. Having been to this region two years prior, I knew how beautiful it was...and I was also keenly aware of the living conditions and a crucial demand for clean, safe drinking water in many parts of the surrounding community.

While having access to clean water is a luxury that many of us take for granted, there are millions living in nations with no filtration systems in place. Families drink from contaminated streams that potentially carry waterborne diseases.

My buddies and I came up with the idea of purchasing a few (four) water filters from "Waves for Water" and helping out a couple of families in the area.

I was initially introduced to Waves for Water in 2010 when my brother was involved with a project to provide clean drinking water to the coastal region of Chile after the 8.8 earthquake that hit in late February of that year. A tsunami crashed upon the shore—structures and buildings were wiped out.



Waves for Water has developed a DIY volunteer program called "Clean Water Couriers," in which surfers—while searching for waves in third world countries—carry filters with them in their luggage. The idea is to just pack a few compact, lightweight filters in your suitcase and either connect with local non-profits in that area or personally travel to villages to set them up yourself.

Creating these types of filtration systems is simple: generally, all you need is a 5-gallon bucket (easily found in any country), a knife to make a hole, spigots and a filter (at a cost of \$50.00). One filter can treat one million gallons of water and potentially impact up to 100 people.

Each member of the group packed one filter on our trip and we were able to provide four families with safe drinking water!

The waves were fun—but, by far, the highlight of the trip for me was seeing the smiling faces of the incredible families that we were able to help and the lifetime friendships that were forged. I will definitely do it again on future travels!

I encourage anyone planning a trip to a third world country to look into Waves for Water (<http://www.wavesforwater.org/>) and become involved. You won't regret it.

*"The idea isn't to get one person to drop off 100 filters and call it a day. Let's try to get 100,000 travelers to each pack 10 small filters, or team up with groups to implement projects with larger filters for an entire village. Then, the world will start to take notice." - Waves for Water*

Article contributed by Chris Playle, Civil Engineering Tech II

The City of Santa Rosa Water Department's Water Quality Report is available at: [srcity.org/waterqualityreports](http://srcity.org/waterqualityreports).

The 2014 Water Quality Report contains information about the source and quality of your drinking water and shows the City continues to meet all state and federal drinking water standards.

If you wish to receive a printed version of the report by mail, please call (707) 543-3965 or e-mail [waterquality@srcity.org](mailto:waterquality@srcity.org). PLEASE NOTE: If you requested a printed report last year, you will automatically receive a printed report this year.

Quality matters.

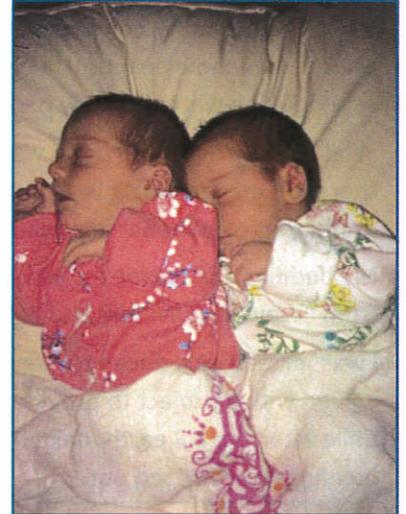
Santa Rosa WATER

We test your tap water more than 200 times per month.

