

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: PureSource Water, Inc.

Water System Number: 4400598

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 30, 2016 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Jennifer Young
Signature: _____
Title: Owner/Operator/CFO
Phone Number: (831) 688-8476 Date: _____

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
- Posting the CCR at the following URLs: www.psh2o.com
<http://drinc.ca.gov/EAR/CCR/CCR2015CA4400598.pdf>
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - Other: [Mailed via USPS the CCR to tenants in cases where the landlord pays the water bill.](#)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www._____
- For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: <http://drinc.ca.gov/EAR/CCR/CCR2015CA4400598.pdf> web: www.psh2o.com
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: <http://drinc.ca.gov/EAR/CCR/CCR2015CA4400598.pdf>
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

PureSource provides a direct URL to the CCR in our newsletter which is emailed and/or paper copy mailed to all customers, property owners and tenants per their requested newsletter delivery method. The newsletter article also informs readers that the CCR is posted on our website, or they can call or email to request a paper copy of the CCR.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.

Jennifer Young

Attachment:
Emailed notification of CCR with direct link.

From: PureSource Water, Inc. [Accounts=psh2o.com@mail215.atl171.mcdlv.net] on behalf of PureSource Water, Inc. [Accounts@psh2o.com]
Sent: Friday, July 01, 2016 9:40 PM
To: Jennifer
Subject: PureSource Newsletter

The Source

The newsletter of PureSource Water, Inc.

Serving Redwood Drive, Forest Park Lane, and Pacific Heights Drive

PureSource Water Summer Newsletter

In this issue:

- Annual Consumer Confidence Report (CCR)
 - [Click here for the CCR](#)
- Mandatory Conservation Reminder
- Upcoming Surcharges and Rate Changes
- Third Party Notification
- Update on Future System Improvements
- Fun Corner

Quick Notes:

- Question about your bill? [Email us](#) at: Accounts@psh2o.com
- Moving? Be sure to let us know! email us: Accounts@psh2o.com
- Need to reach us? email us at any of the above links, or call 831-688-8476.

[Click to view the Summer Newsletter](#)

If you would like to STOP receiving the PAPER copy of future newsletters, please [email](#) us.

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You are receiving this email because you requested to receive communications from us by email.

Our mailing address is:

PureSource Water, Inc.
PO Box 1958
Aptos, CA 95001

The Source

The newsletter of PureSource Water, Inc.

Serving Redwood Drive, Forest Park Lane, and Pacific Heights Drive

Attachment:
Mailed notification of CCR availability.

Summer 2016

Volume 3, Issue 2

Mandatory Conservation

Please remember Mandatory Water Conservation restrictions are still in effect for our water system. A detailed list is available on our website (www.psh2o.com). Please review them periodically and share the information with others in your household. The State and County also have drought restrictions in effect. We really appreciate all that you have done and continue to do to use water efficiently. It really makes a difference.



Consumer Confidence Report

The 2015 Consumer Confidence report is now available. This report, assembled annually, describes the results of the water testing we conduct as required by State and Federal regulations. In order to save printing and mailing costs the report is available at <http://drinc.ca.gov/EAR/CCR/CCR2015CA4400598.pdf>.

The CCR is also posted on our website. If you would like to receive a paper or emailed copy of the report please email or call us. We are happy to send you a copy.



Upcoming Surcharges and Rate Changes

Currently about 1/3 to 1/2 of the water you use comes from Soquel Creek Water District (SqCWD) through our emergency intertie. Our main well is still down with a bacteria challenge and the second well simply can't keep up with the full system demand. We were able to work out a rate from SqCWD that is just 24% of the previous rate, but purchased water is still more expensive than the water we produce ourselves. We have submitted a request to the California Public Utilities Commission (CPUC) to recover these unusual costs with a surcharge that will be added to your monthly bills. Since we continue to purchase water, future surcharges will be needed also. Once approved, these surcharges will spread these extra costs out over a 12 month period. The first surcharge will amount to \$4.63 per connection per month. Conservation will minimize the cost of future surcharges, by reducing the amount of water we have to purchase from SqCWD.

The water main rupture and subsequent water main leak at the end of last year is another expense that we are applying for a surcharge to recover from. Those repairs cost almost \$17,000. We are still making payments to the contractor for the work, since we did not have adequate funds to pay the entire bill in full at the time the work was done. This surcharge will get that bill paid in full and make the money that was spent available for future challenges that will inevitably arise.

