

**Consumer Confidence Report
Certification Form**
(to be submitted with a copy of the CCR)

(To certify electronic delivery of the CCR, use the certification form on the State Board's website at http://www.swrcb.ca.gov/drinking_water/certlic/drinkingwater/CCR.shtml)

Water System Name: Indio Water Authority
Water System Number: CA3310020

The water system named above hereby certifies that its Consumer Confidence Report was distributed on June 2, 2020 to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water.

Certified by: Name: Mario Camacho
Signature: Mario A. Camacho
Title: Senior Water Engineer
Phone Number: (760) 625-1786 Date: 7/13/2020

To summarize report delivery used and good-faith efforts taken, please complete the below by checking all items that apply and fill-in where appropriate:

CCR was distributed by mail or other direct delivery methods. Specify other direct delivery methods used: CCR is mailed to individual customers upon request _____

"Good faith" efforts were used to reach non-bill paying consumers. Those efforts included the following methods:

- Posting the CCR on the Internet at www.indiowater.org/ccr2019 & www.indiowater.org/espanolccr2019 _____
- Mailing the CCR to postal patrons within the service area (attach zip codes used)
- Advertising the availability of the CCR in news media (attach copy of press release)
- Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
- Posted the CCR in public places (attach a list of locations)
- Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
- Delivery to community organizations (attach a list of organizations)
- Other (attach a list of other methods used)

For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following address: www._____

For investor-owned utilities: Delivered the CCR to the California Public Utilities Commission

This form is provided as a convenience for use to meet the certification requirement of the California Code of Regulations, section 64483(c).

IWA May 2020 Bill Insert

Your Annual WATER QUALITY REPORT is coming soon!

Beginning **July 1, 2020**, the 2019 Annual Water Quality Report (also known as the Consumer Confidence Report) will be available online at www.indiowater.org/ccr2019.

To request a hard copy of the report by mail, please call (760) 391-4038.

We invite you to explore the report to learn more about water quality, groundwater sustainability, and your local water supply sources.

For questions or comments about this report, call (760) 391-4038 or visit www.indiowater.org.

Commit to Conserve | Indio Water Authority
Your Water. Our Responsibility.

Su Informe Anual CALIDAD DE AGUA llegará pronto!

A partir del **1 de julio de 2020**, el Informe Anual Calidad de Agua 2019 (también conocido como el Informe de Confianza del Cliente) estará disponible en línea en www.indiowater.org/ccr2019.

Para solicitar una copia del informe en papel por correo, por favor llame al **(760) 391-4038**.

Te invitamos a explorar el informe para aprender más sobre la calidad de agua, la sostenibilidad de las aguas subterráneas, y sus fuentes de suministro de agua local.

Si tiene preguntas o comentarios sobre este informe, llame al **(760) 391-4038** o visite www.indiowater.org.

Commit to Conserve | Indio Water Authority
Your Water. Our Responsibility.

City of Indio Newsletter

Volume 39 | June 2020



INDIO CITY COUNCIL

Mayor
Glenn Miller

Mayor Pro Tem
Elaine Holmes

Councilmembers
Waymond Fermon - Oscar Ortiz - Lupe Ramos Amith

CITY MANAGER'S MESSAGE

Dear Indio neighbors,

We will long remember May of 2020! The last couple weeks have been particularly difficult. I look forward to the day that my columns will no longer reference the Covid threat. Not there yet, I am afraid. As you are no doubt aware, the State and County of Riverside have issued guidance on how businesses of different sorts may now begin reopening under specified safety standards. That is key, because as people start venturing out from home, the world will actually get less safe for a while. We all hope that good sense and caring about one's neighbors will prevail. If the disease spikes and we end up closing schools for another semester, that would be a crisis within a crisis.



