# **Consumer Confidence Report Certification Form**

(To be submitted with a copy of the CCR)

Water System Name:		Golden S	tate Water Company – Sis	squoc	_
Water Syste	m Number:	4200560			
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Certified by	: Name:		Matthew Hubbard	0	
	Signat	ıre:	Month	led	
	Title:		Associate Water Quality	y Engineer	
	Phone	Number:	(805) 528-2281	Date:	9/22/2017
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For sy				CCR on a publicly-	-accessible internet site at
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$\boxtimes$	For privately-owned utilities:	Delivered the CC	CR to the Californ	ia Public Utilities	Commission
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# **Consumer Confidence Report Electronic Delivery Certification**

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.  $\boxtimes$ Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.  $\boxtimes$ Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www. Water system emailed the CCR as an electronic file email attachment. Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR). Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement. Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery. In our continuing efforts to better serve our customers, conserve resources, and reduce costs, Golden State Water Company chose to utilize electronic delivery of the annual Consumer Confidence Reports (CCRs) as allowed by the United States Environmental Protection Agency and the State Water Resources Control Board - Division of Drinking Water. Notices regarding the availability of the CCR were mailed to customers as a bill insert, and also emailed to all customers receiving electronic bills. These notices, printed and emailed in both English and Spanish, directed people to the URL for viewing the CCR online, and also gave them information on how to request a hard copy of the CCR.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.

## \*\*\* Proof of Publication \*\*\*

PROOF OF	PUBLICATION
(2015.5	C.C.P.)

STATE OF CALIFORNIA.

SANTA YNEZ VALLEY NEWS

**GOLDEN STATE WATER COMPANY** 401 S. DIMAS CANYON RD. SAN DIMAS, CA 91773

ORDER NUMBER 106576

I AM THE PRINCIPAL CLERK OF THE PRINTER OF THE SANTA YNEZ VALLEY NEWS, NEWSPAPER OF GENERAL CIRCULATION, PRINTED AND PUBLISHED IN THE CITY OF SOLVANG, COUNTY OF SANTA BARBARA, AND WHICH NEWSPAPER HAS BEEN ADJUDGED A NEWSPAPER OF GENERAL CIRCULATON BY THE SUPERIOR COURT OF THE COUNTY OF SANTA BARBARA, STATE OF CALIFORNIA, ADJUDICATION #47216.

THAT THE NOTICE OF WHICH THE ANNEXED IS A PRINTED COPY (SET IN TYPE NOT SMALLER THAT NONPAREIL), HAS BEEN PUBLISHED IN EACH REGULAR AND ENTIRE ISSUE OF SAID NEWSPAPER AND NOT IN ANY SUPPLEMENT THEREOF ON THE FOLLOWING DATES, TO-WIT:

I CERTIFY (OR DECLARE) UNDER PENALTY OF PERJURE THAT THE FOREGOING IS TRUE AND CORRECT.

PUBLISHED ON: 06/15/2017, 06/22/2017

TOTAL AD COST:

33.54

FILED ON:

6/22/2017

DATED AT SANTA MARIA, CA THIS 22 nd DAY OF June 20 17

**SIGNATURE** 

view or print a copy of Golden State
Water Company's 2017 for Year
2016 Water Quality Report (Consumer Confidence Report) can
access the report on the web at: www.oswater.com/annual-wa-ter-quality-reports.

interested parties who would like to

Legal #106576 Pub date: June 15 & 22, 2017

# \*\*\* Proof of Publication \*\*\*

PROOF OF PUBLICATION (2015.5 C.C.P.)

STATE OF CALIFORNIA.

LOMPOC RECORD

GOLDEN STATE WATER COMPANY 401 S. DIMAS CANYON RD. SAN DIMAS, CA 91773

ORDER NUMBER 106575

I AM THE PRINCIPAL CLERK OF THE PRINTER OF THE LOMPOC RECORD, NEWSPAPER OF GENERAL CIRCULATION, PRINTED AND PUBLISHED IN THE CITY OF LOMPOC, COUNTY OF SANTA BARBARA, AND WHICH NEWSPAPER HAS BEEN ADJUDGED A NEWSPAPER OF GENERAL CIRCULATON BY THE SUPERIOR COURT OF THE COUNTY OF SANTA BARBARA, STATE OF CALIFORNIA, ADJUDICATION #47065.

