Consumer Confidence Report
Certification Form

(To be submitted with a copy of the CCR)

Water System Name: City of Monrovia

Water System Number: 1910090

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 15, 2016 (*date*) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Paul Zampiello

Signature:

Title: Water System Manager

Phone Number: (626) 256-8292 Date: 6/29/2016

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- ☒ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ☒ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ☒ Posting the CCR at the following URL: www.cityofmonrovia.org/publicworks/page/water-quality-reports
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ☒ Posted the CCR in public places (attach a list of locations)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☒ Delivery to community organizations (attach a list of organizations)
  - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - ☐ Other (attach a list of other methods used)
- ☒ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: www.cityofmonrovia.org
- ☐ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report
Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- [x] Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.http://www.cityofmonrovia.org/publicworks/page/water-quality-reports
- [ ] Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www._____
- [ ] Water system emailed the CCR as an electronic file email attachment.
- [ ] Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- [ ] *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

The City electronically delivered notification of the 2015 CCR by posting messages on the City's website homepage, along with delivering mail leaflets which gave details about where individuals could locate a copy of the CCR, by visiting the City's website or contacting the Public Works office and requesting for a paper copy to be delivered to them. We also added a brief message into the June water utility bills, stating that CCR is available on the city's website or contacting by phone Public Works.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.

Drinking Water Quality Report 2015

THIS NOTICE CONTAINS INSTRUCTIONS FOR YOU TO OBTAIN IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER. IF YOU HAVE ANY QUESTIONS, PLEASE CALL PUBLIC WORKS AT (626) 932-5575.

Este aviso contiene instrucciones para obtener información importante sobre su agua potable. Si usted tiene alguna pregunta, por favor llame a obras Públicas al (626) 932-5575.

The Safe Drinking Water Act (SDWA) requires the City of Monrovia to provide you with a Consumer Confidence Report (CCR) each year. The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

In recent years, the City has mailed customers a printed copy of the CCR. However, on February 21, 2013, the California Department of Public Health expanded its interpretation of the SDWA to allow for electronic delivery of the CCR.

To view your 2015 Consumer Confidence Report and learn more about your drinking water, please visit the following URL:
www.cityofmonrovia.org/publicworks/page/water-quality-reports

If you would like a paper copy of the 2015 CCR mailed to your mailing address, or would like to speak with someone about the report, please call Public Works at (626) 932-5575.

2015 CCR Additional Information

Zip Code for postal patrons – 91016

CCR posted in public places –

- City Hall (415 South Ivy Ave.)
- Public Works (600 S. Mountain Ave.)
- Monrovia Public Library (321 S. Myrtle Ave.)
- Community Center (119 W. Palm Ave.)
- City of Monrovia Website (www.cityofmonrovia.org)