We are very hopeful for our businesses and unemployed citizens that our economy will start to come back now. We remain very concerned about the well-being of our health workers and front line employees on one hand, and for the plight of our small businesses and unemployed citizenry on the other. I do not recall any previous time in my work experience when we had to worry so long about such a large part of our community. I want to personally thank every person who has reached out to your neighbors during this crisis to help those who are blameless victims of this disease.

As if the world were not already challenged, the recent killing of George Floyd in Minneapolis was a tragedy and a reminder that Covid is not the only serious malady we face in our world. I am so glad to be affiliated with our caring, professional Indio Police Department. The techniques and attitudes used by those who killed Mr. Floyd are entirely out of line with what decent Police agencies use. There is no excuse for that, and I wanted to use this space to say right out loud, that we condemn what they did. We are dedicated to being a Police Department that rejects targeting and discriminatory practices. That does not suggest that human beings do not occasionally make mistakes, but an egregious act of that magnitude is purely unacceptable. It is our daily mission to help create the conditions in Indio where every resident, every visitor can enjoy a mutually respectful environment. There are those among us who are challenged by life circumstances that deprive them of opportunity. A small city government can lend assistance, but a whole community with the size and heart of Indio can do much more. We can turn around 2020 if we resolve to seek out those missions of the heart.

So while it may seem mundane by comparison, let me pivot to the more common reporting I do in these newsletters. One of the first things we can do to recover in Indio is to help re-establish our local economy. I am happy to say that development activity in Indio has stayed very strong even during the pandemic. Our City Community Development and Public Works staff have stayed open to serve the development community and to keep employment active. We are processing new home permits on a daily basis. We have had more than 300 single family home permits issued in the last year and many more in the works. We have new multi-family and mixed use development applications going through plan check. Activity among retail developers is also strong. In recent days, we have moved forward with the fabulous Vallarta Market (at the old Marshall's site), Chipotle and Auto Zone (same neighborhood), Dunn-Edwards Paint and Dutch Bros Coffee (on Highway 111) and Arby's (near Walmart). Redevelopment of the Indio Grand Marketplace (formerly Indio Fashion Mall) is once again picking up steam.

And finally, I want to keep my commitment to honor Dads this month, after singing the praises last month of the extraordinary Moms in our midst. I send Happy Father's Day wishes to every Dad who has helped homeschool the kids, cooked a few meals, helped clean around the house, given up TV sports for family puzzles or Hallmark movies, OR put family in front of self. Kudos to all Dads who qualify!

Please take care. There is still danger out there. We hope you will shop local, lend a hand to a neighbor, and enjoy your community. But most of all, please be safe.