THAT THE NOTICE OF WHICH THE ANNEXED IS A PRINTED COPY (SET IN TYPE NOT SMALLER THAT NONPAREIL), HAS BEEN PUBLISHED IN EACH REGULAR AND ENTIRE ISSUE OF SAID NEWSPAPER AND NOT IN ANY SUPPLEMENT THEREOF ON THE FOLLOWING DATES, TO-WIT:

I CERTIFY (OR DECLARE) UNDER PENALTY OF PERJURE THAT THE FOREGOING IS TRUE AND CORRECT.

PUBLISHED ON: 06/11/2017, 06/14/2017

Interested parties who would like to view or print a copy of Golden State Water Company's 2017 for Year 2016 Water Quality Report (Consumer Confidence Report) can access the report on the web at: https://www.gswater.com/annual-water-quality-reports.

Legal #108575 Pub date: June 11 & 14, 2017

TOTAL AD COST:

28.86

FILED ON:

6/14/2017

DATED AT SANTA MARIA, CA THIS 14

E June

SIGNATURE

### \*\*\* Proof of Publication \*\*\*

PROOF OF	PUBLICATION
(2015.5	C.C.P.)

STATE OF CALIFORNIA.

SANTA MARIA TIMES

GOLDEN STATE WATER COMPANY 401 S. DIMAS CANYON RD. SAN DIMAS. CA 91773

ORDER NUMBER 106574

I AM THE PRINCIPAL CLERK OF THE PRINTER OF THE SANTA MARIA TIMES, NEWSPAPER OF GENERAL CIRCULATION, PRINTED AND PUBLISHED IN THE CITY OF SANTA MARIA, COUNTY OF SANTA BARBARA, AND WHICH NEWSPAPER HAS BEEN ADJUDGED A NEWSPAPER OF GENERAL CIRCULATON BY THE SUPERIOR COURT OF THE COUNTY OF SANTA BARBARA, STATE OF CALIFORNIA, ADJUDICATION #463687.

THAT THE NOTICE OF WHICH THE ANNEXED IS A PRINTED COPY (SET IN TYPE NOT SMALLER THAT NONPAREIL), HAS BEEN PUBLISHED IN EACH REGULAR AND ENTIRE ISSUE OF SAID NEWSPAPER AND NOT IN ANY SUPPLEMENT THEREOF ON THE FOLLOWING DATES, TO-WIT:

I CERTIFY (OR DECLARE) UNDER PENALTY OF PERJURE THAT THE FOREGOING IS TRUE AND CORRECT.

PUBLISHED ON: 06/10/2017, 06/11/2017

Interested parties who would like to view or print a copy of Golden State Water Company's 2017 for Year 2016 Water Quality Report (Consumer Confidence Report) can access the report on the web at: <a href="https://www.gswater.com/annual-water-quality-reports">www.gswater.com/annual-water-quality-reports</a>.

Legal #106574 Pub date: June 10, 11, 2017

TOTAL AD COST:

40.04

FILED ON:

6/12/2017

DATED AT SANTA MARIA, CA THIS 12th DAY OF June,

SIGNATURE

### Consumer Confidence Reports Available Now!

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide to you. The purpose of the CCR is to raise customer awareness of the quality of your drinking water, where your drinking water comes from, what it takes to deliver water to your homes, and the importance of protecting drinking water sources. This report contains important information about the source and quality of your drinking water.

In recent years, Golden State Water Company has mailed its customers a printed copy of the CCR to comply with the SDWA.

On February 21, 2013, the California Department of Public Health expanded its interpretation of the SDWA to allow for electronic delivery of the CCR. The electronic delivery method will allow Golden State Water Company to reduce the consumption of paper and minimize potential printing and mailing costs.

If you would like a paper copy of the 2017 CCR mailed to your address or would like to speak with someone about the report, please call 1-800-999-4033 or email waterquality@gswater.com.

You can view your 2017 Consumer Confidence Report and learn more about your drinking water by visiting our website. You can find a direct URL link in the message center on the back of your water bill. You can also find the URL link for your system in the table on the reverse.