Unfortunately these rate surcharges are necessary to return our water system to financial stability. Also, we are working on details for a General Rate Case application to the CPUC to help improve the financial health of our struggling little water system. Once we have more solid information assembled, we will invite you to a meeting to hear the details. It is never fun to ask for more money, but we strongly believe it is in the best interest of the water system and the community as a whole to resolve the financial challenges we face, rather than turning a blind eye. We will continue to do our best to keep costs down while keeping clean water flowing to your taps.

If you would like to receive a copy of the advice letter filings to the CPUC regarding these surcharges, please email accounts@psh2o.com or call our office number (831) 688-8476.

PureSource Water, Inc.
PO Box 1958
Aptos, CA 95001

Phone: 831-688-8476

e-mail:
 accounts@psh2o.com

www.psh2o.com

Third Party Notification

Would you like us to contact a family member or friend in the event that your water service may be disconnected due to non-payment of your bill? With the consent of both you and the third party we can set that up. Simply call or email to request a Third Party Notification Form. Once we receive the request, any late notices will be sent both to you and the person you designate.

Quick Notes:

- Question about your bill? Email us at accounts@psh2o.com
- Newsletter Delivery:
 ~To receive newsletters by email be sure we have your email address.
 ~If you prefer not to receive a paper copy of the newsletters let us know

Update on Future System Improvements

We have begun the process of applying for State Revolving Fund loan/grant funds for some system upgrades that will improve our water system dramatically. The precise scope of the projects has not yet been set, but at this point we are including a replacement well, individual customer meters, improvements to the older water storage tank, and a PG&E or solar electrical supply for the intertie.

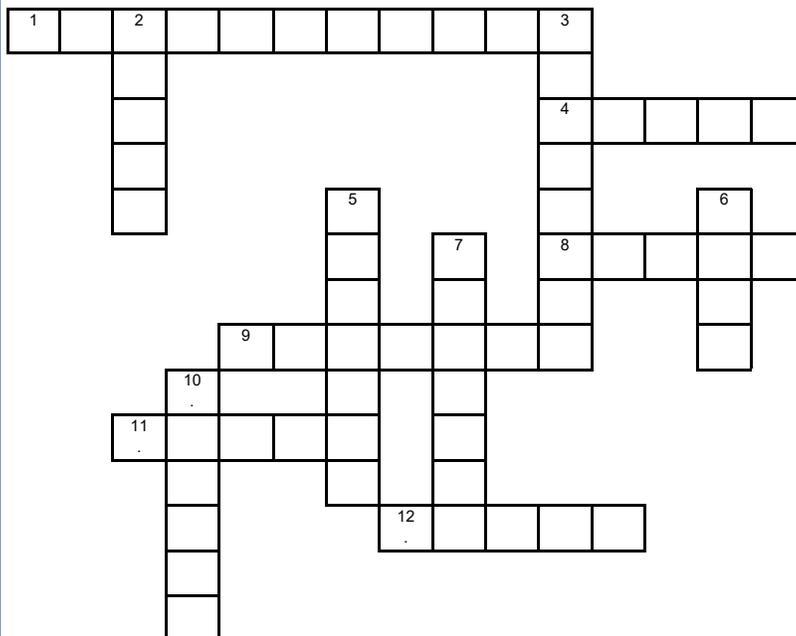


Due to the complexity of the application and administration process, it has been recommended that we bundle the major system needs into one application. The process takes quite a lot of time, so it may be a while before we see the fruits of this labor. We will keep you updated as we move forward.



Fun Corner

Water Crossword Puzzle



ACROSS

1. water beneath the earth's surface
4. evaporation, transpiration, precipitation, and infiltration make up the water _____.
8. like a stream
9. to contaminate
11. not dirty
12. to consume water

DOWN

2. large body of salt water
3. to add water to an aquifer
5. marshy area
6. a "tube" used to pump groundwater
7. water holding formation
10. vapor in the atmosphere forms _____.

ANSWERS: 1.GROUNDWATER 2.OCEAN 3.RECHARGE 4.CYCLE 5.WETLAND 6.WELL 7.AQUIFER 8.RIVER 9.POLLUTE 10.CLOUDS 11.CLEAN 12.DRINK