Sincerely,

Mark Scott
City Manager
mscott@indio.org

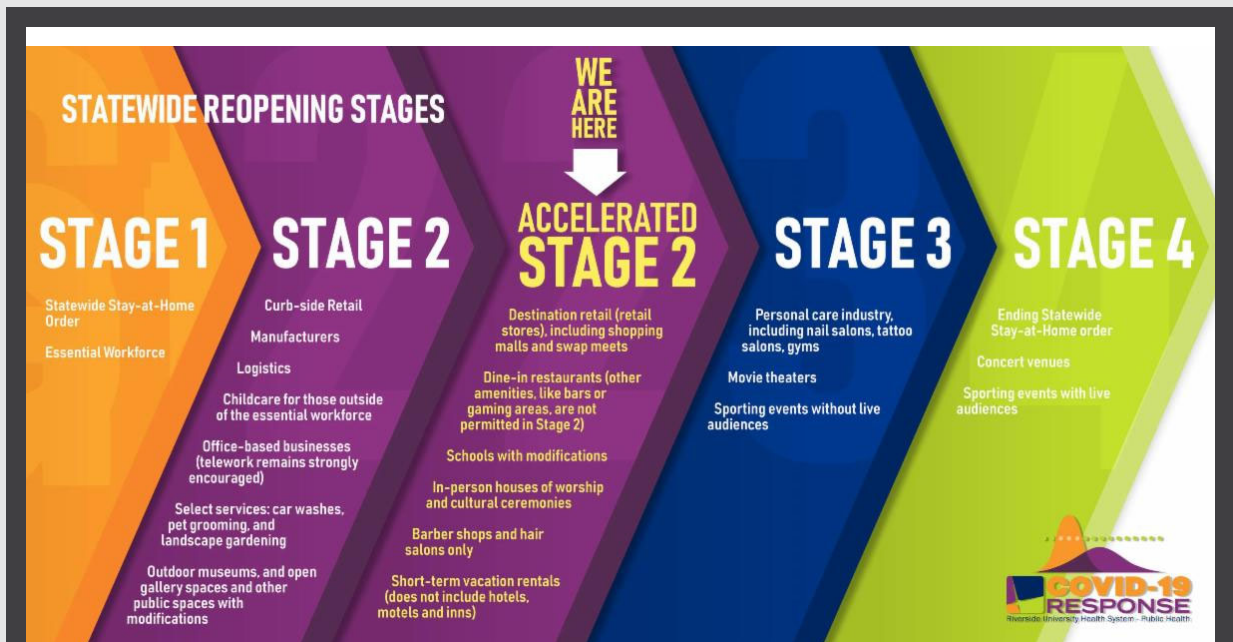
NEWS OF INDIO



MAYOR'S MESSAGE EVERY FRIDAY

As part of the city's outreach to residents about what's happening around town, Mayor Glenn Miller provides video updates every Friday. Watch for his videos on the city's [Facebook page](#), and on our [Indio.org/coronavirus](https://indio.org/coronavirus) page.

You will hear information about why the city instituted a facial covering order, new developments in the works, the reopening of the Indio Grand Marketplace, and our plans to celebrate our city and its residents. You can also find daily videos on the city's Facebook page highlighting local businesses and community partners as they work to reopen, provide services, and take care of us all during chaotic times. Most recently, our videos profiled programs offered by Imperial Irrigation District to [work with residents](#) who are having a tough time paying their utility bills, the new [Vallarta Supermarket opening](#) off of Jackson Street in the fall, the [COVID-19 testing process](#) at the Riverside County Fairground in Indio, and a [food giveaway](#) to the community from Chandi Group USA and Gurdwara Sahib Indio.



COUNTY MOVES TO ACCELERATED STAGE 2 REOPENING

In late May, Governor Gavin Newsom granted approval for Riverside County to begin accelerated Stage 2 reopening. This list changes daily and is current as of June 1, 2020. For the latest on what is allowed and open in Indio, including parks and city amenities, please see our [sector by sector reopening guide on the city's website](#).

Approved to reopen as of June 1, 2020:

- Destination retail (retail stores), including shopping malls and swap meets
- Dine-in restaurants (other amenities, like bars or gaming areas, are not permitted in Stage 2)
- Schools with modifications
- Manufacturers
- Logistics
- Childcare for those outside of the essential workforce
- Office-based businesses (telework remains strongly encouraged)
- Select services: car washes, pet grooming, and landscape gardening
- Outdoor museums, and open gallery spaces and other public spaces with modifications
- Churches, temples, synagogues, mosques and other places of worship were granted reopening status in Riverside County with modifications, and [following statewide guidance](#).
- Barbershops and hair salons ([following statewide guidance](#) to allow for haircuts, styling and coloring)
- Short term rentals (following [guidance from Riverside County](#), as well as requirements from the City of Indio)



WOMAN'S CLUB OF INDIOSCHOLARSHIP RECIPIENTS

The Women's Club of Indio (WCI) is the oldest service club in the Coachella Valley; making a difference for over 100 years. In 1940, WCI established

**THE CITY OF INDIOS
CONGRATULATES
THE CLASS OF 2020!**



Amistad High



Indio High



Shadow Hills High

CELEBRATING THE CLASS OF 2020!

