

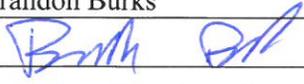
# Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: Squaw Valley Public Service District

Water System Number: 3110020

The water system named above hereby certifies that its Consumer Confidence Report was distributed on August 15 2015 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Brandon Burks  
Signature:   
Title: Operations Superintendent  
Phone Number: ( 530 ) 583-4692 Date: September 28, 2016

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - Posting the CCR at the following URL: [www.svpsd.org/sites/default/files/documents](http://www.svpsd.org/sites/default/files/documents)
  - Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - Advertising the availability of the CCR in news media (attach copy of press release)
  - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - Posted the CCR in public places (attach a list of locations)
  - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - Delivery to community organizations (attach a list of organizations)
  - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.\_\_\_\_\_
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission



*This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.*

**List of Public Places CCR is Posted for**

**Squaw Valley PSD**

- 1. US Post Office  
1600 Squaw Valley Rd.  
Olympic Valley, CA 96146**
- 2. Squaw Valley PSD  
305 Squaw Valley Rd.  
Olympic Valley, CA 96146**

Squaw Valley Public Service District  
P.O. Box 2026  
Olympic Valley, CA 96146



Phone: 530-583-4692  
Fax: 530-583-6228

## Account Statement

### ACCOUNT INFORMATION

**ACCOUNT:**  
SERVICE ADDRESS:  
SERVICE PERIOD: 5/1/2015 to 4/30/2016  
BILLING DATE: 7/1/2016  
**DUE DATE: 7/31/2016**

### METER READING

Serial No	Previous Reading		Current Reading		Cons
	Date	Reading	Date	Reading	
98668445	4/30/2015	445648	4/29/2016	531854	86206

### SPECIAL MESSAGE

Visit our website: <http://www.svpsd.org>.  
2015 Annual Water Quality Report available online at  
<http://www.svpsd.org/sites/default/files/Annual%20water%20quality%20report%202015.pdf>  
Service period reflects water consumption.

### USAGE HISTORY

NO USAGE HISTORY

### CURRENT CHARGES

Res Condo Water	1,098.07
Residential Sewer	540.00
<b>TOTAL CURRENT CHARGES</b>	<b>1,638.07</b>

### BILL SUMMARY

PREVIOUS BALANCE	1,406.92
PAYMENTS RECEIVED	-1,445.30
ADJUSTMENTS	38.38
ADDITIONAL BILLING	0.00
CURRENT CHARGES	1,638.07
<b>TOTAL AMOUNT DUE</b>	<b>1,638.07</b>

## Payment Coupon

### ACCOUNT INFORMATION

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT  
PLEASE MAKE CHECK PAYABLE TO:  
**S.V.P.S.D.**

ACCOUNT:  
SERVICE ADDRESS:  
SERVICE PERIOD: 5/1/2015 to 4/30/2016  
BILLING DATE: 7/1/2016  
DUE DATE: 7/31/2016

### AMOUNT DUE

**TOTAL AMOUNT DUE BY 7/31/2016 1,638.07**

### AMOUNT ENCLOSED

REMIT PAYMENT TO:

Squaw Valley Public Service District  
P.O. Box 2026  
Olympic Valley, CA 96146

000699000001638077

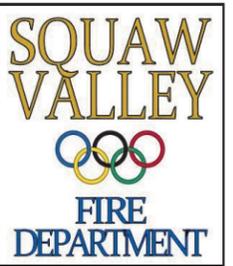


305 Squaw Valley Road  
Post Office Box 2026  
Olympic Valley, CA 96146



# SUMMER NEWSLETTER

2016



## THREE EMPLOYEES RETIRING THIS SUMMER!

### JESSE MCGRAW

The Utility Manager that Squaw Valley County Water District hired in 1987 looked terrific on paper. He was a Marine Corps veteran with experience in water and wastewater operations with the City of Thousand Oaks and North Tahoe PUD, which made him well-qualified to manage the district's water and sewer operations; but Director (now Board President) Dale Cox had a distinctly different first impression: "This guy rolls in on his Harley wearing a skull cap helmet and a red ponytail down to the middle of his back and I thought 'Holy cow - maybe we've made a terrible mistake...'" Cox recalls: "Squaw Valley was a somewhat sleepier place at that time and a lot of the older residents were pretty conservative and I just didn't know whether this Easy Rider guy was going to work out."