CLICK HERE FOR THE 2014 REPORT

## Professional & Personal Achievements

- The **Water-Use Efficiency team** recently received the following e-mail from customer Jerry Bischoff: "As City employees, I imagine you are not frequently complimented. I just wanted to let you know how pleased I was with the service on my Cash for Grass request. You were very responsive to my initial inquiry, and the two ladies who inspected my project were very friendly and professional. And finally, I had my check in less than a week. Thank you!"
- **Heather Johnson**, Environmental Compliance Inspector III, and her family welcomed twin daughters, Daisy Jean and Hazel Grace on June 17, 2015. Daisy weighed 5 lbs., 13 oz. and measured 18.75 inches. Hazel weighed 6 lbs., 4 oz. and measured 19.75 inches.
- **Josh Hill** promoted to Senior Utility Systems Operator on the General Construction crew...and he and his family welcomed a baby boy on July 4th.
- **Edward Munga** promoted to Senior Utility Systems Operator on the Leak Repair crew.
- **Enrique Segura** promoted to Senior Utility Systems Operator on the Inflow & Infiltration crew.
- **Debbie Guillaumin**, Administrative Services Officer, was elected to serve as Director at Large for the PASCO Board (Professional Association of Sonoma County for Human Resources).
- **Debbie** and her husband, Tom, also received their Sonoma County Certified Tourism Ambassador certifications. This is a tourism industry-recognized certification that aligns the destination's people infrastructure—its stakeholder businesses and front-line—to increase tourism by enhancing the visitor experience in Sonoma County.
- **Mike Simi**, Utility System Supervisor, recently obtained two certifications: a State of California State Water Resources Control Board (SWRCB) Water Treatment Operator T2 and a California Water Environment Association (CWEA) Collections System Maintenance Grade 4.



*Daisy Jean & Hazel Grace Johnson*

## CONGRATULATIONS!

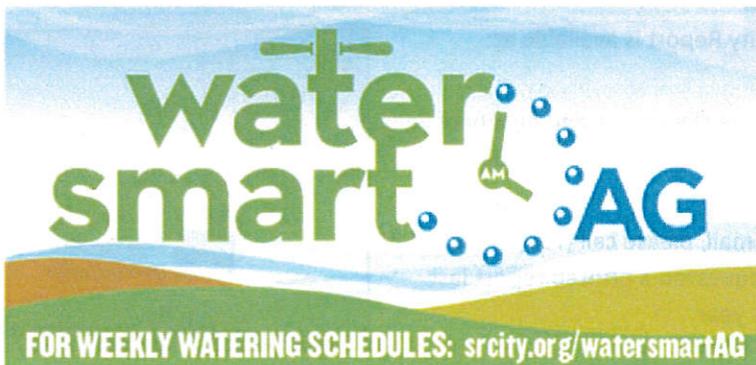
### Watersmart's irrigation recommendations aren't just for us city folk anymore...

Watersmart—the agricultural version—is a new feature being launched on the Water-Use Efficiency webpage based on our popular Watersmart irrigation recommendations. The site gives the agricultural community the amount of water loss (evapotranspiration) from our weather station at Brown Farm on Llano Road. Armed with this information, farmers will be able to adjust the scheduling of irrigation equipment to closely match the amount of water lost during the previ-

ous week. Proper scheduling of irrigation equipment prevents over- or under-watering of crops—replacing just the amount of water required. The webpage is no live and can be reached at:

[www.srcity.org/watersmartAG](http://www.srcity.org/watersmartAG).

Watersmart is smart watering!



*Article contributed by Randy Barron,  
Water Resources Specialist*

## Santa Rosa Water Department—"Our Future in Every Drop"

### Staff Appreciation

Ron Marincic, Utility System Superintendent, recently received the following e-mail from Santa Rosa Water customer, Ruth Souroujon, with regard to sewer work at her residence:

"I have lived in Santa Rosa for 15 years. This past month was the first time I interacted with the City and, in particular, your department of Water & Sewer. I wanted to let you know how great every single person was that I came in contact with. And that they resolved the problem.

I don't have everyone's names, but wanted to share the ones that I did have: **Theresa (Herd)** and **Barbara (Firestone)** (who I spoke with three times) in your office, **Homer (Cordova)** (who made the initial visit), **Vince (Villarreal)** (who made an inspection of the lateral), **Dave (Ward)**, **Charlie (Higgins)** and **Jeff (Ahlers)** (who let me view my pipes on the monitor to better understand the issue), and **John (Mendibles)** (the supervisor who inspected the work, explained it to me and came back three days later to ensure it was all complete). (**NOTE: Alex Bauman, Fabian Palacios and Marcial Gonzalez** were on the crew that did the repair.)

I know that most people complain, so I wanted to say THANK YOU to your team."