El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company (GSWC, por sus siglas en ingles) le provee. El objetivo del CCR es aumentar la conciencia de los consumidores acerca de la calidad de su agua potable, de donde viene el agua potable, lo que se necesita para distribuir agua a su hogar, y la importancia de proteger fuentes de agua potable. Este informe contiene información importante acerca del origen y la calidad de su agua potable.

En los últimos años, GSWC ha enviado por correo una copia del CCR para cumplir con la regulación.

El 21 de febrero de 2013, el Departamento de Salud Pública de California ha ampliado su interpretación de la regulación para permitir la distribución electrónica del CCR. El método de entrega electrónica permitirá que GSWC reduzca el consumo de papel y gastos de envío y de imprenta.

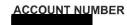
Si desea una copia en papel del CCR del 2017 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al 1-800-999-4033 o por correo electrónico a waterquality@gswater.com.

# 2017 Consumer Confidence Report Direct URL Links

System Name	Direct URL Link
Apple Valley North Water System	www.gswater.com/AppleValleyNorthCCR
Apple Valley South Water System	www.gswater.com/AppleValleySouthCCR
Arden Water System	www.gswater.com/ArdenCCR
Artesia Water System	www.gswater.com/ArtesiaCCR
Barstow Water System	www.gswater.com/BarstowCCR
Baypoint Water System	www.gswater.com/BaypointCCR
Bell-Bell Gardens Water System	www.gswater.com/BellBellGardensCCR
Calipatria Water System	www.gswater.com/CalipatriaCCR
Claremont Water System	www.gswater.com/ClaremontCCR
Clearlake Water System	www.gswater.com/ClearlakeCCR
Cordova Water System	www.gswater.com/CordovaCCR
Cowan Heights Water System	www.gswater.com/CowanHeightsCCR
Culver City Water System	www.gswater.com/CulverCityCCR
Cypress Ridge Water System	www.gswater.com/CypressRidgeCCR
Desert View Water System	www.gswater.com/DesertViewCCR
Edna Road Water System	www.gswater.com/EdnaRoadCCR
Florence-Graham Water System	www.gswater.com/FlorenceGrahamCCR
Hollydale Water System	www.gswater.com/HollydaleCCR
Lake Marie Water System	www.gswater.com/LakeMarieCCR
Los Osos Water System	www.gswater.com/LosOsosCCR
Lucerne Water System	www.gswater.com/LucerneCCR
Morongo Del Norte Water System	www.gswater.com/MorongoDelNorteCCR
Morongo Del Sur Water System	www.gswater.com/MorongoDelSurCCR
Nipomo Water System	www.gswater.com/NipomoCCR
Norwalk Water System	www.gswater.com/NorwalkCCR
Ojai Water System	www.gswater.com/OjaiCCR
Orcutt Water System	www.gswater.com/OrcuttCCR
Placentia Water System	www.gswater.com/PlacentiaCCR
San Dimas Water System	www.gswater.com/SanDimasCCR
Simi Valley Water System	www.gswater.com/SimiValleyCCR
Sisquoc Water System	www.gswater.com/SisquocCCR
South Arcadia Water System	www.gswater.com/SouthArcadiaCCR
South San Gabriel Water System	www.gswater.com/SouthSanGabrielCCR
Southwest Water System	www.gswater.com/SouthwestCCR
Tanglewood Water System	www.gswater.com/TanglewoodCCR
West Orange County Water System	www.gswater.com/WestOrangeCountyCCR
Willowbrook Water System	www.gswater.com/WillowbrookCCR
Wrightwood Water System	www.gswater.com/WrightwoodCCR
Yorba Linda Water System	www.gswater.com/YorbaLindaCCR



# SERVICE FOR Santa Maria CA 93454



**DUE DATE** May 25, 2017

BILL DATE May 04, 2017 AMOUNT DUE \$16.49 Page 1 of 2

Customer Service - 24 Hours: (800) 999-4033 www.gswater.com Hearing Impaired TTY: (877) 933-9533 Preguntas? Llame al Centro de Servicio al Consumidor al (800) 999-4033

The CPUC approved GSWC's General Rate Case. New rates are effective April 20. Learn more at gswater.com/grc.

