Consumer Confidence Report
Certification Form

Water System Name: Monrovia – Venice Hills Nursery

Water System Number: 5403127-001

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 28, 2016, to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by:
- Name: Lela Walker
- Signature: [signature]
- Title: Research Manager
- Phone Number: (559) 972-2770 Date: September 30, 2016

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- ☐ CCR was distributed by mail or other direct delivery methods.
- ■ CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- ■ "Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
  - ■ Posting the CCR at the following URL: http://drinc.ca.gov/EAR/CCR/CCR2015CA5403127.pdf
  - ☐ Mailing the CCR to postal patrons within the service area (attach zip codes used)
  - ☐ Advertising the availability of the CCR in news media (attach copy of press release)
  - ☐ Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
  - ■ Posted the CCR in public places (at all employee time clock area bulletin boards)
  - ☐ Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
  - ☐ Delivery to community organizations (attach a list of organizations)
  - ☐ Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
  - ☐ Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
  - ☐ Other (attach a list of other methods used)
- ☐ *For systems serving at least 100,000 persons*: Posted CCR on a publicly-accessible internet site at the following URL: www._____
- ☐ *For privately-owned utilities*: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report
Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

☐ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www._____

■ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: http://drinc.ca.gov/EAR/CCR/CCR2015CA5403127.pdf

■ Water system emailed the CCR as an electronic file email attachment.

☐ Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).

☐ *Requires prior DDW review and approval.* Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

A notice was physically provided to every employee explaining the availability of the CCR's and how to view or obtain a copy, which included the direct URL to the online site hosting the CCR, or instructions to ask for a hard copy from a manager or the distribution system manager. Managers were emailed these notices and instructed to print a copy of the notice for every employee. Managers were also emailed a copy of the CCR and instructed to print and post a copy at each employee time clock bulletin board and to print a copy for any employee that requests a hard copy.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.

MONROVIA
Grow Beautifully

Memo

Date: June 28, 2016

To: Monrovia Craftsmen

From: Lela Walker, Research Coach

Subject: 2015 California Monrovia Nursery Consumer Confidence Reports for Drinking Water

Our 2015 Consumer Confidence Reports for our drinking water systems are complete! These reports contain important information about the water supplied to you at the California Monrovia nursery. These reports are intended to raise your awareness about the water you drink.

In addition to the normal public postings of these reports at all time clocks, we are now supplying these reports online in .pdf format. You will need access to the internet and a PDF viewer to view these documents. The three drinking water system reports can be viewed by following these links:

Venice Hills: http://drinc.ca.gov/EAR/CCR/CCR2015CA5403127.pdf
Main Nursery: http://drinc.ca.gov/EAR/CCR/CCR2015CA5403032.pdf
Front Office: http://drinc.ca.gov/EAR/CCR/CCR2015CA5403055.pdf

If a paper copy is desired, all coaches are being supplied with electronic copies, and these can be printed for anyone who asks for a paper copy. Alternatively, copies can also be obtained by directly calling Lela Walker, Research Coach, at (559)564-0146 x. 3229, or by email: lwalker@monrovia.com.

Este aviso contiene instrucciones para que usted pueda obetener información importante sobre su agua potable. Traducirlo, o hablar con alguien que lo entienda.

MONROVIA
Grow Beautifully

Memo

Fecha: Junio 28, 2016

Para: Artesanos de Monrovia

De Parte de: Lela Walker, Entrenadora del Departamento de Investigación (Research)

Tema: 2015 Reportes de Confianza del Consumidor del Vivero de Monrovia California sobre el agua potable

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¡Nuestros Reportes de Confianza del Consumidor 2015 para nuestros sistemas de agua potable están completos! Estos reportes contienen información importante sobre el agua suministrada a usted en el Vivero de Monrovia en California. La intención de estos reportes es para elevar su conciencia sobre el agua que bebe.

Además de los anuncios públicos normales de estos reportes en las áreas de las ponchaderas, ahora estamos suministrando esos reportes por medio del internet en formato de .pdf. Usted ocupara acceso al internet y un visor de PDF para revisar estos documentos. Los tres reportes del sistema de agua potable se pueden revisar en los siguientes enlaces del web:

Venice Hills: http://drinc.ca.gov/EAR/CCR/CCR2015CA5403127.pdf
Vivero Principal: http://drinc.ca.gov/EAR/CCR/CCR2015CA5403032.pdf
Oficina Principal: http://drinc.ca.gov/EAR/CCR/CCR2015CA5403055.pdf

Si desea una copia en papel, todos los Entrenadores están siendo suministrados con copias electrónicas, y se pueden imprimir para cualquier persona que solicite una copia. Alternativamente, las copias se pueden obtener llamando directamente a Lela Walker, Entrenadora del Departamento de Investigación al (559) 564-0146 ext. 3229, o por correo electrónico lwalker@monrovia.com.

This notice contains instructions for you to obtain important information about your drinking water. Translate it, or speak with someone who understands it.