David Guhin, Director of Santa Rosa Water, recently received the following e-mail from a customer:

"My name is Vicki Ransbottom and I reside in Santa Rosa. I had the need to contact your department for information about rodent infestation in and around my property.

My first call put me in contact with a woman named **Sara (Roberts)**. She initially was not sure whose jurisdiction would handle my inquiry, but promised to relay my concerns. Early the next morning, I got a call from Sara assuring me that she had not forgotten my request and was waiting for a call back from another department. Later that day she called me again with the information I needed.

I just want to say that I view my interaction with Sara as exemplary customer service. She was extremely pleasant, listened to my concerns and made it her priority to keep me apprised of what was happening with my request. Unfortunately, I do not see this kind of response very often, but fortunately for me and for you, the Santa Rosa Water Department has Sara to represent them.

My thanks to Sara again and I hope you will take a moment to tell her she is doing a good job."

The Utilities Administrative Service Center (UASC) received a call from a customer thanking Local Water staff for following up with him about the status of a recent leak...and he said the crew did a fantastic job and were super helpful. He was very grateful for the work performed. The Leak Repair crew consisted of **Edward Munga, Jose Valencia, Michael Guzman and Enrique Segura**.

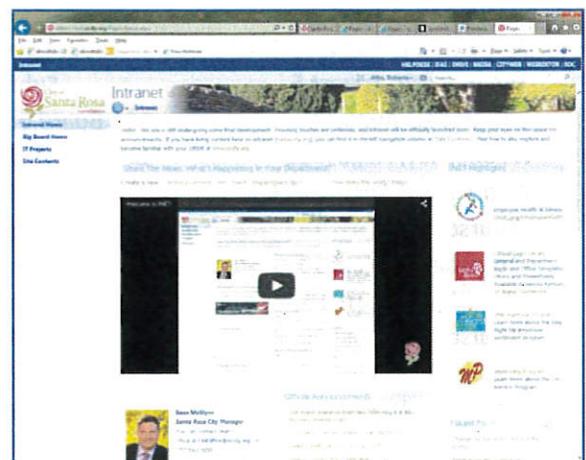
### INTRANET—continued from page 1

The Water Department site is the largest site in CityWeb and the move will be a large undertaking. At the moment, there is not a timeframe for the Water Department site to migrate, but look for updates in the near future.

To have a look at the new site, navigate to <https://inet.srcity.org> where you can view a short video about the new system and see the new look and feel.

Questions or comments? Please e-mail Matt McGarey at [mmcgarey@srcity.org](mailto:mmcgarey@srcity.org) or call at extension 3956.

Article contributed by Matt McGarey, Department Technology Coordinator



## Santa Rosa Water Department—"Our Future in Every Drop"

### Santa Rosa Water Employee Anniversaries

The following Water Department employees celebrated City anniversary dates in the month of June:

Bonnie Brudie—3 years	Tim Turner—12 years	Mike McComb—20 years
Andrew Tracy—4 years	Davin Fifield—15 years	Gail Chavez—22 years
Bob Arthur—7 years	Jann Trumbly—15 years	Rich Scheblik—23 years
John Kozlowski—7 years	Tony Gonzalez—16 years	Kate Noonan—23 years
Fabian Palacios—8 years	Jeffrey Villerot—17 years	Terry Schimmel—23 years
Alex Lopez—11 years	Paul Tynan—17 years	Mike Endicott—24 years
Denise Davis—12 years	Tony Guillory—20 years	Jason Tibbals—24 years

The following Water Department employees celebrated City anniversary dates in the month of July:

Rhianna Frank—1 year	Joe Konvalinka—9 years	Ron Marincic—19 years
Patrick Pulis—2 years	Nicole Dorotinsky—9 years	Denise Cadman—23 years
Chris Lowe—2 years	Melissa Jones—10 years	Mike Pieraccini—24 years
Stephen Kane—3 years	Norman Amidon—10 years	Steve Thompson—25 years
Heaven Moore—6 years	Jennifer Burke—12 years	Joe Schwall—25 years
Casey Rainey—8 years	Theresa Herd—14 years	David Ramos—26 years
Deb Lane—8 years	Cindy Kaul—15 years	Brian Daly—27 years
Adam Friedman—8 years	Sean Murphy—19 years	Jama Giammona—31 years
James Norris—8 years	Zachary Kay—19 years	Chris Badger—33 years