29 years later, it's pretty clear that Jesse had both the professional and personal skills to make it work, and his record of accomplishment at the District is impressive. Keep in mind, at the time of his arrival, the District's systems were pretty much what had been installed by Wayne Poulsen as he was building the original subdivisions, as well as small independent water systems that had been absorbed by the District when their operation as stand-alone entities had not panned out. Jesse's leadership and advocacy of industry standards brought the District's operations into the modern era, capturing a significant number of statewide awards and peer recognition in the process. McGraw's commitment to excellence in water quality and system reliability is exhibited with system flushing, corrosion control and backflow prevention programs and through water audit and leak detection. Reliability and environmental protection has been en-

hanced through proactive cleaning and in-pipe television inspections of the wastewater collection system.

During his tenure with the District, Jesse worked on over 100 different pipeline, pump station and building projects, managing the rehabilitation of Wells 2R, 1R



and 5R and heading up the District's response to the '97 flood, including securing FEMA reimbursement for the repair of infrastructure damaged in that event. Jesse's single largest project was overseeing the construction of the Fire and Administration Center at 305 Squaw Valley Road, an endeavor that stretched over the course of several years and coordinated the efforts of the architects, a half-dozen engineering companies, a challenging general contractor and a dozen or more sub-contractors. District colleagues recall that Jesse's hair was red at the start of the project and turned white before the building was dedicated.

On behalf of all of us at the District, a sincere 'thank you' to Jesse McGraw for his commitment to the service of this community and our best wishes for a long and healthy retirement!

### JULIE DICKMAN

Julie will be retiring this summer after 27 years with the District, having proven to be one of the most versatile, accurate and utterly dependable members of our staff. Born and raised in Wyoming, Julie received a math degree in college, a decision that would pave the way to a

career with our District as an Account Clerk II/ Human Resources Specialist. Julie met her late husband Duane in college and the two came to the Tahoe area to find jobs and a new home. Their first winter here, both worked at Sugar Bowl. Julie worked at Thousand Trails in Cisco Grove and at the Tahoe Boat Company before joining the District staff in 1989.

Julie recalls that during her first couple of years with the District, her hours were reduced during the winter to show the work effort savings the District received from purchasing a new computer. Julie had to share the computer, which was one of

the early monochrome monitor desktop PC's with less computing power or storage than a flip phone. The District at that time was a small operation: the Admin and Utility departments totaled 7 people and the 5 person Board outnumbered the entire paid Fire Department staff of 4, including Chief Jim Evans. All of the firefighters were volunteers.

Julie's colleagues noted her knack for repairing things in the office - the copier, printers and so on - and for her birthday one year gave her a specially made, fully equipped tool belt which has been a prominent feature in her office ever since. Julie's diligence and timely response to payroll and benefit issues were especially appreciated by the Fire Department staff, which voted Julie the recipient of the coveted "Firefighter of the Year" award for 2010.

Julie's amazing work ethic, vast knowledge and cheerful sense of humor will be missed in our offices, but we're confident that the 49ers will achieve stratospheric success now that Julie will be able to devote her remarkable energy full-time to cheering on her favorite team!

*Continued on Page 3*

## CONSUMER CONFIDENCE REPORT NOW AVAILABLE ONLINE



The Squaw Valley Public Service District (District) is proud to supply safe, reliable and healthy water that meets or exceeds State and Federal public health standards for drinking water. Annually, the District publishes a water quality report titled "Consumer Confidence Report" (CCR) as required by the Safe Drinking Water Act (SDWA). The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where it comes from, what it takes to deliver water to their homes, and the importance of protecting drinking water sources.

In recent years the District has mailed its customers a printed copy of the CCR to comply with the SDWA. On February 21, 2013 the California Department of Public Health expanded its interpretation of the SDWA to allow for electronic delivery of the CCR. To view our 2015 Consumer Confidence Report and learn more about your drinking water, please visit the following URL: [www.svpsd.org/sites/default/files/documents/Annual\\_water\\_quality\\_report\\_2015.pdf](http://www.svpsd.org/sites/default/files/documents/Annual_water_quality_report_2015.pdf). If you would like a paper copy of the 2015 CCR mailed to your mailing address or would like to speak with someone about the report, please call (530)583-4692.

## DO WE HAVE YOUR EMAIL ADDRESS?

Last summer we reminded you of how important it is for the District to have a phone number on file in order for us to contact you if we become aware of an emergency at your residence. We realize a lot of you rely on your email for communication, so we ask that you also provide us with your email address. Keep in mind, this information is confidential and will not leave our office.

If you would like to provide us that information, you may visit our website at [www.svpsd.org](http://www.svpsd.org) and select the "CONTACT US" tab.



