



September 16, 2015

Oliver Pacifico
Santa Ana District Engineer
SWRCB, Division of Drinking Water
28 Civic Center Plaza, Room 325
Santa Ana, CA 92701

Subject: Consumer Confidence Report Certification Forms

Dear Mr. Pacifico,

On behalf of Golden State Water Company, Orange County District, I am submitting the CCR Certification Forms for the following systems:

- Cowan Heights (3010047)
- Placentia (3010035)
- West Orange County (3010022)
- Yorba Linda (3010070)

The CCRs were distributed to customers electronically, and customers were sent a bill insert advertising availability of the CCR.

If you have any questions or need more information, please feel free to contact me at (562) 907-9200, ext. 404, or lmiller@gswater.com.

Sincerely,

Lisa Miller
Water Quality Engineer

Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: GSWC – Cowan Heights

Water System Number: 3010047

The water system named above hereby certifies that its Consumer Confidence Report was distributed on May 1, 2015 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Lisa Miller
Signature: 
Title: Water Quality Engineer
Phone Number: (562) 907-9200 x. 404 Date: 9/16/2015

To summarize report delivery used and good-faith efforts taken, please complete this page by checking all items that apply and fill-in where appropriate:

- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
- CCR was distributed using electronic delivery methods described in the Guidance for Electronic Delivery of the Consumer Confidence Report (water systems utilizing electronic delivery methods must complete the second page).
- “Good faith” efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.gswater.com/CowanHeightsCCR
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www.

For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

Water systems utilizing electronic distribution methods for CCR delivery must complete this page by checking all items that apply and fill-in where appropriate.

- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.gswater.com/CowanHeightsCCR
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
- Requires prior DDW review and approval. Water system utilized other electronic delivery method that meets the direct delivery requirement.

Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

In our continuing efforts to better serve our customers, conserve resources, and reduce costs, Golden State Water Company chose to utilize electronic delivery of the annual consumer confidence reports (CCRs) as allowed by the United States Environmental Protection Agency and the California Department of Public Health. Notices regarding the availability of the CCR were mailed to customers as a bill insert. These notices, printed in both English and Spanish, directed people to the URL for viewing the CCR online, and also gave them information on how to request a hard copy of the CCR.

This form is provided as a convenience and may be used to meet the certification requirement of section 64483(c), California Code of Regulations.

Consumer Confidence Reports Available Now!

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In recent years, Golden State Water Company has mailed its customers a printed copy of the CCR to comply with the SDWA.

On February 21, 2013, the California Department of Public Health expanded its interpretation of the SDWA to allow for electronic delivery of the CCR. The electronic delivery method will allow Golden State Water Company to reduce the consumption of paper and minimize potential printing and mailing costs.

If you would like a paper copy of the 2015 CCR mailed to your mailing address or would like to speak with someone about the report, please call 1-800-999-4033 or email waterquality@gswater.com.

You can view your 2015 Consumer Confidence Report and learn more about your drinking water by visiting the following URL:

www.gswater.com/CowanHeightsCCR

El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company (GSWC, por sus siglas en ingles) le provee. El objetivo del CCR es aumentar la conciencia de los consumidores acerca de la calidad de su agua potable, de donde viene el agua potable, lo que se necesita para distribuir agua a su hogar, y la importancia de proteger fuentes de agua potable. Este informe contiene información importante acerca del origen y la calidad de su agua potable.

En los últimos años, GSWC ha enviado por correo una copia del CCR para cumplir con la regulación.

El 21 de febrero de 2013, el Departamento de Salud Pública de California ha ampliado su interpretación de la regulación para permitir la distribución electrónica del CCR. El método de entrega electrónica permitirá que GSWC reduzca el consumo de papel y gastos de envío y de imprenta.

Si desea una copia en papel del CCR del 2015 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al 1-800-999-4033 o por correo electrónico a waterquality@gswater.com.

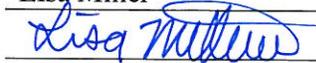
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: GSWC – Placentia

Water System Number: 3010035

The water system named above hereby certifies that its Consumer Confidence Report was distributed on May 1, 2015 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Lisa Miller
Signature: 
Title: Water Quality Engineer
Phone Number: (562) 907-9200 x. 404 Date: 9/16/2015

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- CCR was distributed by mail or other direct delivery methods (attach description of other direct delivery methods used).
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- “Good faith” efforts were used to reach non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.gswater.com/PlacentiaCCR
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
 - Posted the CCR in public places (attach a list of locations)
 - Delivery of multiple copies of CCR to single-billed addresses serving several persons, such as apartments, businesses, and schools
 - Delivery to community organizations (attach a list of organizations)
 - Publication of the CCR in the electronic city newsletter or electronic community newsletter or listserv (attach a copy of the article or notice)
 - Electronic announcement of CCR availability via social media outlets (attach list of social media outlets utilized)
 - Other (attach a list of other methods used)
- For systems serving at least 100,000 persons: Posted CCR on a publicly-accessible internet site at the following URL: www._____