Desert Sands Unified School District's graduations are fast approaching. Originally, celebrations were going to be exclusively virtual, online broadcasts. With new direction from health officials, DSUSD will now also be conducting "drive through commencements". The schedule for the three high schools located in the city of Indio are:

Amistad High School

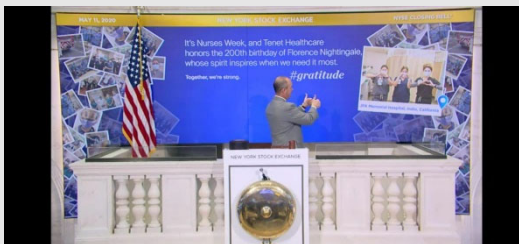
Virtual Graduation: **Monday, June 1** at 7:30 pm
Commencement Ceremony: **Tuesday, June 2** at 9:00 am

Shadow Hills High School

Commencement Ceremony: **Monday, June 8** at 3:30 pm
Virtual Graduation: **Tuesday, June 9** at 7:30 pm

Indio High School

Virtual Graduation: **Wednesday, June 10** at 4:00 pm
Commencement Ceremony: **Wednesday, June 10** at 7:30 pm



JFK NURSES AT NYSE

Three John F. Kennedy Memorial Hospital nurses were honored Monday, May 11, 2020 at the New York Stock Exchange closing bell. On the eve of

hed its High School Scholars hip Program to assist qualifyi ng Indio student s. The program now includes all three Indio high schools: Amista d, Indio, and Shadow Hills. In 2007, the Club establis hed the Empow ering Women through Educati on Scholars hip, to help Indio women with educati onal and/or vocation al training enter or reenter the

Florence Nightingale’s 200th Birthday, the virtual NYSE bell ringers were Patricia Gates, Rosa Sanchez and Anabell Sanchez, who are all emergency department nurses from JFK Memorial Hospital. The City of Indio is proud of Patricia, Rosa and Anabell for representing JFK and the Desert Care Network in celebration of Hospital Week!

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Your community is counting on YOU!

IMPORTANT, EASY AND SAFE.



2020CENSUS.GOV

GOOD NEWS!

**STATION 87 DOG PARK &
MULLIGAN DOG PARK ARE NOW OPEN**

**STATION 87 DOG PARK:
6AM TO 10 PM**



**MULLIGAN DOG PARK:
SUNRISE TO SUNSET**



HERITAGE PALMS WOMAN TO BE INDUCTED INTO THE WORLD GOLF HALL OF FAME

Golf fans the world over may know Susie Maxwell Berning for winning 11 times on the pro circuit, including four majors. But they may not know her as an Indio resident, and soon, as one of only four golfers to be inducted into the World Golf Hall of Fame, class of 2021.

Maxwell Berning lives at Heritage Palms, and despite her successes, or maybe because of them, continues to

teach within the Coachella Valley. "We have great weather here. It's a great place to live - although maybe we don't want to tell too many people," she says with a laugh.

The Commissioner of the LPGA called Maxwell Berning to tell her about the World Golf Hall of Fame. After being nominated in 2018, she says she didn't think she would be considered for the honor again.

"I was totally shocked," Maxwell Berning says, adding that architect Marion Hollins, former PGA Tour commissioner Tim Finchem and Tiger Woods are the other three members of the 2021 class. "Some of my best friends are in the World Golf Hall of Fame. It's such an honor to be recognized alongside them."

Like Woods, Maxwell Berning has won three U.S. Open titles, "Although I won them all before he was even born," she says.

Because of difficulty in scheduling large events, Maxwell Berning doesn't know exactly when the induction ceremony will take place, but it could be as early as June of 2021. Ceremonies occur only once every two years.

The city of Indio also plans to recognize Maxwell Berning at a future event.