### CONGRATULATIONS!!



### Santa Rosa Water Events Calendar—July/August 2015

Tuesday, July 21	Environmental Crimes Committee Meeting	MSCS, Room 5
Wednesday, July 22	DOT Hazardous Materials Training	LTP, Aquatic Room
Thursday, July 23	Quarterly Management Meeting	Finley Senior Auditorium
Monday, July 27	Santa Rosa Water Communications Committee Meeting	MSCS, Room 3
Wednesday, July 29	Santa Rosa Water Quarterly Meetings 6:30 a.m.—UFO, Rooms A & F 10:30—MSCS, Room 5 1:00 p.m.—LTP, Estuary Room	
Monday, August 3	Water Advisory Committee (WAC/TAC) Meeting	UFO, Rooms A & F
Tuesday, August 4	New Employee Orientation	LTP, Aquatic Room
Tuesday, August 4	Local/EDS Meeting	UFO, Room M
Wednesday, August 5	Subregional Safety Committee Meeting	LTP, Estuary Room
Wednesday, August 5	Subregional Wellness Meeting	LTP, Estuary Room
Thursday, August 6	Board of Public Utilities (BPU) Meeting	Council Chamber
Wednesday, August 12	Bi-Monthly Local Wellness Committee Meeting	UFO, Room M
Wednesday, August 12	Bi-Monthly Managers' Meeting	UFO, Room M
Thursday, August 13	Subregional Emergency Preparedness Committee Meeting	LTP, Estuary Room
Thursday, August 13	Subregional Technical Advisory Committee (TAC) Meeting	LTP, Estuary Room
Tuesday, August 18	Environmental Crimes Committee Meeting	MSCS, Room 5
Thursday, August 20	WUHU Pizza Slice Lunch	VARIOUS
Thursday, August 20	Board of Public Utilities (BPU) Meeting	Council Chamber
Monday, August 24	Santa Rosa Water Communications Committee Meeting	MSCS, Room 3

# Quality matters.



We test your tap water  
more than 200  
times per month.

View our 2014 Annual Water Quality Report  
online after June 20.

*Veá nuestro 2014 informe Anual de  
Calidad del Agua después de Junio 20.*

VIEW ONLINE ...

 [srcity.org/waterqualityreports](http://srcity.org/waterqualityreports)

FOR A PRINTED COPY ...

 [waterquality@srcity.org](mailto:waterquality@srcity.org)

 707.543.3965

OUR FUTURE IN EVERY DRÖP

**Morris, Janette**

---

**From:** Morris, Janette  
**Sent:** Wednesday, June 24, 2015 7:57 AM  
**To:** Morris, Janette  
**Subject:** City of Santa Rosa Water Quality Report Now Available

## The Annual Drinking Water Quality Report is Now Available

The City of Santa Rosa Water Department's Water Quality Report is available on our website: [srcity.org/waterqualityreports](http://srcity.org/waterqualityreports).

The 2014 Water Quality Report contains information about the source and quality of your drinking water and shows the City continues to meet all state and federal drinking water standards.

If you wish to receive a printed version of the Report by mail, please call (707) 543-3965 or e-mail [waterquality@srcity.org](mailto:waterquality@srcity.org). PLEASE NOTE: If you requested a printed Report last year, you will automatically receive a printed Report this year.

**THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER. TRANSLATE IT, OR SPEAK WITH SOMEONE WHO UNDERSTANDS IT.**

Este reporte contiene las instrucciones mas recientes para abetener informacion importante sobre su agua potable. Traducir, o hablar con alguien que lo entienda.

**Janette Morris | Utilities Technician**

Santa Rosa Water | 35 Stony Point Road | Santa Rosa, CA 95401  
Tel. (707) 543-3965 | Fax (707) 543-3937 | [jmorris@srcity.org](mailto:jmorris@srcity.org)