For privately-owned utilities: Delivered the CCR to the California Public Utilities Commission

Consumer Confidence Report Electronic Delivery Certification

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- Water system mailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available website where it can be viewed (attach a copy of the mailed CCR notification). URL: www.gswater.com/PlacentiaCCR
- Water system emailed a notification that the CCR is available and provides a direct URL to the CCR on a publicly available site on the Internet where it can be viewed (attach a copy of the emailed CCR notification). URL: www.
- Water system emailed the CCR as an electronic file email attachment.
- Water system emailed the CCR text and tables inserted or embedded into the body of an email, not as an attachment (attach a copy of the emailed CCR).
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Provide a brief description of the water system's electronic delivery procedures and include how the water system ensures delivery to customers unable to receive electronic delivery.

In our continuing efforts to better serve our customers, conserve resources, and reduce costs, Golden State Water Company chose to utilize electronic delivery of the annual consumer confidence reports (CCRs) as allowed by the United States Environmental Protection Agency and the California Department of Public Health. Notices regarding the availability of the CCR were mailed to customers as a bill insert. These notices, printed in both English and Spanish, directed people to the URL for viewing the CCR online, and also gave them information on how to request a hard copy of the CCR.

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Consumer Confidence Reports Available Now!

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You can view your 2015 Consumer Confidence Report and learn more about your drinking water by visiting the following URL:

www.gswater.com/PlacentiaCCR

El informe de Confianza del Consumidor o CCR, es un informe anual de la calidad de agua potable que el Decreto de Agua Potable Sana requiere que Golden State Water Company (GSWC, por sus siglas en inglés) le provee. El objetivo del CCR es aumentar la conciencia de los consumidores acerca de la calidad de su agua potable, de donde viene el agua potable, lo que se necesita para distribuir agua a su hogar, y la importancia de proteger fuentes de agua potable. Este informe contiene información importante acerca del origen y la calidad de su agua potable.

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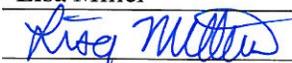
Si desea una copia en papel del CCR del 2015 enviado por correo a su dirección o si desea hablar con alguien sobre el informe, llame al 1-800-999-4033 o por correo electrónico a waterquality@gswater.com.

**Consumer Confidence Report
Certification Form**
(To be submitted with a copy of the CCR)

Water System Name: GSWC – West Orange County

Water System Number: 3010022

The water system named above hereby certifies that its Consumer Confidence Report was distributed on May 1, 2015 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

Certified by: Name: Lisa Miller
Signature: 
Title: Water Quality Engineer
Phone Number: (562) 907-9200 x. 404 Date: 9/16/2015

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- “Good faith” efforts were used to reach “non-bill paying consumers. Those efforts included the following methods:
 - Posting the CCR at the following URL: www.gswater.com/WestOrangeCountyCCR
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
 - Advertising the availability of the CCR in news media (attach copy of press release)
 - Publication of the CCR in a local newspaper of general circulation (attach a copy of the published notice, including name of newspaper and date published)
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Consumer Confidence Report Electronic Delivery Certification

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www.gswater.com/WestOrangeCountyCCR

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此份有關你的食水報告,內有重要資料和訊息,請找
他人為你翻譯及解釋清楚。

이 안내는 매우 중요합니다.
본인을 위해 번역인을 사용하십시오.

Mahalaga ang impormasyong ito. Mangyaring ipasalin ito.

**この情報は重要です。
翻訳を依頼してください。**

**Chi tiết này thật quan trọng.
Xin nhờ người dịch cho quý vị.**

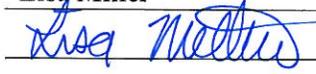
Consumer Confidence Report Certification Form

(To be submitted with a copy of the CCR)

Water System Name: GSWC – Yorba Linda

Water System Number: 3010070

The water system named above hereby certifies that its Consumer Confidence Report was distributed on May 1, 2015 (date) to customers (and appropriate notices of availability have been given). Further, the system certifies that the information contained in the report is correct and consistent with the compliance monitoring data previously submitted to the State Water Resources Control Board, Division of Drinking Water (DDW).

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 - Posting the CCR at the following URL: www.gswater.com/YorbaLindaCCR
 - Mailing the CCR to postal patrons within the service area (attach zip codes used)
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