INDIO REPRESENTED ON STATEWIDE RECYCLING COMMISSION

The city of Indio is excited to announce the appointment of our own Environmental Programs Coordinator, Sara Toyoda, to the Statewide Commission on Recycling Markets and Curbside Recycling. The Department of Resources, Recycling and Recovery selected Toyoda along with 17 others from public agencies, private solid waste enterprises and environmental organizations around California, to issue policy recommendations to encourage market development, and to provide regular feedback on public messaging. One of the key issues Toyoda will face as a Commissioner, will be to recommend policy to resolve some of the challenges caused by the shutdown of recycling facilities in Indio and across the state. At this time there are critical challenges to recycling, and this commission provides an opportunity to focus on some of the greater issues. Toyoda has a Master's in Public Administration and has been with the city of Indio for nearly 13 years.



Your Story Your Community A Global Vision

CINEMACULTURAS
FILM FESTIVAL

DEADLINE
JUNE 15, 2020

Inviting **ALL** students to participate:
Cinema Culturas Storytelling and Film Competition

“Keep on Dreaming in Challenging Times”

- Give it your best!
Tell your Story **FROM HOME** in English, Spanish or Purépecha
- Elementary, Middle & High School Students
- Fiction, Nonfiction & Science Themes
- Film or Write Your Story

**“Winning films/stories
will be showcased at
Cinema Culturas.
Prizes for 1st, 2nd
& 3rd place”**

cinemaculturas.com



WATER QUALITY, SAFETY AND RELIABILITY DURING COVID 19

We are pleased to announce another year of providing Indio Water Authority customers with high-quality drinking water that surpasses all state and federal drinking water standards. The 2019 Annual Water Quality Report (also known as the Consumer Confidence Report) will be available online at www.indiowater.org/ccr2019 beginning June 1, 2020. We invite you to explore the report to learn about your water supply and quality, conservation rebates, and more. To request a hard copy of the report by mail, please call (760) 391-4038.

Reductions in normal water use or complete building shutdowns can create microbial hazards such as mold and Legionella (the cause of Legionnaires’ disease). Please flush the stagnant water from your pipes and plumbing fixtures prior to reopening. Click [here](#) to view our 8-step guide to safely reopen your business or visit www.indiowater.org/Covid19 for links to helpful resources on how to flush your water lines.

Indio Water Authority provides updates on important water information throughout the year. We encourage you to sign up for the IWA eBlast by visiting www.IWAUpdates.com

INTERSTATE 10/MONROE STREET INTERCHANGE PUBLIC COMMENT

A public outreach virtual hearing with CalTrans and the city of Indio is scheduled for June 9, 2020, from 4 to 6:00 p.m. The purpose of the hearing is to keep the public updated about the Interstate 10/Monroe Street project. In addition, the [Draft Initial Study/Environmental Assessment \(IS/EA\)](#) is now available for review and download.



If you are unable to participate in the virtual hearing, and have comments about the IS/EA, please submit your comments in writing no later than June 22, 2020 to: California Department of Transportation, ATTN: Renetta Cloud, Senior Environmental Planner 464 W 4th Street, 6th Floor, MS 823 San Bernardino, CA 92401 or via e-mail to: Interstate10_Monroe_Int@dot.ca.gov. Please include "Interstate 10 Monroe" in the subject line. If there are no major objections, Caltrans will proceed with the project's design.

To attend the virtual hearing, go to the [City of Indio's website](#) for a Zoom meeting link. To attend without internet access, use the following call-in numbers:

- English - (253) 215-8782 and enter the Webinar ID: 953 6052 2503
- Spanish - (872) 240-3311 and enter the Access Code: 126-113-853

The public review period runs from May 22- June 22, 2020.

The current estimated project cost is between \$63-\$65 million, and construction is scheduled to begin in late 2023.



