Consumer Confidence Report
Certification Form

(To be submitted with a copy of the CCR)

Water System Name: California American Water Company – Baldwin Hills

Water System Number: CA1910052

The water system named above hereby certifies that its Consumer Confidence Report was distributed on May 1, 2016 (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:

Name: Tim Miller

Signature:

Title: Sr. Director, Water Quality

Phone Number: (619) 446-4771 Date: 9/27/2016

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: www.amwater.com/ccr/baldwinhills.pdf
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☒ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☐ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - ☒ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☒ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report
Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

☒ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.amwater.com/ccr/baldwinhills.pdf

☐ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____

☐ Water system emailed the CCR as an electronic file email attachment.

☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).

☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

Each bill beginning with the first bill issued after May 1st contains a bill message with the direct URL. See attached.

Customers that do not wish to obtain the CCR through the provided URL may contact our customer service center. The customer service center will forward the customer's request to local Water Quality staff that will mail a printed copy of the CCR to the customer.

Messages that our CCRs are available are also posted to our social media outlets, including Facebook and Pinterest.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.

CALIFORNIA AMERICAN WATER

PO Box 7150, Pasadena, CA 91109-7150

0001015210021651608000000000004391018

Account Number	1015-210021651608
Due Date	June 9, 2016
Total Due	$43.91
If Paid After Due Date	$44.55 after 6/9/16

For Service To: 5738 HARCOURT AVE

☐ Check this box for address changes and note new address on back.

Amount Enclosed $

JAIME DEAGUINAGA
5738 SOUTH HARCOURT AVE
LOS ANGELES, CA 90043-2220

CALIFORNIA AMERICAN WATER
PO BOX 7150
PASADENA, CA 91109-7150

Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

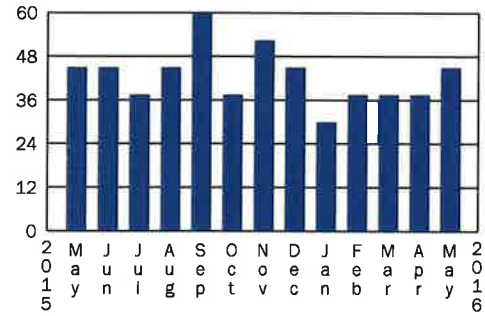
- Billing date: May 18, 2016
- Due Date: **June 9, 2016**
- Billing period: Apr 16 to May 16 (31 Days)
- Next reading on or about: Jun 14, 2016
- Customer Type: Residential
- Meter Reading Measurement:
  1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	90327953
Size of meter	5/8"
Current Read	428 (Actual)
Previous Read	422 (Actual)
Total water used this billing period	6 units (4,488 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2016: 44.88 CGL
- Same billing period 2015: 44.88 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 5738 HARCOURT AVE
For Account 1015-210021651608

Prior Balance		
• Balance from last bill		12.25
Total Prior Balance - DUE IMMEDIATELY		**12.25**
Current Water Service		
• Water Service Charge		8.84
• Water Usage Charge		
• 04/16/16 to 04/30/16	($0.39860000 x 21.71)	8.65
• 05/01/16 to 05/16/16	($0.41860000 x 23.17)	9.70
• **Total Water Service Related Charges**		**27.19**
Other Charges		
• Conservation Surcharge ($0.00390000 x 44.88)		0.18
• Payment Assistance Surcharge Water		1.86
• Consolidated Expense Balancing Account ($0.02880000 x 44.88)		1.29
• Water Late Payment Charge		0.18
• Purchased Water Surcharge		0.00
• **Total Other Charges**		**3.51**
Taxes		
• County Franchise Taxes		0.61
• Commission Surcharge		0.35
• **Total Taxes**		**0.96**
TOTAL CURRENT CHARGES		**31.66**