## Board of Directors Meetings

*Regularly scheduled meetings are held the last Tuesday of each month at 8:30 a.m. at 305 Squaw Valley Road, Olympic Valley, California.*

## Board of Directors

**Dale Cox**  
*President*

**Eric Poulsen**  
*Vice President*

**John Wilcox**  
*Director*

**Bill Hudson**  
*Director*

**Carl Gustafson**  
*Director*

**Mike Geary**  
*General Manager/Treasurer*

**Kathy Obayashi-Bartsch**  
*Board Secretary*

# Fire and Safety Notes

Summer, 2016

## PLANNING FOR THE FUTURE

A significant and interesting part of my job as fire chief is reviewing plans and assessing how changes in the built environment of Squaw Valley will affect our ability to provide service to both our existing customers and new ones created by new homes and commercial development. As Squaw Valley endures a challenging, complex and contentious examination of the proposed Village project, our role has been to objectively evaluate how different aspects of the proposal would impact emergency services.

It is important to understand that the Fire Department neither supports nor opposes projects, including this one, but provides input on the various impacts that we believe the development would have on our services and how they can best be addressed.

Of the fire departments in this region, we have some of the most complex and extensive structures outside of larger urban areas - multiple levels of underground parking encompassing tens of thousands of square feet, the only mid-rise (9 story) building between Roseville and Reno, mountaintop commercial buildings accessible only by lift or over the snow for half the year - all served by a very small fire department. Going forward, life will only become more interesting and varied.

## STAFF NEWS

Congratulations to our part-time personnel who have secured full-time employment with other departments - Brian Sheckler at Mountain View Fire Department, Jameson Schwab at Truckee Fire Protection District and Ethan Manseau who will be a seasonal CalFIRE firefighter this summer.

Congratulations, too, to our kids! Sal Monforte, graduating with an Engineering degree from Cal-Poly in San Luis Obispo, and Helen Bansen, who graduates from the University of California at Davis after four years - that passed in the blink of an eye!

## Homeowner's Insurance Woes

Insurance companies providing homeowner coverage in California seem to once again be trying to reduce their risk by not renewing policies in areas deemed susceptible to wildland fire. There was quite a flurry in this regard a few years ago, following the Angora Fire in South Lake Tahoe which burned over 250 homes and we've heard that there has been a resurgence of non-renewals in the region in the last year. We have been modestly successful at providing information to insurers who had issued non-renewal notices to policyholders in Squaw and convincing them to change their mind. Informing them about our well-established 'defensible space' program and the fact that our relatively rural community with a small fire department has a Public Protection Class of 2 (Class 1 is the very best) has prompted some insurers to at least take another look at a home and evaluate it based on merit, instead of a location within a polygon on a map.

If you receive a non-renewal notice from your homeowner's insurance carrier, please call Chief Pete Bansen at 530/583-6111 or email pbansen@svpsd.org so that we can help you respond, and so that we can maintain a database of this activity. He met with executives from Allstate several years ago and they were very impressed with our wildland fire prevention efforts and he thinks that other carriers will respond in similar fashion, given the opportunity to learn the facts.

## Mutual Aid and Mutual Respect

One of the most unique facets of the fire service in the North Tahoe/Squaw Valley/Truckee area is the close working relationship between the fire protection agencies. As I write this, there is a small (5-6 acre) wildland fire in the Sagehen area north of Truckee. Even though it's a routine call, there are resources from the U.S. Forest Service, CalFIRE, Truckee Fire District and Northstar Fire Department committed to it, which is not unusual in the least. On a medical aid call within our district or in Alpine Meadows, you'll probably see an engine company from Squaw Valley and an ambulance from North Tahoe; a vehicle accident along Highway 89 might include a Truckee ambulance and Battalion Chief with an engine and a rescue from Squaw Valley - almost every call provides an opportunity to work with our neighboring agencies.

We have boundary drop agreements with the North Tahoe and Truckee Fire Protection Districts which assure that - regardless of the location of an emergency - you'll always receive service from the *closest appropriate resource*, regardless of jurisdiction. 'Functional consolidation' of the fire service agencies in this area allow us to act like one big fire department rather than a bunch of smaller ones, which allows us to provide a high level of service while still having significant local control and accountability. This is the result of good relationships between the chief officers and staff members of the organizations and frequent opportunities to work together. We recognize that none of our agencies can stand alone and that our constituents expect us to provide the very best level of service possible, with fiscal responsibility and without jurisdictional squabbling. We genuinely enjoy working together as well - there are a lot of very talented and experienced people in our industry in this area and we get along well, respect one another and the capabilities that each agency brings to the resolution of a problem in any of our service areas.