INDIO RESIDENTS ELIGIBLE FOR MORTGAGE HELP

Helping low and moderate-income earners buy new homes. At its May

20, 2020 meeting, Indio's City Council approved the city's continued participation in the Riverside County [Mortgage Credit Certificate \(MCC\) Program](#), which is implemented and managed by the Riverside County Economic Development Agency. The City of Indio has participated in the County's MCC Program since 2002 to increase homeownership opportunities in Indio. A Mortgage Credit

Certificate (MCC) entitles qualified homebuyers to reduce the amount of their federal income tax liability for an amount equal to twenty (20) percent of the mortgage interest paid annually on a primary mortgage loan. A homebuyer's federal income tax liability is directly reduced by the amount of the tax credit and homebuyers can qualify more easily for their primary mortgage loan, since lenders may factor in the tax credit when underwriting the loan application. This Program can assist eligible homebuyers in the purchase of new and existing single-family and/or manufactured homes. Now that Indio has formally opted into the program again, interested and qualified prospective homebuyers may apply directly to the EDA through their lender.

**SAFE AND SANE FIREWORKS STANDS
OPEN JUNE 28TH!**
Fireworks sales will be
12 p.m. June 28th - 12 p.m. July 6th



Friday,
June 12th
7-11 a.m.

The Indio Senior Center will be giving away care packages to seniors in the community.



INDIO SENIOR CENTER

CARE PACKAGES

Drive by pickup only
Limit one bag per senior 55+



CINEMA CULTURAS FILM COMPETITION UNDERWAY

Cinema Culturas Film Festival has launched the first of two Storytelling and Film Competitions that are planned for 2020 to inspire youth to "Keep on dreaming in challenging times."



The competition has an educational focus: science, fiction and nonfiction themes under the umbrella theme "Keep on dreaming in challenging times." Students can write or film their stories in three languages: English, Spanish and Purepecha (indigenous language from Mexico that's common in the Coachella Valley, especially among farmworkers).

Submissions are free and will be accepted now through June 29, 2020. For more information, visit <https://www.cinemaculturas.com/film-competition>



LIGHTS AT INDIO GOLF COURSE

The Lights at Indio Golf Course is back to normal hours! Seven days a week you can hit the links from 7:00 a.m. to 10:00 p.m.

reserved by calling the golf shop at 760-391-4049.

Tee times for golf and footgolf can be

Of course things have changed a little due to COVID-19.

We are strictly enforcing Park 'n Play guidelines:

1. Health comes first. Protect yourself and others stay 6 ft apart.
2. If you're inside the building, everyone must wear a mask. No mask, no service, no questions.
3. One person riding per cart.
4. Please leave the flags in the cups.
5. No more than four players in a group.
6. Golfers should properly dispose of any trash they may have, including trash in their golf carts.
7. Golfers are encouraged to make tee times over the phone so we are able to separate tee times 15 minutes apart.
8. Golfers should leave the course immediately after playing to eliminate congestion/gathering on the property or in the parking lot.
9. The driving range is open to the public from 7:00 a.m. to 10:00 p.m. and we allow only 10 golfers to hit at a time to help maintain social distancing.

In addition to golf and foot golf, the post office is open Monday through Friday 8:00 a.m. to 5:00 p.m., and Saturday 8:00 a.m. to 1:00 p.m. .

We have discounts in our snack bar and are currently offering 20% off all merchandise for a limited time only.

Stay healthy and we look forward to seeing everyone soon!

YOUTH ADVISORY COUNCIL FEATURED DURING WE DAY CELEBRATION

Indio's Youth Advisory Council (YAC) is leaving an impression on a global scale. On May 21, 2020, WE Movement featured YAC in its live virtual WE Celebrate event. WE Celebrate is held around the world, and this year, YAC was highlighted in WE's California broadcast alongside celebrities Lily Collins and Ariel Winter, human rights advocate Martin Luther King III, and motivational speaker Jay Shetty.

Indio High School Junior Denise Campos, YAC's Publicist, took the spotlight in a two minute long video segment explaining how YAC's neighborhood cleanup events inspired the group to create and distribute hygiene kits to the homeless at Coachella Valley Rescue Mission.