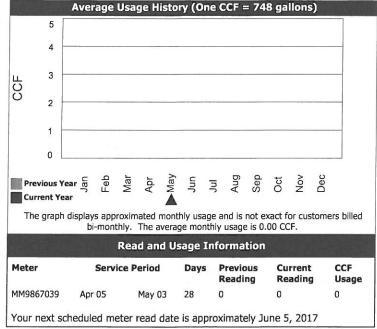
Visit **gswater.com** to enroll for service updates via **e-newsletter**. Your local Office: 2330 A Street Suite A Santa Maria, CA 93455

	Account Summary	
Previous Balance		\$21.69
Payments	5-1-17 Thank You	-\$21.69
Current Charges	Due On May 25, 2017	\$16.49
Total Amount Due		\$16.49

# Current Activity Rate Schedule SM-1-NR (SM1NR)

Service Charge	5/8" meter	
Service Charge 14 Days		\$9.56
Service Charge 14 Days		\$8.32
Surcharges, Fees, & Credits		
Other Surcharges/credits		-\$1.62
CPUC Fee - 1.44% of \$16.26		\$0.23
Total New Charges		\$16.49

Your opinion is very important to us. Please rate our job performance by calling 1-888 933 8648. Enter code 671 when prompted.



PLEASE RETURN THIS PORTION WITH YOUR PAYMENT.



PO BOX 9016 SAN DIMAS CA 91773-9016 **POSTAL** 

If you have changed your address or are moving, please call (800) 999-4033 or fill out form on back.

ACCOUNT NUMBER:

Current Charges Due On May 25, 2017 Total Amount Due

\$16.49

**Amount Enclosed** 

Santa Maria, CA 93456-0541

GOLDEN STATE WATER COMPANY PO BOX 9016 SAN DIMAS CA 91773-9016

### Message Center

To view your 2017 Consumer Confidence Report and learn more about your drinking water, please visit: www.gswater.com/SisquocCCR Local water-use and outdoor irrigation restrictions have been lifted. See below or visit gswater com for more information.

Water Rights temporary Surcharge recovers expenses for protecting water rights pursuant to D.07-05-041. Effective 2/14/17, WCMA temporary surcharge recovers costs assoc. w/ drought regulations. Learn more: gswater.com/download/SSG.pdf For more information on the 2016 WRAM/MCBA surcharge, please see below or visit gswater.com Your bill includes a one-time surcredit for the ITRRI-MA, per the Settlement Agreement in Decision 16-12-067.

### **PAYMENT OPTIONS**

For a listing of payment options, authorized locations, and application forms go to www.gswater.com/payment-options.

Auto Pay (Electronic Funds Transfer): Complete an application to have your bill paid automatically from a checking or savings account when due.

Online: Receive bills online and pay them electronically by using the Checkfree service. Call (800) 564-9184 with any questions.

Phone: Use KUBRA EZ-PAY at (844) 706-7690. KUBRA EZ-PAY accepts ATM, Visa, MasterCard, Discover or electronic check. A service fee applies.

Mail: Send bill stub and payment in enclosed envelope.

In Person: Visit www.gswater.com/payment-options to find a KUBRA EZ-PAY agent near you (service fee applies), or go to your local Golden State Water Office.

Unpaid Bill: Your service may be discontinued. A cash deposit and reconnection charge may be required to re-establish credit and service.

### **DISPUTING YOUR BILL**

This bill is due and payable upon date of presentation. It will become past due if not paid within 19 days from the date of mailing.

Should the amount of this bill be questioned, an explanation should be requested from the utility within five (5) days. If an explanation satisfactory to the customer is not made by the utility and the bill is still questioned, the customer may deposit with the California Public Utilities Commission the amount of the bill to avoid discontinuance of service. Make remittance payable to "California Public Utilities Commission" and attach the bill and a statement setting forth the basis for the dispute of the amount of the bill. Mail to: Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco, California 94102; or call toll-free (800) 649-7570; or visit online at www.cpuc.ca.gov. The Commission will review the basis of the billed amount and disburse the deposit in accordance with its findings.

The Commission will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such The 2016 WRAM/MCBA surcharge is effective March 20, 2017, and includes any matters include the quality of a utility's service, general level of rates, pending rate applications, and sources of fuel or power.