TOTAL AMOUNT DUE ➡ **$43.91**

Important messages from California American Water

- AVERAGE DAILY USE FOR BILLING PERIOD = 144.77 GALLONS
- ***IMPORTANT WATER QUALITY MESSAGE: Your annual Water Quality Report can be viewed electronically at www.amwater.com/ccr/baldwinhills.pdf If you prefer a paper copy to be sent to you, please contact our Customer Service Center at 888-237-1333.
- Su informe anual de la calidad de agua puede consultarse electronicamente en www.amwater.com/ccr/baldwinhills.pdf Si prefiere una copia, por favor pongase en contacto al cliente con nuestro centro de servicio en 888-237-1333.
- The Water Revenue Adjustment Mechanism (WRAM) Surcharge for the Baldwin Hills water system will be implemented to collect $0.0173 per 100 gallons for 18 months. The average residential bill for the Baldwin Hills customer will increase $3.56. The revenue collected offsets reductions in water sales during the 2015 drought.
- Your bill will reflect an update from the Interim Rate True Up for the Consolidated Expense Balancing Account (CEBA). This change reflects an update to the Interim Rate True Up, as part of the 2013 General Rate Case (GRC) decision for the Los Angeles County District.

Customer Service: **1-888-237-1333** M-F 7am to 7pm Emergency: 24/7 www.californiaamwater.com

665001255422

PRESS RELEASE

CALIFORNIA AMERICAN WATER

June 22, 2016
For Immediate Release

Kevin Tilden
Office: 619-522-6362
Mobile: 619-206-8099
Email: kevin.tilden@amwater.com

CONSUMER CONFIDENCE REPORTS SHOW EXCELLENT WATER QUALITY IN ALL SIX CALIFORNIA AMERICAN WATER DISTRICTS

Water Utility Surpasses State and Federal Standards

CORONADO, CALIF., June 30, 2016 – California American Water has published all 2015 Consumer Confidence Reports, which show we serve high quality water throughout the company's six districts.

The annual reports compare California American Water's water quality with standards established by the U.S. Environmental Protection Agency and the California Department of Public Health. The report also discusses drinking water sources, public health information, substances detected in the water and the levels of those substances. Commonly asked questions and answers concerning drinking water are also included.

With the upcoming high water usage months around the corner, assisting water conservation has been the top priority of California American Water during the drought. In addition to working with its customers to lower their water usage, California American Water continues to serve high quality water to its approximately 615,000 statewide customers.

"Despite the challenges of the drought, we continue to provide our customers with top quality drinking water; we are now adding our efforts to help customers save water during this drought," said Rob MacLean, President of California American Water. "We are proud to report that we serve our customers with high quality water that meets all state and federal standards."

California American Water's Consumer Confidence Reports, which are available to customers now, are searchable by zip code and accessible online at www.californiaamwater.com.

California American Water, a subsidiary of American Water (NYSE: AWK), provides high-quality and reliable water and/or wastewater services to more than 615,000 people.

Founded in 1886, American Water is the largest publicly traded U.S. water and wastewater utility company. Marking its 130th anniversary this year, the company employs more than 6,700 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to an estimated 15 million people in 47 states and Ontario, Canada. More information can be found at www.amwater.com.

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Timothy J. Miller

From: Joseph P Marcinko/CAWC/AWWSC
Sent: Wednesday, June 29, 2016 9:46 AM
To: Rocha, Maria Carmen
Cc: Tim Miller; Bill Weiss
Subject: 2015 Cal Am Southern Division CCR's.

Good Morning Ms. Rocha,

Enclosed are the final 2015 CCR's for California American Water's six Southern Division systems.

These CCR's have been posted to our website and successfully uploaded to the State Board's Division of Drinking Water's DRINC website.

Our customers are being notified in their May & June bills that the CCR's are available on our website and the messages also contain links to get them there.

The CCR notification messages will run in our customer's monthly bills beginning from May 1st and run until June 30th.

Please review and let me know if you have any questions.

Hope you have a nice week.

Best Regards,

Joe

CA-BH_2015CCR_FINAL.pdf CA-Coronado_2015CCR_FINAL.pdf CA-Duarte_2015CCR_FINAL.pdf CA-LasPosas_2015CCR_FINAL.pdf CA-SanMarino_2015CCR_FINAL.pdf CA-ThousandOaks_2015CCR_FINAL.pdf

Joseph P. Marcinko
California American Water
Manager, Southern Division
Water Quality & Environmental Compliance

joseph.marcinko@amwater.com

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Newbury Park, CA
91320

Office # (805) 498-1266 x 2817

CA-BH_2015CC... CA-Coronado_2... CA-Duarte_2015... CA-LasPosas_20... CA-SanMarino_... CA-ThousandO...

Cell # (626) 712-8338