This was only the second year of YAC's involvement with WE Day, and they were one of the smallest groups to attend last year's massive event at the Forum in LA. "Despite their size, YAC was



selected because of the incredible name they've made for themselves in We.org," said Rosalva Campos, YAC Community Programs Administrator. "To have Indio recognized for their community service is humbling."

In addition to their participation in the actual WE Celebrate event, Indio's YAC was also featured on KESQ and in the Desert Sun. To learn more about participating in YAC, email rcampos@indio.org or at (760) 541-4414.

WE Celebrate is sponsored by Allstate, which offers a grant to help groups fund their ideas. Indio's YAC applied for the Allstate WE Volunteer Now program to help bring their hygiene kit initiative to light. The \$250 grant received helped offset some of the costs of the 100 hygiene bags given to CVRM, raising the rest of the money themselves during their snow cone fundraiser at Desert Recreation District's Halloween Carnival in October.

HELP INDIO GAIN FUNDING AND DATA BY COMPLETING YOUR CENSUS FORM



Did you know that the Coachella Valley cities are among the lowest 20 responsive areas in Riverside County? Census data directly correlates to the amount of federal funding distributed to schools, hospitals and other public works, with over \$700 billion dollars available. As of May 26, these are the self-response Census Survey percentages in the Coachella Valley.

- Cathedral City 55.6%
- Desert Hot Springs 53.2%
- Palm Desert 51.3%
- Rancho Mirage 50.1%
- Coachella 50.1%
- Palm Springs 49.6%
- La Quinta 48.6%
- Indio 47.4%
- Indian Wells 43.1%

Do your survey now at my2020census.gov It only takes minutes.

The City of Indio is the largest and fastest growing city in the Coachella Valley with more than with more than 89,000 residents. Nearly 1.4 million people visit Indio every year to attend its world famous arts, food, and music festivals. With nationally recognized public safety services, exceptional schools, great parks and senior and teen centers, no wonder more than 2,700 new housing units are in construction or being planned throughout the city in addition to new hotels, restaurants and retailers. Indio was the first city incorporated in the Coachella Valley on May 16, 1930, and is governed by an elected City Council that employs a City Manager. The City of Indio embraces its diversity and provides outstanding municipal services to enhance the quality of life for its residents, visitors and business community.

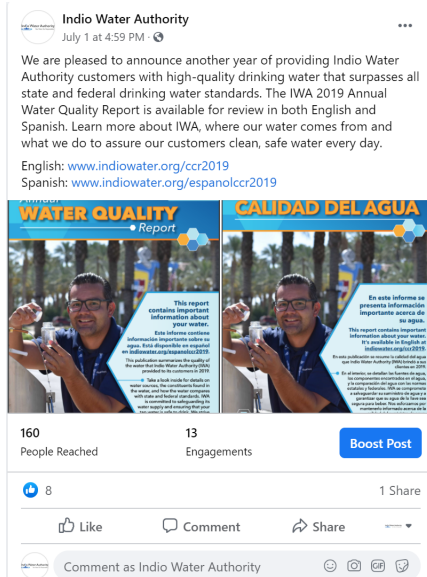
City of Indio | 100 Civic Center Drive | (760) 391-4000
information@indio.org | www.indio.org

STAY CONNECTED



City of Indio | 100 Civic Center Mall, Indio, CA 92201

Social Media Post



Delivery of Multiple Copies to Single-billed locations

Name of Location	Address
Altura Credit Union	81096 Highway 111, Indio ,CA 92201
Sparkleen Laundry	81106 Highway 111, Suite G, Indio, CA
Americas Tire Co.	81124 Highway 111, Indio, CA
Smith & Pipe Supply Inc.	81245 Highway 111, Indio, CA
Smoketree Polo Club Apartments	81875 Avenue 48, Indio, CA
Indio Family Care Center	47-923 Oasis Street, Indio, CA