### DROUGHT INFORMATION/RESTRICTIONS

On April 7, 2017, Governor Jerry Brown issued an executive order lifting the drought emergency for most of the state, while asking Californians to make conservation a way of life by continuing to use water responsibly. All restrictions, other than the state mandated prohibitions, have been lifted as of April 7, 2017. The State Water Board permanently prohibits the following wasteful practices:

- Hosing off sidewalks, driveways and other hardscapes.
  - Washing a motor vehicle with a hose, unless the hose is fitted with a shut-off nozzle.
- Operating a fountain or decorative water feature, unless the water is part of a recirculating system.
- Watering outdoor landscapes in a manner that causes excess runoff, or within 48 hours following measurable precipitation.
- Irrigating with potable water of ornamental turf on public street medians.

Golden State Water thanks customers for their impressive conservation efforts, and encourages the entire community to continue using water wisely to help keep the state on the path to full drought recovery.

### **BILL TERMS AND OTHER USEFUL INFORMATION**

WRAM/MCBA. The Water Revenue Adjustment Mechanism (WRAM) and Modified Cost Balancing Account (MCBA) are balancing mechanisms to ensure the revenue recovered from rates balances with CPUC-approved expenses to operate, maintain and improve the water system when water usage does not match the forecasted level and revenue either exceeds or falls short of the authorized amount. Approximately 76 percent of Golden State Water's expenses are "fixed costs" and do not change based on usage.

The WRAM ensures any under-collected revenue is recovered with a temporary surcharge, and revenue that exceeds the CPUC-authorized amount is returned to customers in the form of a temporary surcredit. The MCBA ensures any savings associated with lower water supply costs are credited to the customers, and any water supply costs that are lower than the CPUC authorized level are returned to the customer in the form of a surcredit. Vice Versa, any supply costs that exceed the CPUC-authorized levels are recovered in the form of a temporary surcharge.

residual balance from the 2015 WRAM/MCBA. For additional information, please visit aswater.com.

### PLEASE INDICATE ANY CHANGES

Name:		
Address:		
City:		
State:	Zip:	
Home Phone:		
Work Phone:		
Email:		

Subscribe Past Issues Trans





Home

**Your Service Area** 







Dear Valued Customer,

Golden State Water is pleased to announce that Customer Confidence Reports are available now!

The Consumer Confidence Report, or CCR, is an annual water quality report that the Safe Drinking Water Act (SDWA) requires Golden State Water Company to provide to you. The purpose of the CCR is to raise customer awareness of the quality of your drinking water, where your drinking water comes from, what it takes to deliver water to your homes, and the importance of protecting drinking water sources. This report contains important information about the source and quality of your drinking water.

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You can view your 2017 Consumer Confidence Report and learn more about your

### drinking water by visiting the following URL: www.gswater.com/SisquocCCR

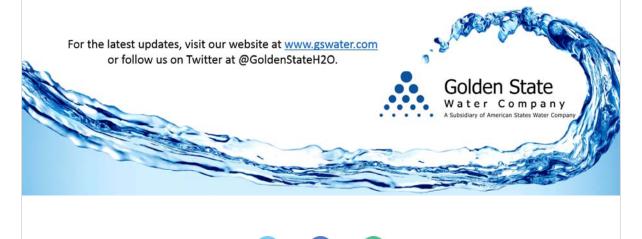
El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company le provee. El objetivo del CCR es aumentar la conciencia de los consumidores acerca de la calidad de su agua potable, de donde viene el agua potable, lo que se necesita para distribuir agua a su hogar, y la importancia de proteger fuentes de agua potable. Este informe contiene información importante acerca del origen y la calidad de su agua potable.

En los últimos años, Golden State Water Company ha enviado por correo una copia del CCR para cumplir con la regulación.

El 21 de febrero de 2013, La Junta Estatal de Control de Recursos de Agua ha ampliado su interpretación de la regulación para permitir la distribución electrónica del CCR. El método de

Si desea una copia en papel del CCR del 2017 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al 1-800-999-4033 o por correo electrónico a waterquality@gswater.com.

-Golden State Water Company



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