## Talking to a 911 Operator

It's pretty likely that at some point, all of us will need to call 911, either to report an emergency that we're involved in or one that we've observed happening to someone else. The people who work in 911 dispatch centers are very skilled at drawing out the information they need to be able to dispatch resources to the location at which they're needed, but there are a couple of things to keep in mind when calling 911. If you call on a landline phone, the dispatcher on an "enhanced 911" system (such as we have in this area) can see the address where the call originates: even if you are unable to speak, they can send someone to your address to investigate. Calling on a cell phone provides the dispatcher with less information, but a location can eventually be determined. So - given a choice, *call on a landline phone* when possible. Give the dispatch center the nature of the emergency right away, because this determines how they route the call: "I need the police", "I need an ambulance", "There's a fire" all would be helpful opening statements. The more information you can provide about where you are, the better. Then allow them to ask their scripted questions in order and answer as accurately and completely as you can. Be calm and be patient; help is coming!

## FOUR BOARD SEATS UP FOR ELECTION

The Squaw Valley Public Service District is governed by a five-member Board of Directors. In 2016, there will be four seats up for election, three are four year terms and one is a two year term. Elections are held every two years, during even-year November General Elections. All Directors are elected at large by the voters within District boundaries, which includes a portion of the Truckee River Corridor.

Candidate filings for District Director positions opens July 18, 2016 and closes August 12, 2016. Nomination materials are available at the Customs House Building located at 775 North Lake Blvd., Tahoe City, Monday through Friday from 11 AM to 3:30 PM beginning July 19, 2016, excluding holidays. Completed nomination materials can be returned to the Placer County Office of Elections or the Customs House Building for filing.



Registered voters within District boundaries are eligible to run for office. Current Director's compensation is \$600 per month for attendance at all regular, special and committee meetings of the Board and other Board-directed meetings, trainings and events. Monthly Board meetings are typically held on the last Tuesday of each month beginning at 8:30 A.M. The District also offers up to \$6,000 per year for reimbursement of eligible medical expenses for Directors and their families.

A free candidate workshop will be conducted by the Placer County Elections Division in Tahoe City at 6pm on Friday, July 8, 2016.

Candidates may contact the Placer County Elections Division in Auburn for more information, candidate workshop information and filing materials.

Contact Information:  
**Phone:** 530-886-5650  
**Website:** [www.placerelections.com](http://www.placerelections.com)  
**E-mail:** [election@placer.ca.gov](mailto:election@placer.ca.gov)

## THE DISTRICT WELCOMES NEW OFFICE SUPERVISOR



Fabienne Gueissaz was hired as our new Office Supervisor on May 10, 2016. Fabienne has a degree in Journalism from San Diego State University. She previously worked as an office manager for an advertisement agency in San Diego, and has worked in Customer Service for several helicopter tour companies in Grand Canyon, Arizona.

Fabienne recently moved to the Tahoe area from San Diego, but is originally from Arizona. In her spare time, she enjoys hiking, paddle boarding and traveling.

We are very pleased to have Fabienne join our team. Please help us welcome her to her new position!

## TOILET REBATE PROGRAM REMINDER



The District still has funds available for the Toilet Rebate Program! Qualified participants will receive a \$100 refund on the purchase of a new 1.6 GPF (gallon per flush) Water-Sense compliant toilet, up to two per household. The program is limited to the first 214 qualified applicants and is limited to homes constructed prior to 1994 that are within the District's water

service area. The rebate application and additional information are available on our website, [www.svpsd.org](http://www.svpsd.org).

*Continued from Page 1*

## CINDY HERBERT

Cindy will also be retiring in July. Cindy has been the District's face and voice - she's the first point of contact for walk-in customers and the person who usually answers the phone - since December 2004.

Her sense of humor and efficiency made her a perfect fit for that role. Our customers don't realize that after taking their plans (and their money) she sets to work shepherding those building plans through the review and approval process, so that they can be approved and back to the customer in a timely manner - she is relentless and very effective, even in a role that's largely invisible.

Cindy attended Chico State and graduated with a degree in Community Health Education. She worked in dentistry for 25 years as a dental assistant and office manager for dental practices in Mountain View, Carnelian Bay and Truckee before coming to work at the District. Cindy arrived at the District only weeks before our operation moved from the old offices at 1810 Squaw Valley Road to our present location. The move was a memorable event for everyone involved, because it took place in the very middle of an epic storm cycle and we had about 40" of snow on the day of the move. Cindy started with the District as an Office Assistant and became our Office Supervisor before taking on the Office Manager role in 2009. She has been a wonderful colleague and teammate and though we're very pleased that she'll have the opportunity to travel and give her golf game some well-deserved attention, we will miss her smiling face and cheerful voice on the phone, and we suspect that our customers will as well.